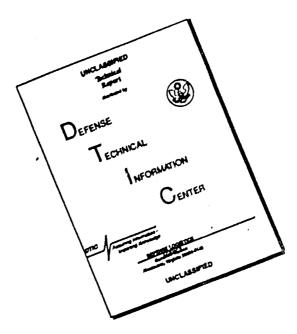
AD A 088919 RESEARCH PRODUCT 80-14 JOB AID MANUALS FOR PHASE I-ANALYZE OF THE INSTRUCTIONAL SYSTEMS DEVELOPMENT MODEL MANPOWER AND EDUCATIONAL SYSTEMS TECHNICAL AREA May 1980 This document has been approv for public relocate and sale; its distribution is unlimited. U.S. ARMY RESEARCH INSTITUTE for the BEHAVIORAL and SOCIAL SCIENCES 80 9 8 169

DDC FILE COPY.

# DISCLAIMER NOTICE



THIS DOCUMENT IS BEST QUALITY AVAILABLE. THE COPY FURNISHED TO DTIC CONTAINED A SIGNIFICANT NUMBER OF PAGES WHICH DO NOT REPRODUCE LEGIBLY.

# U. S. ARMY RESEARCH INSTITUTE FOR THE BEHAVIORAL AND SOCIAL SCIENCES

A Field Operating Agency under the Jurisdiction of the Deputy Chief of Staff for Personnel

JOSEPH ZEIDNER
Technical Director

FRANKLIN A. HART Colonel, US Army Commander

Research accomplished under contract for the Department of the Army

Human Resources Research Organization

#### NOTICES

<u>FINAL DISPOSITION</u>: This Research Product may be destroyed when it is no longer needed. Please do not return it to the U.S. Army Research Institute for the Behavioral and Social Sciences.

NOTE: This Research Product is not to be construed as an official Department of the Army document in its present form.

	CLASSIFIED Y CLASSIFICATION OF THIS PAGE (When Date Entered) REPORT DOCUMENTATION PAGE	0-80-14 READ INSTRUCTIONS		
1. REPO		BEFORE COMPLETING FORM  3. RECIPIENT'S CATALOG NUMBER		
RESEA	RCH PRODUCT 80-14 AD AOSS 919	TYPE OF REPORT & PERIOD COVERED		
JOB A	ID MANUALS FOR PHASE I-ANALYZE OF THE INSTRUC	} }		
TIONA	L SYSTEMS DEVELOPMENT MODEL	6. PERFORMING ORG, REPORT NUMBER		
7. AUTH	OR(a)	8. CONTRACT OR GRANT NUMBER(*)		
Russe	1 E Schulz Jean R. Farrell	DAHC19-78-C-0010		
	ORMING ORGANIZATION NAME AND ADDRESS	410: PROGRAM ELEMENT, PROJECT, TASK AREA & WORK UNIT NUMBERS		
300 %	Resources Research Organization orth Washington Street	2Q263743A794		
	ndria. VA 22314  TROLLING OFFICE NAME AND ADDRESS	1Z. REPORT DATE		
and	my Research Institute for the Behavioral Social Sciences, 5001 Eisenhower Avenue	NUMBER OF PAGES		
Alexa 14. MON	ndria VA 22333 ITORING ASSIST HAME & ADDRESS & different from Controlling Office)	15. SECURITY CLASS, (of this report)		
(	12) 334	UNCLASSIFIED  15a. DECLASSIFICATION/DOWNGRADING SCHEDULE		
16. DIST	RIBUTION STATEMENT (of this Report)	<u> </u>		
Appro	ved for public release; distribution unlimite	d.		
17. DIST	RIBUTION STATEMENT (of the abetract entered in Block 20, if different for	na Report)		
18. SUPI	PLEMENTARY NOTES			
This project was monitored technically by Dr. Melissa Berkowitz, Dr. Bruce Knerr, and Dr. Leon Nawrocki of the US Army Research Institute.				
Knerr				
Knerr	WORDS (Continue on reverse side if necessary and identify by block number			
Knerr SEY ISD Instr	Trainctional Systems Development	ining Development		
Knerr ISD Instr Autho Job A	Trai uctional Systems Development r Aids ids	ining Development		
Knerr ISD Instr Author Job A	Train uctional Systems Development r Aids r	ining Development  G (*How to do it* guidance)		
ISD Instruction Author Job A.  20. Assisting for the property (ISD, phase)	Training of the ISD model - ANALYZE, DESIGN, DEVELOP,	ining Development  s (*How to do it* guidance) Systems Development Model able for each of the five IMPLEMENT, and CONTROL.		
ISD Instraction Author Job A. 20. Assisting the property (ISD, phase Each Manual Use of the property of the pr	Training of the ISD model - ANALYZE, DESIGN, DEVELOP, job aid is composed of a Descriptive Authoring it. This volume, covering Phase I-ANALYZE, corf the Job Aids and the Job Aid Manuals for Blo	ining Development  (*How to do it* guidance) Systems Development Model able for each of the five IMPLEMENT, and CONTROL. S Flowchart and a Job Aid atains an Introduction to the ocks I.2 through I.5. The		
ISD Instruction Author Job A. Assistant The propertion (ISD, phase Each Manual Use of Description (ISD).	Training of the ISD model - ANALYZE, DESIGN, DEVELOP, job aid is composed of a Descriptive Authoring I. This volume, covering Phase I-ANALYZE, cof the Job Aids and the Job Aid Manuals for Blo interior and the Instructional Trapology.	ining Development  (*How to do it* guidance) Systems Development Model able for each of the five IMPLEMENT, and CONTROL. g Flowchart and a Job Aid htains an Introduction to the books I.2 through I.5. The excitabe in a companion documen		
ISD Instruction Author Job A. 20. Assistant The property (ISD, phase: Each Manual Use of Description Control of the contro	Training of the ISD model - ANALYZE, DESIGN, DEVELOP, job aid is composed of a Descriptive Authoring I. This volume, covering Phase I-ANALYZE, confit the Job Aids and the Job Aid Manuals for Bic intring I. The Job Aids and the Job Aid Manuals for Bic intring I. The Job Aids and the Job Aid Manuals for Bic intring I. The Job Aids and the Job Aid Manuals for Bic intring I. The Job Aids and the Job Aid Manuals for Bic intring I. The Job Aids and the Job Aid Manuals for Bic intring I. The Job Aids and I. The Job Aids and I. The Job Aids and I. Job Aid Manuals for Bic intring I. The Job Aids and I. The J	ining Development  (*How to do it* guidance) Systems Development Model able for each of the five IMPLEMENT, and CONTROL. g Flowchart and a Job Aid htains an Introduction to the books I.2 through I.5. The excitabe in a companion documen		

The Computer-Based Instructional Systems Team of the US Army Research Institute for the Behavioral and Social Sciences performs research and development in the area of educational technology that applies to military training. Of interest are methods for training individuals to develop and utilize instructional courseware in reasonable time, at acceptable cost. ARI research in this area is conducted under Army Project 2Q263743A794, FY 80 Work Program.

This Research Product is one of a series of 10 volumes designed to provide guidance on the application of the Instructional Systems Development model. The work was accomplished by Mr. Russel E. Schulz and Mrs. Jean R. Farrell, Human Resources Research Organization, Contract No. DAHC19-78-C-0010 and personnel of the ARI Manpower and Educational Systems Technical Area. Personnel from the Directorates of Training Development at Ft. Belvoir, VA and Ft. Gordon, GA provided assistance in the evaluation of the work.

JOSEPH ZEIDNUR Technical Director

	Accession For	1						
	NTIS GRALI							
	DDC TAB Unannounced							
	Justification	J						
1	Ву							
1	Distribution/							
_	Aveilability Codes							
ta	at Avail and/or special	1						
	$\alpha$							

JOB AID MANUALS FOR PHASE I-ANALYZE OF THE INSTRUCTIONAL SYSTEMS DEVELOPMENT MODEL

BRIEF

#### Requirement:

To develop a series of job aids for the activities identified in the Instructional Systems Development Model (ISD, TRADOC Pamphlet 350-30).

#### Procedure:

A series of job aids were designed and developed for each of the five phases of the ISD model: ANALYZE, DESIGN, DEVELOP, IMPLEMENT, and CONTROL. Each job aid is comprised of Descriptive Authoring Flowcharts and a Job Aid Manual which provide specific guidance, examples, and references necessary to produce the product specified by the ISD Block it covers.

#### Utilization:

These job aids will be used by military training personnel in meeting the requirements of the ISD model.

JOB AID MANUALS FOR PHASE I-ANALYZE OF THE INSTRUCTIONAL SYSTEMS DEVELOPMENT MODEL

### CONTENTS

Introduction to the Use of Job Aids and Job Aid Resource Manual	PAGE vi
Job Aid for Selecting Tasks for Training ISD I.2	
Job Aid for Conducting Task Analysis ISD I.3	B-1
Job Aid for Analyzing Existing Courses	C-1
Job Aid for Selecting Instructional Settings	D-1

# INTRODUCTION TO THE USE OF JOB AIDS AND JOB AID RESOURCE MANUAL

### TABLE OF CONTENTS

	Page
INTRODUCTION TO THE USE OF JUB AIDS	
What are Job Aids?	1
What is the Classification System Used in TRADOC Pamphlet 350-30 and	
Job Aids?	1
What Sources of Information Were Used in the Development of Job Aids?	5
What Job Aids are Presently Available and What Do They Consist of?	6
What are the Main Parts of the Flowchart Manual?	7
What Flowchart Symbols are Used in the Flowchart Manual?	8
What Instruction is Provided Within the Flowchart Symbols?	9
What is the Purpose of the Supplemental Information Provided in the	_
Flowchart Manual?	10
What is the Flowchart Block and Page Numbering System?	10
How Do I Use the Job Aid Manual and What are the Main Parts of it?	11
What is the Purpose of the Partial Flowcharts at the Top of Some Pages of the Job Aid Manual?	11
What is the Purpose of the Questions Written in Script That Appear on Some	• • •
Pages of the Job Aid Manual?	12
What is the Purpose of the Completed or Partially Completed Examples	
of Worksheets?	12
What Does This All Mean and What Do I Do Now?	13
JOB AIDS RESOURCE MANUAL	
How Can the Resource Manual Help Me?	. 16
What Are Some Sources of Job Significant Data?	
Which Sources of Data are Included in the Resource Manual?	. 17
CODAP	
What is CODAP?	20
When Should CODAP Reports be Used?	
How are CODAP Reports Obtained?	

		Page
FIELD S	SURVEYS	
What is a	a Formal Field Survey?	24
When Sh	ould Formal Field Surveys be Used?	24
How is a	Field Survey Questionnaire Designed?	25
What Sh	ould be Included on the Questionnaire?	26
How is a	Survey Sample Selected?	27
How is a	Questionnaire Survey Conducted?	28
PANELS		
What is a	a Panel of Experts?	30
When is	a Panel Used?	31
When ar	e Subject Matter Experts Used?	31
When are	Recent Job Incumbents and/or Supervisors Used?	31
	Panel Assembled?	
APPEND	DICES	
Α	Example of a Closed Form Questionnaire	33
В	Administrative Procedures for Closed Form Questionnaire	37
TABLES		
1	Five Phases of Instructional Systems Development (ISD)	2
2	ISD Blocks in Each of the Five ISD Phases	3
2	Outcomes of ISD Blocks	Λ

### WHAT ARE JOB AIDS?

- Job Aids are intended to be stand-alone, step-by-step procedural guides which we hope will permit you to turn out quality instructional products quickly and easily. We also hope that they will be equally useful to individuals at all experience levels of the instructional systems development process.
- Job Aids are intended to address real needs. Prior to the development of the Job Aids, instructional technology personnel (individuals like yourself) at the U.S. Army Signal Center and the U.S. Army Engineer School were surveyed to determine specific ISD needs—those areas in which they had the greatest need for assistance and information. Emphasis was placed on satisfying these needs in the development of the Job Aids.
- Job Aids use the same classification system for identifying the activities that must be performed in instructional systems development (ISD) as does TRADOC Pamphlet 350-30 (Interservice Procedures for Instructional Systems Development).

# WHAT IS THE CLASSIFICATION SYSTEM USED IN TRADOC PAMPHLET 350-30 AND JOB AIDS?

- TRADOC Pamphlet 350-30 suggests that instructional systems development be conducted in five phases:
  - Analyze
  - Design
  - Develop
  - Implement
  - Control
- For those of you who are unfamiliar with TRADOC Pamphlet 350-30 we suggest you read the brief description of each phase of the ISD process as shown in Table 1. In the TRADOC Pamphlet each ISD phase is divided into specific activities called ISD blocks. Table 2 shows these ISD blocks and Table 3 shows the outcome of each block.
- Job Aids cover the activities required for the first three phases of the TRADOC Pamphlet (i.e., Analyze, Design, and Develop instructional systems). The Aids cover each ISD block within these phases except for ISD Block 1.1, Analyze Job.

1

#### Table 1

#### FIVE PHASES OF INSTRUCTIONAL SYSTEMS DEVELOPMENT (ISD)

### THE FIVE PHASES ARE:

# PHASE I

Inputs, processes, and outputs in Phase I are all based on job information. An inventory of job tasks is compiled and divided into two groups: tasks not selected for instruction and tasks selected for instruction. Performance standards for tasks selected for instruction are determined ANALYZE by interview or observation at job sites and verified by subject matter experts. The analysis of existing course documentation is done to determine if all or portions of the analysis phase and other phases have already been done by someone else following the ISD guidelines. As a final analysis phase step, the list of tasks selected for instruction is analyzed for the most suitable instructional setting for each task.

# DESIGN

Beginning with Phase II, the ISD model is concerned with designing instruction using the job PHASE II analysis information from Phase i. The first step is the conversion of each task selected for training into a terminal learning objective. Each terminal learning objective is then analyzed to determine learning objectives and learning steps necessary for mastery of the terminal learning objective. Tests are designed to match the learning objectives. A sample of students is tested to insure that their entry behaviors match the level of learning analysis. Finally, a sequence of instruction is designed for the learning objectives.

The instructional development phase begins with the classification of learning objectives by learning category so as to identify learning guidelines necessary for optimum learning to take PHASE III place. Determining how instruction is to be packaged and presented to the student is accomplished through a media selection process which takes into account such factors as DEVELOP learning category and guideline, media characteristics, training setting criteria, and costs. Instructional management plans are developed to allocate and manage all resources for conducting instruction. Instructional materials are selected or developed and tried out. When materials have been validated on the basis of empirical data obtained from groups of typical students, the course is ready for implementation.

# PHASE IV

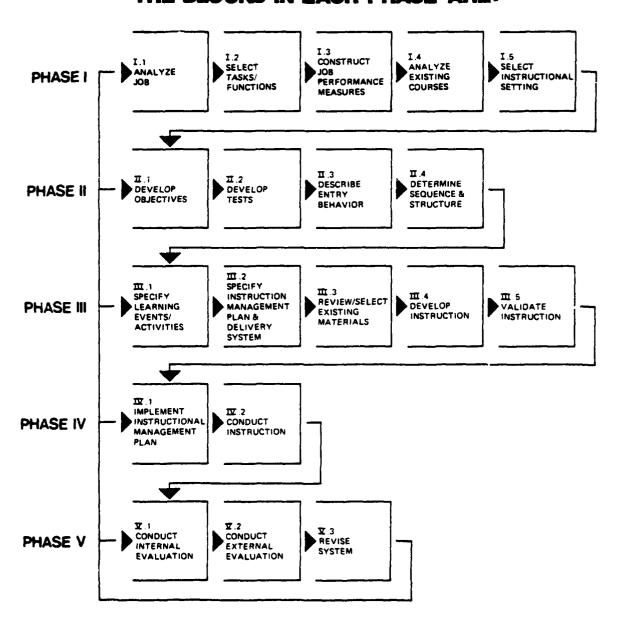
Staff training is required for the implementation of the instructional management plan and the instruction. Some key personnel must be trained to be managers in the specified management plan. The instructional staff must be trained to conduct the instruction and collect evaluative IMPLEMENT data on all of the instructional components. At the completion of each instructional cycle, management staff should be able to use the collected information to improve the instructional system.

### PHASE V CONTROL

Evaluation and revision of instruction are carried out by personnel who preferably are neither the instructional designers nor the managers of the course under study. The first activity (internal evaluation) is the analysis of learner performance in the course to determine instances of deficient or irrelevant instruction. The evaluation team then suggests solutions for the problems. In the external evaluation, personnel assess job task performance on the job to determine the actual performance of course graduates and other job incumbents. All collected data, internal and external, can be used as quality control on instruction and as input to any phase of the system for revision.

Table 2
ISD BLOCKS IN EACH OF THE FIVE ISD PHASES

### THE BLOCKS IN EACH PHASE ARE:



#### Table 3

#### **OUTCOMES OF ISD BLOCKS**

### THE OUTCOMES OF THE BLOCKS ARE:

- .1 . . . a list of tasks performed in a particular job.
- .2... a list of tasks selected for training.
- .3. . . a job performance measure for each task selected for instruction.
- .4... an analysis of the job analysis, task selection, and performance measure construction for any existing instruction to determine if these courses are usable in whole or in part.
- .5. . . selection of the instructional setting for task selected for instruction.
- .1... a learning objective for and a learning analysis of each task selected for instruction.
- .2... test items to measure each learning objective.
- .3... a test of entry behaviors to see if the original assumptions were correct.
- .4... the sequencing of all dependent tasks.
- .1... the classification of learning objectives by learning category and the identification of appropriate learning guidelines.
- .2... the media selections for instructional development and the instructional management plan for conducting the instruction.
- .3... the analysis of packages of any existing instruction that meets the given learning objectives.
- .4..., the development of instruction for all learning objectives where existing materials are not available.
- .5... field tested and revised instructional materials.
- \_1... documents containing information on time, space, student and instructional resources, and staff trained to conduct the instruction.
  - .2... a completed cycle of instruction with information needed to improve it for the succeeding cycle.
  - .1... data on instructional effectiveness.
  - .2... data on job performance in the field.
  - .3... instructional system revised on basis of empirical data.

# WHAT SOURCES OF INFORMATION WERE USED IN THE DEVELOPMENT OF JOB AIDS?

- Job Aids are not just a re-hash of TRADOC Pamphlet 350-30. We use the same classification system for ISD phases and the blocks within the phases as does the TRADOC Pamphlet. However, the guidance and information provided in the Job Aids come from a variety of sources, the TRADOC Pamphlet being only one such source. We have gathered information from any source that we could locate. If the information was judged to be good it was included in the Job Aids. In some instances the information in the Job Aid is based solely on the educational technology experience of the project staff.
- It is not within the scope of this Introduction to list all sources of information examined or used in the development of the Job Aids. However, in addition to TRADOC Pamphlet 350-30 examples of other sources of information would include the following types:
  - TRADOC Circulars
  - DA Pamphlets
  - Printed Guidance prepared by TRADOC Schools (e.g., U.S. Army Signal Center)
  - Army Research Institute Documents
  - HumRRO publications
  - Other military and civilian agencies

### WHAT JOB AIDS ARE PRESENTLY AVAILABLE AND WHAT DO THEY CONSIST OF?

- There are thirteen Job Aids presently available. Each Job Aid is comprised of two documents. A brief description of each is provided below: (A complete description of how to use each is given on the pages that follow.)
  - <u>Descriptive Authoring Flowcharts</u>. The Descriptive Authoring Flowcharts (usually referred to as Flowchart Manuals) are the primary documents used in the Job Aids. They direct the user to specific guidance, examples and references provided in the Job Aid Manuals.
  - Job Aid Manuals. As stated above, the Job Aid Manuals provide the specific guidance, examples and references necessary to produce the product specified by the ISD Block they cover. In addition, each Job Aid Manual contains one or more Worksheets to use in the development of the product.
- Another important part of the Job Aids package is of course the document you are presently reading, Introduction to the Use of Job Aids and Job Aid Resource Manual.
- The specific Job Aids available are: (Flowchart Manual and Job Aids Manual for each).
  - Job Aid for Selecting Tasks for Training (ISD I.2)
  - Job Aid for Conducting Task Analysis (ISD I.3)
  - Job Aid for Analyzing Existing Courses (ISD I.4)
  - Job Aid for Selecting Instructional Settings (ISD 1.5)
  - Job Aid for Developing Objectives (ISD II.1)
  - Job Aid for Developing Tests (ISD II.2)
  - Job Aid for Describing Entry Behavior (ISD II.3)
  - Job Aid for Determining Sequence and Structure (ISD II.4)
  - Job Aid for Specifying Learning Events and Activities (ISD III.1)
  - Job Aid for Specifying Instructional Management Plan and Delivery System (ISD III.2)
  - Job Aid for Review and Selection of Existing Materials (ISD III.3)
  - Job Aid for Developing Instruction (ISD III.4)
  - Job Aid for Validating Instruction (ISD III.5)

### WHAT ARE THE MAIN PARTS OF THE FLOWCHART MANUAL?

- Scan through a few pages of your Flowchart Manual. Observe the following:
  - Flowchart symbols used
  - Instructions or questions within the flowchart symbols
  - Supplemental information opposite most of the flowchart symbols
  - Flowchart block and page numbering system
- For a complete description of each of the main parts of the Flowchart Manual see the pages that follow.

### WHAT FLOWCHART SYMBOLS ARE USED IN THE FLOWCHART MANUAL?

### • Flowchart Symbols

Only five symbols are used in the Flowchart Manual. These symbols and the instructions within them act as a road map to lead you step-by-step through the process of developing your particular product. We believe that after you have gotten used to using the Flowchart Manual you will find it a very useful control document. The five symbols used are as follows:

Start-Stop Symbol	<ul> <li>Indicates either the start or stop of the activities called for in the Flowchart Manual.</li> </ul>
Decision Symbol	<ul> <li>Indicates that you must make a decision at this point which will determine the path that you take thru the Flowchart Manual.</li> </ul>
Manual Symbol	<ul> <li>Indicates that you are to refer to the Job Aid Manual for specific additional guidance or instruction shown in the symbol.</li> </ul>
Rectangle Symbol	- Indicates an activity that must be performed but does <u>not</u> require specific additional guidance or instruction in the Job Aid Manual. (In some cases the user is given the option of going to the Job Aid Manual to see a completed example of the activity called for in the rectangle symbol).
Go To Symbol	<ul> <li>Indicates a branch to some other flowchart block. The branch will either be to a previously encountered block or will jump you over blocks that can be omitted.</li> </ul>

# WHAT INSTRUCTION IS PROVIDED WITHIN THE FLOWCHART SYMBOLS?

• Each flowchart symbol except the Decision Symbol contains a brief statement of the activity that you are to perform. If this activity requires the completion of part of a Worksheet the specific part of the Worksheet will be identified (remember, each Job Aid includes one or more Worksheets). Decision blocks always contain a question that can be answered with a yes or no answer. The branch you take after the decision block will depend upon your answer.

# WHAT IS THE PURPOSE OF THE SUPPLEMENTAL INFORMATION PROVIDED IN THE FLOWCHART MANUAL?

- The supplemental information that is located beside most of the flowchart symbols serves the following purposes:
  - Provides a more complete description of the steps or activities that must be performed in the ISD Block you are working in than does the flowchart itself.
  - Refers you to specific pages within the Job Aid Manual for specific guidance, examples and references needed for completing the activity called for in the flowchart block. (This is associated with the Manual symbol.)
- For some flowchart blocks (rectangle symbol) examples of the completed activity are shown in the Job Aid Manual. The supplemental information indicates the specific page in the Job Aid Manual containing the example. However, the user has the option of going to the Job Aid Manual to see the example. (The Manual symbol, on the other hand, requires the user to go to the Job Aid Manual.)
- Acts as an executive summary which will allow commanders and supervisors to obtain a picture of the activities required by the Job Aid without reading the entire Job Aid Manual.

#### WHAT IS THE FLOWCHART BLOCK AND PAGE NUMBERING SYSTEM?

- The flowchart block and page numbering system is as follows:
  - Flowchart blocks are numbered so that they can be easily referred to.
  - The page numbers in each of the 13 Flowchart Manuals are preceded by an identifying letter unique to a specific ISD Block. (E.g., The Flowchart Manual pages for ISD Block I.2 go from A-1 to A-15 whereas for ISD Block I.3 the Flowchart Manual pages go from B-1 to B-15.) This same page numbering system is also used in the Job Aid Manuals.

# HOW DO I USE THE JOB AID MANUAL AND WHAT ARE THE MAIN PARTS OF IT?

- It is unlikely that you will need to refer to every page in the Job Aid Manual. As previously stated, the Job Aid Manuals are used as supplements to the Flow-chart Manuals that direct you to specific pages within the Job Aid Manuals. Therefore, DO NOT ATTEMPT TO USE THE JOB AID MANUALS INDEPENDENTLY OF THE FLOWCHART MANUALS.
- Scan through a few pages of your Job Aid Manual. Observe the following:
  - Partial flowcharts shown at the top of pages
  - Questions written in script that appear on most pages
  - Completed, or partially completed examples of Worksheets

# WHAT IS THE PURPOSE OF THE PARTIAL FLOWCHARTS AT THE TOP OF SOME PAGES OF THE JOB AID MANUAL?

- When you are referred to the Job Aid Manual you will find a partial flowchart at the top of the Job Aid Manual page. You are to remain working with the Job Aid Manual until you come to another partial flowchart. Then return to the Flowchart Manual.
- The partial flowcharts are identical to those shown in the Flowchart Manual. They serve as an additional reminder of the activity being dealt with at the moment.

# WHAT IS THE PURPOSE OF THE QUESTIONS WRITTEN IN SCRIPT THAT APPEAR ON SOME PAGES OF THE JOB AID MANUAL?

- The questions written in script are our way of telling you what follows. They highlight such things as:
  - The purpose of performing a certain activity
  - How the activity is performed
  - What sources are available for performing the activity and how good they are
  - What the Worksheet looks like after the activity is performed

# WHAT IS THE PURPOSE OF THE COMPLETED OR PARTIALLY COMPLETED EXAMPLES OF WORKSHEETS?

- As previously stated, every Job Aid Manual uses one or more Worksheets (located in a pocket at the back of the Manual). The Worksheets permit you to produce (and document) the product called for in the ISD Block.
- Whenever you are required to make an entry on a Worksheet an example of that
  type of entry will be shown in the Job Aid Manual and will usually be circled so
  as to make it stand out. It is hoped that these examples will give you a clear idea
  of what is required on the Worksheet.

### WHAT DOES THIS ALL MEAN AND WHAT DO I DO NOW?

- In this Introduction we have attempted to explain the following:
  - -What Job Aids are
  - The classification system (ISD Phases and Blocks) used in the Job Aids
  - Sources of information used in the development of Job Aids
  - Job Aids presently available
  - A description of Flowchart Manuals
  - A description of Job Aid Manuals
- If you feel that you have an adequate understanding of the above, return to the Flowchart Manual now. You will be referred to specific pages in the Resource Manual (the remainder of this document) as you need the information contained in them. Do not attempt to read the Resource Manual now.

RETURN TO THE FLOWCHART MANUAL NOW

# JOB AIDS RESOURCE MANUAL

### HOW CAN THE RESOURCE MANUAL HELP ME?

The purpose of this resource manual is to assist you in the formation of a data-based system for decision making in the Analysis Phase of the Instructional Systems Development (ISD). In order to make logical and objective decisions based on conditions and needs in the field, you must collect, organize, analyze, and document job significant data (information). Such data includes many specifics under the broad categories of job background data, target population data, and critical task data. The specifications of specific data requirements and sources of this data should be part of the overall Job Analysis Plan.

#### WHAT ARE SOME SOURCES OF JOB SIGNIFICANT DATA?

There are many sources of data to support a job analysis.

These sources include such things as:

- Technical Manuals
- Field Manuals
- Army Regulations
- Circulars and Phamplets
- Programs of Instruction
- Soldier's Manuals
- Previous Task Lists
- Documentation from the Systems Engineering Era
- Reports from outside agencies, i.e., Army Research Institute, HumRRO, and other military and civilian research organizations
- Internal Research Reports
- Tables of Organization and Equipment and Tables of Distribution and Allowances
- Civilian Publications (technical journals and professional publications)
- Equipment Modification Work Orders
- CODAP (Comprehensive Occupational Data Analysis Programs)
- Field Surveys
- Panels of Experts

# WHICH SOURCES OF DATA ARE INCLUDED IN THE RESOURCE MANUAL?

Each of the sources listed is useful for fulfilling specific needs in the Analysis Phase of ISD. The Job Analysis Plan should specify exactly which items of data will be needed and the recommended source(s) for each item. In this way all the data can be accessed and ready for use as soon as it is needed. The last three sources on the list, CODAP, Field Surveys, and Consensus Groups or Panels, are frequently cited in the Job Aids for specific items of information. How to use these sources is the subject of this manual.

# CODAP

### WHAT IS CODAP?

To provide personnel managers and training managers with the reliable job data needed for job and task analysis, the Deputy Chief of Staff for Personnel has selected the occupational survey questionnaire for data collection and CODAP (Comprehensive Occupational Data Analysis Programs) as the system for processing, reporting, and analyzing this data. The combination of questionnaire and CODAP is currently being used by all the U.S. Armed Forces to support their occupational survey and job analysis efforts. This automated data system provides information in such areas as: duties and tasks performed by job and duty incumbents; types of equipment, tools, and vehicles used and maintained; special skills and knowledge which must be met by job incumbents; quality and quantity of training received or required; physical and mental demands; and special items pertaining to personal and job background information, work environment, and job satisfaction.

### WHEN SHOULD CODAP REPORTS BE USED?

Whenever data has already been prepared by CODAP it should be used in preference to school conducted surveys in order to prevent duplication of effort. CCDAP has the capability of supplying all your data needs. It is the responsibility of each Army service school to initially provide the Army Occupational Survey Program with the input it must have to supply your job analysis needs, and also to develop a job analysis plan which allows sufficient time to access the necessary data.

Of particular use in job analysis are Group Summary Reports. The Job Aids suggest that you obtain these reports for documenting such information as: tasks performed in each duty position (ask for GPSUM6 report for your MOS), and percentage of soldiers in the skill level performing each task (ask for GPSUM 2).\* Given sufficient lead time CODAP can also make up special reports to provide ratings on task selection factors such as, time to train OJE, consequences of inadequate performance, and probability of emergency performance (ask for FACSUM report).

### HOW ARE CODAP REPORTS OBTAINED?

In order to obtain CODAP data you should first check with your supervisor to see if the information you need has already been accessed. If it has not, write to:

Commander
US Army Military Personnel Center
ATTN: DAPC-MSP-D
2641 Eisenhower Avenue
Alexandria, VA 22311

or call:

325-9272/9493 (AUTOVON 221-9272/9493).

Allow at least three weeks for the reports to arrive at your school. The necessary lead time could be much longer if you are requesting special information which CODAP has not yet collected. It is recommended that you obtain the two official guides from MILPERCEN: the US Army Military Occupational Data Bank, and the US Army Occupational Survey Program.

<sup>\*</sup>Keep in mind that these percentages are based on the peacetime conditions in which soldiers are presently being surveyed. Adjustments should be made for combat tasks.

### FIELD SURVEYS

#### WHAT IS A FORMAL FIELD SURVEY?

A formal field survey is similar to the type of questionnaire survey conducted by the Army Occupational Survey Program, only it is conducted by instructional development personnel within an Army service school.

The use of questionnaires permits the job analysis team to make limited contact with large numbers of personnel; thus large amounts of information can be collected at a relatively low cost. Questionnaires can be mailed to personnel who are asked to complete and return them, or they can be administered to groups of job incumbents and/or supervisors by local personnel who have the responsibility and authority to make sure all questionnaires are completed and returned.

#### WHEN SHOULD FORMAL FIELD SURVEYS BE USED?

Whenever time does not allow you to access information from the Army Occupational Survey Program, an alternate data collection method may be used. Formal field surveys are suggested as an alternate data source in the ISD Job Aids. Should you decide to conduct a formal field survey be sure to obtain permission from MILPERCEN in accordance with the guidelines in AR 600-46.

#### HOW IS A FIELD SURVEY QUESTIONNAIRE DESIGNED?

#### • Types of Questionnaires

There are two types of questionnaires, the closed form and the open form. We suggest using the closed form, which contains a list of possible items to be selected or blanks to be filled in with words or numbers. (For an example of a closed form questionnaire, see Appendix A.) This form has several advantages over the other alternative, the open form. It is likely to take a minimum amount of time to fill out, thus increasing the chances that it will be completed and returned. The process of tabulating and summarizing responses is simpler and less time consuming than with an open form questionnaire. Machine tabulation and computer analysis of the completed forms are practical when a large number of questionnaires is used.

A properly designed closed form questionnaire is difficult to prepare. The designer must be sure to include all possible responses expected from any of the soldiers who will complete the questionnaire. The items must be constructed on the form so that they clearly communicate to the user exactly what the designer is trying to ask. The greatest single problem with research methods is improperly worded questionnaires, as they produce faulty data. If you intend to design your own questionnaires we suggest consulting the following guides:

Morsh, J.E. and Archer, W.B. Procedural guide for conducting occupational surveys in the United States Air Force (PRL-TR-67-11). Lackland Air Force Base, Texas: Personnel Research Laboratory, Aerospace Medical Division, Air Force Systems Command, September 1967.

Jacobs, T.O. Developing questionnaire items: how to do it well. Human Resources Research Organization (HumRRO), 300 North Washington Street, Alexandria, Virginia 22314.

### WHAT SHOULD BE INCLUDED ON THE QUESTIONNAIRE?

The details of the forms you use will be determined by:

- 1. how you will tabulate and summarize the results, and
- 2. what information you wish to collect.

How you will tabulate and summarize results will be determined by whether you have available a computer and other automated data handling equipment and by the number of people surveyed. To determine what information you wish to collect, you should consider the total data requirement for the training development process. These data requirements should be predetermined in the job analysis plan so that as much information as possible can be obtained in a single questionnaire survey effort.

One note of caution about the design of your questionnaire is that you should keep the questionnaire as short as practical. In general, the forms should be designed so they can be completed in two hours or less. One way you can save time on a complex task inventory is to list all tasks under their appropriate duty position title. This will permit the soldier to rapidly scan groups of tasks not performed and then proceed to the next duty position.

# WHAT TYPE OF INSTRUCTIONS FOR COMPLETING AND ADMINISTERING THE QUESTIONNAIRES SHOULD BE PREPARED?

After the formal field survey questionnaires have been written, the instructions for completing and administering the questionnaires should be prepared. These instructions should include:

- For the user
- an introduction explaining the purpose and importance of participating in the field survey.
- general instructions explaining how the questionnaire is to be completed.
- For the project officer general instructions regarding responsibilities.
  - (When questionnaire is specific instructions for administering the question self-administered) tionnaire in a controlled environment.

For examples of these types of instructions, see Appendix B.

#### HOW IS A SURVEY SAMPLE SELECTED?

You are now ready to select organizations and individuals to provide you with the needed job data. The complexity of the MOS, the availability and quality of published sources of job information, and the number of people in the particular job will determine how much and what kinds of information you need to collect. This will strongly influence the make-up and size of your sample. If the complexity and amount of required data are great, the number of organizations and individuals interviewed will increase. As a general rule, your survey sample should be as large as possible. This is particularly true if you do not have personnel available with the responsibility and authority to assure that most of your questionnaires will be completed. You should make an attempt to obtain a sample that represents the distribution of individuals in the MOS according to command and skill level. Review of personnel records, either by personnel employees, members of your job analysis team, or your field representatives who will conduct the survey will be required to obtain data upon which to base choices for your survey.

- In selecting UNITS for sampling, you should select units that:
  - 1. have at least a small number of job holders and supervisors who do the particular job to be analyzed. Preferably, you should choose some units that have a relatively small number of job holders, and some that have large numbers.
  - 2. are geographically and environmentally representative.
- In selecting INDIVIDUALS within the units, you should select a group made up of individuals who:
  - 1. perform and supervise the job being analyzed
  - 2. perform with average satisfactory proficiency
  - 3. are representative in terms of length of time on the job
  - 4. are representative in terms of training.

For certain types of information you will also want to choose at least a few job holders or supervisors who are acknowledged experts at the job.

### HOW IS A QUESTIONNAIRE SURVEY CONDUCTED?

#### Trial Run (Validation of Instruments)

Before sending out the total number of questionnaires you intend using, you may wish to send out a small number. This will permit you to check the initial results and possibly make some changes in your questionnaires or instructions. Then you will send out what you hope will be the total number of questionnaires required.

#### • Group Administration

The ideal way to administer questionnaires is group administration. Where the local responsible official and his assistants schedule the administration he should do the following:

- Make certain that only eligible individuals are seated in the administration area
- Read the administrative instructions
- Provide any necessary assistance in completing the questionnaires
- Return the completed questionnaires to the school

#### Individual Administration

Often, particularly with individuals at remote stations, group administration is impractical. In these cases, it is sometimes effective to send the questionnaires to a responsible officer and request that they be returned by a reasonable suspense date. Careful attention should be paid to the instructions for administration or self-administration. If your command has no authority to require that a suspense date be met, then you must either obtain the concurrence of a command with that authority, or be willing to accept a reduced percentage return.

#### • Return of Questionnaires

How much confidence can you have in the validity of your questionnaire if you get less than a 100 percent return? Less and less confidence can be expected with each reduction in the percentage returned. What can you do if you are not satisfied with the percentage of returns of the questionnaires? We suggest you try the following:

- 1) Send out more forms to different people and hope for better results.
- 2) Recontact some of the first sample and try to encourage them to return the questionnaires.
- 3) Visit a random sample of those who did not respond and compare their forced responses with the voluntary responses. Then you and your supervisors will have to decide how much chance you are willing to take that the data you have received presents a sufficiently accurate picture of the job as it really exists.

### **PANELS**

#### WHAT IS A PANEL OF EXPERTS?

With this method a group of personnel, selected for their experience and knowledge of the job, is brought together to confer about the required job analysis data. Panels may be made up of one or more of the following types of members:

#### 1) Subject Matter Experts (SMEs)

These are personnel found at your school who are acknowledged experts in the tasks, duty positions or MOS you are analyzing. They may be found among instructors or ISD personnel who hold the MOS. SMEs may or may not have had recent field experience.

#### 2) Job Incumbents

This group includes those who are presently holding the jobs/performing the tasks/ you are interested in, or who have recently held the jobs. The more recent the better. More than three years away from the field would disqualify a potential panel member.

#### 3) Job Supervisors

This group includes those who are presently or have recently (within the past three years) supervised soldiers in the jobs/tasks you are interested in.

Job incumbents and job supervisors may be found on the post where your school is located or at other locations. Check the TOEs and TOAs to find out where personnel may be assigned. While personnel assigned to your post are most conveniently assembled, they may not be completely representative of job incumbents/supervisors serving in other locations. Also, they probably have been heavily burdened by school surveys, panels, etc., already due to their proximity to the school. Therefore, personnel from other locations may have to be used.

#### WHEN IS A PANEL USED?

Panels of experts are a good alternate data source when:

- CODAP is not available
- time and funds are inadequate for conducting a field survey
- the type of information required can be reliably provided by a small group

#### WHEN ARE SUBJECT MATTER EXPERTS USED?

With this method, a group of highly experienced personnel is brought together to record and organize the required job analysis data. This method is particularly useful in collecting job data on new jobs or on managerial and supervisory jobs where many of the most critical behaviors are not directly observable. Since the members of a panel of SMEs are experts in the MOS being analyzed, their collective effort should be decisions about the requirements of the job. In general, their greatest effectiveness is in evaluating and making decisions about job data that have been collected from other sources by other means.

#### WHEN ARE RECENT JOB INCUMBENTS AND/OR SUPERVISORS USED?

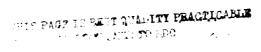
With this method, a group of job incumbents, job supervisors, or a combination of these, is brought together to provide information about their jobs. The primary function of this type of panel is to provide information about their jobs, not to make decisions. Another name for this type of panel is Consensus Group.

#### HOW IS A PANEL ASSEMBLED?

The panel is a relatively inexpensive and easy approach to collecting data. Three to seven persons is the number recommended to make up the panel. Whenever possible, you want panel members to be representative of different locations and types of units in the field. While many experts may be available within your school it is critical that their views be balanced by those of persons serving presently or recently in the field. If all of the panel members come from schools, there may be a tendency for the outcome to reflect what exists in training rather than what actually exists on the job.

# Appendix A EXAMPLE OF A CLOSED FORM QUESTIONNAIRE

JOB INVENTORY	AFSC				Pages
(DUTY-TASK LIST)	921 X0/922 X0		e 7 of	**	rages
1 Check tasks you perform now ( 1					
2. Add any tasks you do now which are not listed					
3 In the "Time Spent" column, rate checked ( ) tasks on a	time spent in your present job				
Time Spent Scale					
1 - VERY MUCH BELOW AVERAGE 4 - ABOUT AVE	Δ.	ERY, MI	JCH ABOV	Æ	j
_ 2 - BELOW AVERAGE 5 - SLIGHTLY A 3 - SLIGHTLY BELOW AVERAGE 6 - ABOVE AVE	ABOVE AVERAGE				-
3 - Scionic - Secon Astrono			4		
C. FITTING AND MAINTAINING LIFE RAFTS AND PRESERVERS			CHECK I DONE IN PRESENT JOB	DOIA	E SPENT IG THESE ISKS IN IENT JOB
1. Clean life preservers		42			
2. Clean life rafts		43			
3. Condemn non-reparable life rafts or life preservers		44			
4. Fit life preservers		45			
5. Inspect life preservers		46			
6. Inspect life raft accessories		47			
7. Inspect life refts		48			
8. Impact or weight test carbon dioxide (CO2) cylinders or cartridges		49			·
9. Make entries on or review Life Preserver Data forms (AFTO Form 468)		50			
10. Make entries on or review Life Preserver Inspection Data Record forms (	AFTO Form 336)	51			
• • • • • • • • • • • • • • • • • • • •					
11. Make entries on or review Life Reft Impaction Record forms (AFTO Fo	rm 337)	52			
12 Make entries on or review User Certification Label forms (AFTO Form 2	7)	53			
13. Pack life preservers		54			
14. Pack life reft accessory containers		55			
16. Pack life refts	**	56			
16. Perform fungtional tests of life preservors		57			
17. Perform functional tests of life rafts		58			
18. Perform infletion tests of life preservers		99			
19. Perform inflation tasts of life rafts		60			
20. Perform minor repairs to life preservors such as petching rips, team, or ho	ske,	61			
•••••					
(Continued next page)					



JOB INVENTORY		AFSC 921 X0/922 X0	Pa	ge 8 o	1 44	Pages
1 Check tasks you perform now ( 💜 )						
<ol><li>Add any tasks you do now which are no</li></ol>						
3 In the "Time Spent" column, rate check	red ( 🖤 ) tasks on time spen	it in your present job.				
Time Spent						
1 - VERY MUCH BELOW AVERAGE 2 BELOW AVERAGE	4 ABOUT AVERAGE 5 - SLIGHTLY ABOVE AN	A1	ERY M	UCH ABO SE	VE	
	6 - ABOVE AVERAGE	, chage				
C. FITTING AND MAINTAINING LIFE RAFTS AND	PRESERVERS (CONTINUED	))		CHECK I DONE IN PRESEN JOB	I DOIN	E SPENT IG THESE ISKS IN SENT JOB
21. Refill CO <sub>2</sub> cylinders			<b>6</b> 2			
22. Send life raft compressed gas cylinders to other agen	ncies for test, refill, or inspectio	^	63			
23. Store life refts or life preservers			64			
		<del></del>			†	
					+	
					+-	
		<del></del>			╁╌	
<del></del>	· <del></del>				-	
		<del> </del>			+-	
IF A TASK THAT YOU PERFORM IS NOT LISTED AN	YWHERE IN THE ENTIRE LI	ST,			+-	
WRITE IT IN THE BLANK SPACES BELOW.				<del></del>	+-	
				-		
		····	_			]
						]
						]

Exist Contact of The State of the Exist Contact of the State of the Exist Contact of the State o 35

# Appendix B

# ADMINISTRATIVE PROCEDURES FOR CLOSED FORM QUESTIONNAIRE

- 1. Introduction (for user of questionnaire)
- 2. General Instructions (for user of questionnaire)
- 3. General Instructions (for project officer)
- 4. Specific Instructions for Administering Questionnaire (for project officer when questionnaire is administered in a controlled environment.

TO: USER OF QUESTIONNAIRE

#### INTRODUCTION

#### TO THE NONCOMMISSIONED OFFICER:

This questionnaire is part of a field survey designed to identify tasks for military police training. Its specific purpose is to obtain from you, the Noncommissioned Officer, information on task criticality and frequency of performance. Feedback gained from this questionnaire will play a major part in redesigning the Noncommissioned Officer Advanced Education System. The ultimate goal is to design training so that it reflects what we have learned from you in the field. This goal is possible only with your full cooperation. Consider each task listed in this questionnaire carefully and give your best response. Your contribution is essential to a successful survey.

#### TO: USER OF QUESTIONNAIRE

#### **GENERAL INSTRUCTIONS**

- 1. Complete this survey questionnaire within the time specified by your unit project officer and return it to him upon completion.
- 2. Because instructions for completing each part of this survey questionnaire are different, read all instructions carefully.
- 3. Part II requires that you supply biographical information. This information will be used to correlate feedback received from the field. Print all answers in the spaces provided on the appropriate survey questionnaire page.
- 4. In the upper right corner of each page of Part III, Task Inventory, of this survey questionnaire is a BOOKLET NUMBER block. Immediately to the left of this block is the individual booklet number. Print the individual booklet number in the BOOKLET NUMBER block on each page of the Task Inventory as demonstrated in the example.

#### **EXAMPLE:**

(000345)

			воо	KLET	NUM	BER			
0	1	2	1	4	5	6	7	8	9
 0	1	2	3		5	6	7	8	9
0	1	2	3	4	8	6	7	8	9

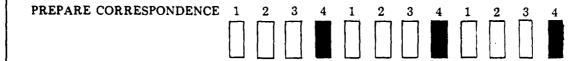
5. Part III, Task Inventory, is divided into nine (9) separate sections (Sections I-IX). The content of these sections concerns tasks you may perform in your present duty assignment. You are asked to rate each task in accordance with three criteria - frequency of task performance, immediacy of task performance, and importance of task to mission success.

Base all selections on your experience in your present duty assignment.

a. Column A requires that you rate how often you perform each task on a scale from one to four. The criterion for this rating is the frequency of task performance. Those tasks performed most frequently will normally be rated four while those tasks not performed at all will be rated one.

- b. Column B requires that you determine how soon you must be capable of performing each task after reporting to your present duty assignment. The criterion for this rating is the immediacy of task performance. Of the four possible responses, select the one most nearly describing your requirements. Select response number four for those tasks which you must be capable of performing immediately upon reporting for duty. Select response number one for those tasks which you never perform.
- c. Column C requires that you describe, in your opinion, how important each task is to mission success. The criterion for this rating is the importance of the task to the accomplishment of the unit mission. Those tasks that, in your opinion, are most important to mission success will be rated four while those tasks that you consider least important will be rated one.
- 6. After selecting, enter your responses for each task, using either a pen or pencil, in the answer portion adjacent to the appropriate task statement as demonstrated in the example.

EXAMPLE: The task PREPARE CORRESPONDENCE, if rated as performed FREQUENTLY in Column A, identified as must be capable of performing IMMEDIATELY in Column B, and determined by you to be MOST IMPORTANT in Column C, would be entered in the answer portion, as shown below.



7. After each section of Part III, Task Inventory, is a Write-In Section. These write-in sections are provided in order that you may comment on each task inventory section, or list any task(s) you think should be included in the Task Inventory. These sections also allow you to comment on those tasks that you find are the most difficult for you to perform.

#### TO: PROJECT OFFICER

#### GENERAL INSTRUCTIONS FOR PROJECT OFFICER

1. General. The Military Police School is currently involved in redesigning basic military police training to produce military policemen better equipped to perform when they reach the unit. The emphasis is toward training replacements in tasks actually being performed in the field. The questionnaires in this packet are designed to identify those tasks.

The care with which you, the project officer, administer the questionnaires will determine the accuracy of field feedback and, consequently, the success or failure of this project.

#### 2. Survey Packet Contents.

- a. Questionnaire
- b. Supervisor Questionnaire
- c. Project Officer Instructions
- d. Answer Sheets for Questionnaire
- e. Pencils for use on answer sheets.

#### 3. Responsibilities.

- a. <u>Unit Commander</u>. The unit commander is requested to appoint a project officer and to monitor administration of the survey.
- b. <u>Project Officer</u>. The project officer is responsible for the control and handling of questionnaires, for the administration of the questionnaires, and for returning completed and unused questionnaires to the Military Police School.
- c. Questionnaire Administrator. The project officer may appoint someone to administer the questionnaire, if necessary. Normally, however, it is recommended that the project officer administer the questionnaire himself.

#### 4. About the Questionnaires.

- a. Questionnaire. This questionnaire is designed to identify tasks being performed by military policemen in the field and the frequency with which each task is performed.
- b. <u>Supervisor Questionnaire</u>. The supervisor questionnaire is programmed to provide feedback on task criticality, probability of deficient performance, and the frequency with which each task is performed.

- 5. Who Takes The Questionnaire. The project officer is responsible for selecting individuals to take the questionnaires (respondents) within their units. Those selected must meet the requirements listed below:
  - a. The questionnaire respondent must:
    - (1) Be in an M.P. duty assignment (actually performing M.P. duties)
    - (2) Have been on the job at least 90 days
  - b. The respondent to the Supervisor Questionnaire must:
    - (1) Command or supervise M.P. personnel
    - (2) Have been in a command or supervisory position in the unit for 90 days. (Assign questionnaires proportionately among officers and NCO's.)

#### 6. Questionnaire Administration.

- a. Questionnaire. The questionnaire will be administered in a controlled environment. Persons participating in the survey will be allowed two hours to complete the questionnaire and will turn the questionnaire and answer sheets in to the questionnaire administrator prior to leaving the survey area. Individual questionnaires and their accompanying answer sheets will be kept together.
  - See attached item for the procedure to be followed in administering the questionnaire.
- b. Supervisor Questionnaire. Supervisors selected as respondents for this questionnaire will be allowed to sign for the questionnaire and take it with them. They will complete the questionnaire and return it to the project officer within a time frame he specifies. This time frame must be compatible with the suspense date to the Military Police School.
- 7. Questionnaire Handling. Questionnaires and answer sheets become FOR OFFICIAL USE ONLY when completed. For ease of accounting, each questionnaire and its accompanying answer sheets are numbered. All questionnaires must be returned to the Military Police School whether they are used or not. Instructions for returning the questionnaires to the Military Police School are contained in the basic letter. If you have any problems or questions, contact (NOTE: Give name or names, address, and telephone number).

## TO: PROJECT OFFICER ADMINISTERING QUESTIONNAIRE IN A CONTROLLED ENVIRONMENT

#### ADMINISTERING THE QUESTIONNAIRE

- A-1. Preparation. A classroom or training room equipped with desks will provide the most ideal site for administering the questionnaire. Questionnaires, answer sheets, and two electrographic pencils should be issued to participants after everyone who is to take the questionnaire has arrived. This ensures that everyone starts together.
- A-2. Instructions. The questionnaire administrator will present the following instructions.
  - a. "Is there anyone here who is not working in an M.P. duty position? Is there anyone here who has not been assigned to their present duties at least 90 days? If so, please leave at this time."
  - b. "Will everyone at this time please read the first page in the questionnaire which has been issued to you."
    - (Note to the administrator: It must be emphasized that your enthusiasm for this project or lack of it will be contagious. It is important that you demonstrate a positive attitude to the participants. Allow time for the first page to be read and underline the importance of the questionnaire with the following statement.)
    - "I would like to stress the importance of this questionnaire. The Military Police School wants to design training to fit the job in the field. You are the only people who can tell them what they need to know. Please think through each question and give your best answers."
  - c. "Turn to Part I, Biographical Information, and answer questions 1-13.
    When you have finished, lay your pencil on the desk so I will know when to proceed to the next step."
  - d. "Now read the instructions found in Part II."
    - (Note to the administrator: Allow reasonable time for everyone to finish before moving to the next step.)
    - "Are there any questions?"
  - e. "As you read in the instructions, there are nine answer sheets accompanying your questionnaire. Take the answer sheets and number them one through nine to correspond to the first nine sections in Part III of the questionnaire. If you do not have nine answer sheets, raise your hand—I have extra ones. Use a separate answer sheet for each section. Answer only the number of questions listed in each and move to the next section and answer sheet. It is not necessary to write your name, rank, the date, or course at the top of the answer sheet. Also, disregard the blocks marked score, grade, extra points, and social security number."

- f. "Because of the size of this survey, these answer sheets will be read by machine. You must use the special pencils provided so that the machine can read the answers. When marking your answer, take care to fill the vertical rectangle outlining the letter as shown by the example on page 4 of the instructions. Also, please be sure not to make any stray marks on the answer sheets. Finally, do not fold the answer sheets."
- g. "All answers must be based on your experience in this your present unit. Do not call on experience in previous units. This means that if you do not perform a particular task in your present unit, you must mark 'do not perform this task' on your answer sheet."
- h. "You may begin answering Part III. Remember Section ten, the written section. When you finish answering all questions, insert your answer sheets into the questionnaire and turn them in to me. You may leave when you are finished. Are there any questions?"
- A-3. <u>Conclusion</u>. After everyone has taken the questionnaire, ensure that all questionnaires and answer sheets are accounted for. Collect the pencils provided so that they may be returned to the Military Police School along with the questionnaires and answer sheets.

# JOB AID FOR SELECTING TASKS FOR TRAINING

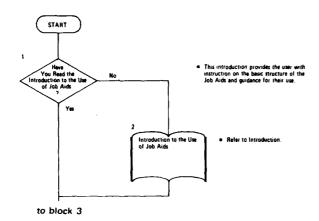
ISD 1.2

Manual

This is the 1st in a series of ISD Job Aids for use in instructional design and development. This volume is to be used as a supplement to the primary document, "Job Aids: Descriptive Authoring Flowcharts ISD I.2 Select Tasks for Training." The flowchart document will direct you to specific guidance, examples, and references provided in this volume. If you do not have the primary flowchart document, request it from your supervisor.

The wording in this manual should not be construed to discriminate between the sexes. In order to avoid a repetitious use of the terminology, "he/she," the terms, "he," "him," and "his," as well as "men," are intended to include both the masculine and feminine gender. Any exceptions to this usage will be so noted.

#### ISD 1.2 Select Tasks for Training



### What is the 7ask Selection Job Aid all about?

#### • GOAL

- The purpose of this aid is to help you select tasks which require formal training, i.e., critical tasks.

Critical Tasks = Soldier's Manuals Tasks = Tasks to be Trained.

- It is not efficient in terms of time, personnel, money and other resources to train every soldier to perform every task of his MOS in every position in the world. This block requires you to identify critical and non-critical tasks. This job aid will help you to systematically make the distinction between tasks which require formal training (critical) and those which do not (non-critical).
  - Some of the reasons you may not select a task for training are:
    - (1) The task can easily be performed without formal training because most job incumbents have previous experience, or the task is easy to "pick-up" from daily on-the-job experience (OJE). Note the distinction between on-the-job experience and the instructional setting called supervised on-the-job training (SOJT). (For a description of SOJT, see Job Aid for ISD I.5 Select Instructional Settings.
    - (2) The task may be part of the job, but it is not essential to adequate job performance.
    - (3) The task may be quite similar to other tasks which require formal training. It may be that if a soldier is trained to do one of the tasks he will be able to perform the other similar tasks without further, formal training.

#### • OBJECTIVES

- 1. Given a list of tarks for a single skill level within an MOS, select the tasks which require formal training.
- 2. Given the appropriate worksheets and instructions on how to fill them out, record the basis for each task selection.

#### • OVERVIEW OF MAJOR STEPS IN SELECTING TASKS FOR TRAINING:

- Step 1. Each candidate task is rated according to three selection criteria:
  - Time to train by on-the-job experience (OJE)
  - Consequences of inadequate performance
  - Probability of emergency performance
- Step 2. Tasks with high selection criteria ratings are identified.
- Step 3. Tasks requiring training are examined for similarity of performance requirements.
- Step 4. Administrative review of tasks recommended for training takes place.

#### PRODUCTS

- The input for this block is a listing of all the tasks which are performed in a particular skill level of an MOS. The output, or products, include:
  - The list of critical tasks for which formal training is authorized.
  - The worksheets on which your task selection decisions are documented.

#### Keep in mind that:

- -Formal training includes:
  - Resident training (Institution)
  - Supervised on-the-Job Training
  - Self-Study
  - Formal training does not include on-the-job experience (OJE)
  - Instructional settings will be selected in ISD 1.5 Select Instructional Setting

#### WORKSHEETS USED

- The tables on page A-8 and A-9 show examples of the front and back of a completed Critical Task Identification Sheet (CTI).
- The table on page A-10 shows an example of a completed Critical Task Listing ordered by the numbering system authorized in TRADOC Circular 351-28, pp. 16-18.

#### DESCRIPTIVE FLOWCHART

— The flowchart on pages A-67 thru A-69 shows the steps in the use of the Job Aid for Selecting Tasks for Training. The flowchart will be useful to you in getting a clear picture of the overall process used in this job aid.

Table A-8

ISD 1.2 Select Tasks for Training

CRITICAL TASK IDENTIFICATION SHEET (front)

nu <u>/ a 5 nu</u> Du <u>Sept. 21,1978</u> nu <u>SFC Allen Sun</u>ith

MOS 83E	Г															Te	ak II	D N	umbe	,,												_			٦
Skill Lord 2	,	.1	_1.	Τ.	Τ.		П.	Т		Γ.Τ	. [_	1	π.		LI	1	T.		- la	1				Т	٦	. ]_		LI		٠١٠	Τ.	П	Ţ,	1.1	Ⅎ
Single Factor Criterion 6	1001	700/	0	0 0	100	0	800/	210	10	6	0 0	ò	1016	7 6/0/	0	1020	20	0	7 7 0 0	20	105	02	6	03	0		3	1036		0	1	*			<u>[]</u>
Total Factor (Task Value) Criterion 12	2	2	۶,	2	16	1	5	3 0	10	3	: :		۲.	* *	3	2   3	12	2	۲¦۲	1	3	9		٦	3	9 9	6	3	3	6	?	9	9		श
E Time to Train OJE	-	7	2 4	5 3	2	3	7.	11	3	3 4	17	15	3	3 4	2	46	4	1	<b>4</b> 2	1	2	6 7	5	3	2 (	6 7	1 2	3	7 5	<u> </u>	-	-	2 4	6	3
2: Consequences of Inadequate Performance	-	3	4	<u>5</u> ↓7	4	3	2 '	7 3	6	3	7 7	7 4	2	4 4	3	1 3	7	7	1 5	1	5	5 4	5	7	2	3 4	17	6	7 2	나-	1-	-	6 1	4	-]
3 Probability of Emergency Performance	_	3	5 4	4/1	5	3	4	7 4	1	3	7 7	14	1	3 4	1	1 4	7	5	1 5	1	4	7 5	5	7	2	3   5	7	•	7 2	<u>- اع</u>	1-	크	6 4	14	듸
4 TOTAL VALUE (Total Rom 1 7 and 3	П	/3	"	4/1	<u> </u>	9	10 1	8 8	10	9	8 2	1/3	6	10 12	6	6/13	1/8	13	6 /2	3	11	8 /	15	17	6 1	2 4	6 14	15	21 4	<u>'-</u>	<u> -</u>		4 12	1/3	_]
5 Training Required?	-	٧	N	Y   Y	N	N	<u> </u>	( N	14	N,	<u> </u>	4	N	NY	N	N Y	Ψ.	ļ٧į	N Y	N	N	<u>Y</u> , Y	ΈΥ,	٧	N;	<u> </u>	<u> </u>	Y	4	4-	-	-	4 4	Y	4
6 Similar to Another Training Required Task?	= 1	_1	-1	-   -	Ι	-	/پ	<b>\</b>  =	ļ	<b>-</b> , ·	_ -	- -	- -	-  8	;- i	-,-	В	į-;	-¦-	1-1	- 0	9	<b>-</b> را	-	-1.	-   c	C	-1	-  -	-	1-		- -	1-1	4
1 Recommended for Training?		Y.	- 10	V Y	į-,	-	4	<b>!</b> -	Y	-1)	( Y	Y	- į.	- N	-!	- ;Y	įΝ,	Y	- <b>,Y</b>	-		Y ĮN	Υ,	۲.	۱۱.		1 4	Y	٧.	:↓-	۱į.	-1	YİY	1	ᅬ
8 Percent Performing in Skill Level?	_	75	-1	-  6	_نە		63	1=	5#	-1	0 42	+-		- -	-1	- /2		30	- 30	1=	-	_	57	72	<u>- j3</u>	3 -	- 78	41	19 -	-   -	1=		50 99	70	듸
	7	÷	N	4 Y	N	N	Y	N	Υ_	N	1 Y	Υ.	N I	NN	N		-	7	-	N	7	Y   N	ĮΥ	Y	N	4   4	4 4	٧	7	4 N	M	N	<b>Y</b>   <b>Y</b>	<b>Y</b>	ᆈ
	Gro	NP.	_												Gro	uping	of S	Simil	T as	k s		_		_				_	_				_		4
TIME TO TRAIN CUE 4 Nrs. 5 8 2 5 2 3 4 5 8 2 Mos	A	١l	•	00	Ψ.	, ,	00	8	,	100	9																								- 1
or Louis His Days Weeks Weeks Weeks ur Morr	0	,		0	8,	,	0	2 2	,	<i>,</i> 0	26	3,	10	2 4	9																				٦
	6		Γ,	10	34		10	35				-									-										_	_		_	┪
CONSEQUENCES OF INADEQUATE	-	-											-																						┨
PERFORMANCE ON MISSION ACCOMPLISHMENT  Somi Critical Disastrous	-	-+	_														-													-					⊣
No Etract Effect Effect		J																																	_}
1 2 3 4 5 6 7																																			- 1
					_	_								-	-							-				-				_	_				┨
PROBABILITY OF EMERGENCY PERFORMANCE	╙	_										<b>-</b>										_			-										4
Enough Time		ļ																																	- 1
Enough Time to Obtain Information instant to Preparate or Assistance Response		1																		-	-								_						ヿ
Before Doing Before Doing Required	├	4				_					_									-		_				-									4
	L	_			_				_																										┙
	l																				-					_	-								1
NUMBER OF TASKS RECOMMENDED 250	-	$\dashv$				-																					_		-	_		_			$\dashv$
NUMBER OF TASKS AUTHORIZED 2.00	L_	-4							_	_																			-						4
SUPERVISORS INITIALS																																			

Table A-9
ISD 1.2 Select Tasks for Training
CRITICAL TASK IDENTIFICATION SHEET (back)

Test Number	Percent Pertarming	Task Number	Percent Pertorming	Task Number	Percent Performing
1092	95 %	1222	60%	1049	42%
1063	92 %	// 78	57%	1014	42%
1074	89%	1092	51%	1036	41%
1088	87%	1224	57%	/239	39%
1092	88%	12,31	58%	1259	38%
1073	85%	1030	57%	1241	35%
1015	85%	/2/8	57%	1033	33%
1072	84%	/2/7	56%	/252	31%
1069	83%	1208	55%	1023	30%
1060	82%	1200	55%	1025	30%
1057	81%	1011	54%	1289	30%
1042	80%	1278	54%	1245	30%
1/12	71%	12 72	54%	1177	2 %
1120	78%	1269	53%	1/72	20%
1035	78%	1161	53%	1013	20%
1062	75%	1168	53%	1179	18%
1002	75%	1255	52%	1258	16%
1129	74%	1250	52%	1261	15%
1116	73%	1226	51%	1248	15%
1031	72%	1237	50%	1259	15%
1150	70%	1149	50%	1/28	15%
1044	70%	1247	49%	1254	/3%
1136	70%	1231	48%	/22/	/3%
1/39	69%	1232	48%	1063	13%
1028	68%	1169	47%	1061	13%
1154	65%	1170	45%	1021	12%
//22	65%	1043	45%	1236	12%
1119	65%	1244	45%	/2 23	//%
1145	63%	1258	44%	1192	11%
1008	63%	1202	44%	1248	11%
1005	60%	12/3	43%	1199	10%
//27	60%	/237	42%	1260	10%
1120	60%	1046	42%	1251	10%

Table A-10

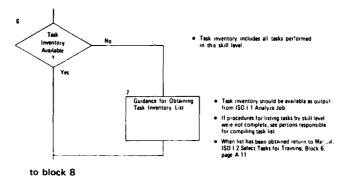
Page\_\_1\_ot\_\_5\_Pag

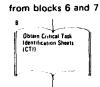
# ISD I.2 Select Tasks for Training CRITICAL TASK LIST

MOS	583	E Date September 21, 1976		
Skill	Level	2 Your Name SFC Allen Smith		
ΙD	Task Number	Task Description	% Perf.	In:
	1:001	Apply the four lifesavin, steps.	93	
	175 L	Mile fact to the frequency for courses	98	L
	. Y.	manuse were inter-observable source and apply ejectrical shock	98	L
		fire at.	L	_
	* 194	WAS attracts to assist attending to a chemical agent casualty.	97	
	•	NEW IDENTIFY IT ASTRUMENT OF SURBOR MORRAGE.	95	
		* * * * · - · ·		٠.
		The transfer of the second and the control of the second and the s	94	
		* Notice that a manager of the share larger and argent	. 93	١.
		10 at the second and Africa in the conduction.	92	l
		\$ 100 may 140	-92	
		• *** ***	92	-
		Secretary of the second of the	90	L
		# 777 to 7 to 4 miles to 2 contract the first to 2 contract the 2 contract the first to 2 contract the 2	90	
		et street gararete unit mission		
		• • • • • • • • • • • • • • • • • • • •	46	
		The state of the s	40	
		• 10 to the second of the seco	45	
		tavalite its.	60 50	
			68	-
		The second secon	70	
		The state of the s	4.5	
		TT and a second of the second temporal means	38	
		and the same of th	90	
		to the second substitution of the second sections are writing exwerted	75	
		to the strong contract of the	75	-
		The a messest in g. Whater and it me to appears.	58	
	1 0	ord amore that is consisted in a constant, a configuration.	- 89	
		Sample control temperature, and other stati from Manage parties.	88	-
	41.	Notice of MAA in the	88	
	<u>,                                    </u>	Particle with MICAL Edition	90	
		Stepare MilAz JAW - control teach MilAz to a appyred	40	
	196.5	Distance that are also a control of mean MCSAC DAW.	43	-
	100	Emple through with hand include:	76	_
	7.	Install processes covering oily areas of syrene rane.	61	
	10.	Perform quart remarks and a assumed section vehicle.	36	
	tuae	** Two terrain set A: Re-106 with accessories.	37	

Note: The column marked Inst. Set. (Instructional Setting) will be filled in at the completion of ISD Block I.5. Select Instructional Setting.

#### from blocks 4 and 5



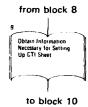


to block 9

- Critical task identification and final selections are recorded on the Critical
  Task Identification Sheet (CTI). The CTI Sheet, therefore, provides a
  documented record for these decisions and the basis for each.
- · For guidance in obtaining CTI Sheets, see below.

# Where do I get Critical Pask Identification Sheets (C79)?

- Critical Task Identification Sheets (CTI) are available for duplication in the pocket at the end of this manual.
- To see a completed CTI Sheet refer to page A-60.



- Information needed for "setting up" the CTI Sheet includes the following
   MOS code
   Skill level
   Task ID numbers
   Task inventory

### What information do I need and where do I get it?

The following information is needed before you can set up the CTI Sheet. Sources for locating each item of information are identified and in most cases throughout this manual the source will be rated as "excellent," "good," or "fair." Understandably not all sources of information will be readily available to you.

Information Required	Source(s)	Remarks
MOS and Skill Level designation	<ul> <li>Supervisor</li> <li>AR 611-1 (for a new MOS)</li> <li>Output of ISD I.1 Analyze Job</li> </ul>	<ul><li>Excellent source</li><li>Excellent source</li><li>Excellent source</li></ul>
Task I.D. Numbers	<ul> <li>Numbering system prescribed in TRADOC Circular 351-28, if already assigned</li> </ul>	• Excellent source
	<ul> <li>Temporary numbering system of your own design, e.g. 1 through 500, if authorized numbers have not been assigned</li> </ul>	• Excellent source
Task inventory	Output of IPISD I.1 or job analysis     List currently in use	Excellent source     Good source

from block 9

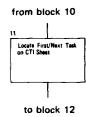


Number each CTI Sheet. The actions is many accreasing to fix all the tasks?
 Artacle (rup). The task own for justice for CTI Sheet to help you her CY the track of which the number rate.
 Example connections.

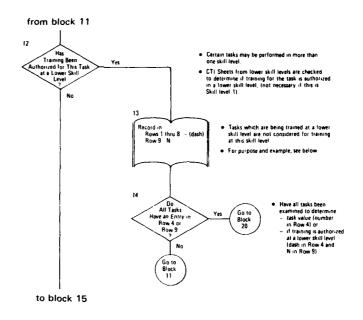
to block 11

# What does the C7 Sheet look like after it is "set-up"?

	ISD 12 Select Tasks for Training CRITICAL TASK IDENTIFICATION SHEET	has 1 4 5 has on Sept 21, 1978 has SFC Allen Smith
MOS 83 E	Task 10 Numbers	
Shift Level Z Single Factor Criterion Total Factor (Task Value) Criterion	000 000 000 000 000 000 000 000 000 00	10 34 10 45 10 45 10 45 10 45
5 Problem to of the begins of the arms of the second of th		
4 TOTAL VALUE Total Roses 1-2 and 6 5 Training Reposed? 6 Training Training Reposed Spike 7 Reporter short for Training		
8 Persent Perturing in Skirosevill 9 och og 1 akkil		
Rating Value  Time TO TRAIN OF 1 /5 /2 /4 /5 /6 /4 /6 /6 /6 /6 /6 /6 /6 /6 /6 /6 /6 /6 /6	oup Grouping at Sendar Laks	
No First 1 Tree 1 Tree  PROGRAMITY OF EMERGENCY PERFORMANCE  EMERGENCY PERFORMANCE  França France  1 Printer		
NUMBER OF TASKS RECOMMENDED NUMBER OF TASKS AUTHURIZED SUPERVISORS IN TIALS		



This block begins the process of initial selection of tasks for training

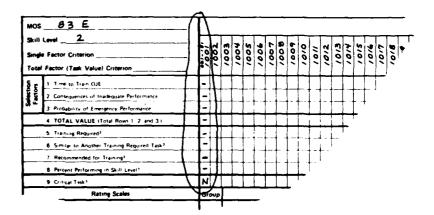


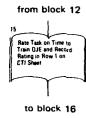
# What is purpose of recording dashes in rows 1 thru 8 and an N in row 9?

- When a task has been authorized qualification training at a lower skill level there is no need to repeat that training at this skill level. Therefore, it is not necessary to examine this task any further.
- By recording dashes in rows 1 thru 8 you are showing that those questions will not be considered. The "N" in row 9 means no training required in this skill level.

# What does the C79 Sheet look like when dashes in rows 1 thru 8 and an N in row 9 have been recorded?

#### Example





- . Time to Train GJE means: How much time is needed for the soldier to
- · Rating scale located on bottom of CTI Sheets
- For further explanation and sources of information, see below

### How do I rate a task on Time to Train 0JE?

#### • Explanation of Time to Train OJE

Time to train on the job (on the job experience, not supervised on the job training, SOJT) is a relative measure of how difficult it is to perform the task. Some tasks on a job are so easy to perform they require no formal training. Other tasks are so complicated that the soldier can perform them adequately only after lengthy, formal training. Other tasks lie in between these two extremes. In rating each task on this criterion, consider how difficult it would be for a soldier to learn the task on his own, without supervisor, as measured by the time it would take in the OJE mode.

#### Things to Consider

- Amount of supervision required
- Experience of the soldier at previous skill levels
- Number of elements which make up the task
- Type of task, fixed sequence, alternate path or combination (Manual, ISD I.3 Task Analysis)
- Amount of practice required to attain proficiency

#### • SOURCES OF INFORMATION

Information Required	Source(s)	Remarks
Time to train a task by OJE (without formal training)	<ul> <li>Field survey of job supervisors and job incumbents who have learned or taught the total recently (within last 3 years).</li> </ul>	Excellent source. See     Resource Manual
	<ul> <li>Panel of recent job supervisors and job incumbents who have learned or taught task recently.</li> </ul>	Good source. See     Resource Manual
	CODAP data when available	<ul> <li>Good source. See</li> <li>Resource Manual</li> </ul>
	<ul> <li>Your own judgement, if you have learned/taught task recently.</li> </ul>	• Fair source

#### • How to Estimate Time to Train OJE

— After considering the necessary factors and consulting the sources, select the appropriate number, 1 thru 7, on the rating scale. Unless you are using your own judgement, this number will be the <u>average</u> of the ratings given by all respondents.

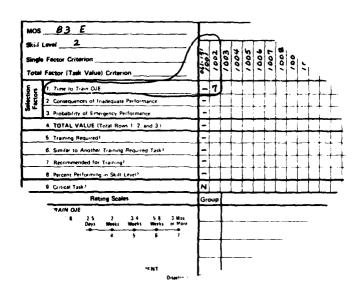
#### TIME TO TRAIN OJE

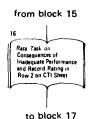
4 Hrs. or Less	5 - 8 Hrs.	2-5 Days	2 Weeks	3-4 Weeks		3 Mos. or More
•	-	<u> </u>	<del></del>			
1	2	3	4	5	6	7

- Record this number in row 1 on the CTI Sheet, under the appropriate task.

# What does the C77 Sheet look like after rating has been recorded in row 1?

#### Example





- Consequences of Inadequate Performance on mission accomplishment and/or battlefield survival means. What are the results of inadequate performance in terms of wasted firm; inefficiency destroyed materials/equipment loss of hissionprof?
- Rating scale located on bottom of CTI Sheet.
- For further explanation and sources of information, see below

## How do I rate a task on Consequences of Inadequate Performance on mission accomplishment and battlefield survival?

#### Explanation of Consequences of Inadequate Performance

- This is a relative measure of the seriousness of incorrectly performing a task. It is a relative measure because you are comparing one task to all the other tasks in the MOS you are analyzing. You are not comparing a task to other tasks in a different MOS. Also keep in mind that the focus is on both mission accomplishment and battlefield survival. While the tasks of a clerk typist may not have a directly observable impact on battlefield survival to the extent that an Infantry rifleman's tasks do, they certainly impact on mission accomplishment. You must keep both aspects in mind.
- Frequency of performance is not necessarily related to this factor. Tasks which are performed frequently may not have extreme negative effects if they are inadequately performed, while tasks performed only rarely may have disastrous effects if not done correctly.

#### Consequences of Inadequate Performance on Mission Accomplishment. Example:

If the driver of a truck does not react correctly to the oil light coming on, damage to the vehicle will be extensive. This is a situation which does not arise often, but must be handled correctly.

- Thus, Factor 2 will help identify tasks for training which must be performed correctly or else serious consequences will result.

#### • Things to Consider

- Wasted time, inefficiency (time is money)
- Destroyed materials/equipment
- Loss of lives/injury

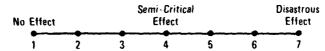
#### SOURCES OF INFORMATION

Information Required	Source(s)	Remarks
Consequences of inadequate task perform-	• Field survey of job supervisors*	Excellent source. See     Resource Manual.
ance mission accomplish- ment/battlefield survival	<ul> <li>Panel of recent job supervisors*</li> </ul>	Good source, See     Resource Manual.
	<ul> <li>CODAP data when available*</li> </ul>	<ul> <li>Good source, See Resource Manual.</li> </ul>
	<ul><li>Your own judgement*</li></ul>	• Fair source.
	* Need not have learned or taught task in last 3 years.	

#### • How to Estimate Consequences of Inadequate Performance

- After considering the necessary factors and consulting the sources, select the appropriate number, 1 thru 7, on the rating scale. Unless you are using your own judgement, this number will be the average of the ratings given by all respondents.

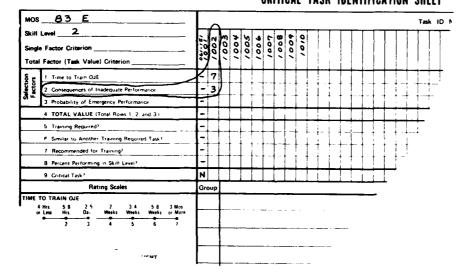
### CONSEQUENCES OF INADEQUATE PERFORMANCE ON MISSION ACCOMPLISHMENT



- Record this rating in row 2 on CTI Sheet, under the appropriate task.

# What does the C79 Sheet look like after rating has been recorded in row 2?

ISD I.2 Select Tasks for Training
CRITICAL TASK IDENTIFICATION SHEET





to block 18

- Probability of Emergency Performance means
   What is the chance that task performance will occur under conditions
   requiring instant and effective action with no time for preparation or
   practice?
- Rating scale located on bottom of CTI Sheets
- For further explanation and sources of information, see helow

# How do I rate a task on Consequences of Inadequate Performance?

#### • Explanation of Probability of Emergency Performance

Probability of emergency performance is estimated by figuring the amount of time the soldier has between the time the need for task performance becomes evident and the actual time performance must begin. There are some tasks for which there can be no delay (a true emergency)—instant response is required. For other tasks a delay of a few minutes might be quite acceptable, or even mandatory, while the soldier gets advice, checks technical manuals, regulations, etc. And for some tasks there might be time to assemble a group of experts and/or practice the task before proceeding.

#### • Things to Consider

- The effects of time delays on the intended outcome of the task.
- The variety of situations in which task performance may be required.

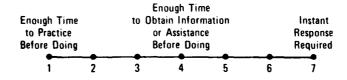
#### • SOURCES OF INFORMATION

Information Required	Source(s)	Remarks
Probability of emergency performance of task	• Field survey of job supervisors*	Excellent sources See     Resource Manual.
	<ul> <li>Panel of recent job incumbents*</li> </ul>	Good source. See     Resource Manual.
	CODAP data when available	<ul> <li>Good source. See Resource Manual.</li> </ul>
	Your own judgement	• Fair source.
	<ul> <li>Need not have learned or taught task in last 3 years.</li> </ul>	

#### • How to estimate Probability of Emergency Performance

After considering the necessary factors and consulting the sources, select the appropriate number, 1 thru 7, on the rating scale. Unless you are using your own judgement, this number will be the <u>average</u> of the ratings given by all respondents.

### PROBABILITY OF EMERGENCY PERFORMANCE

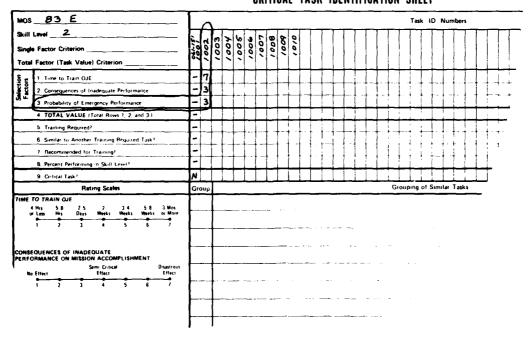


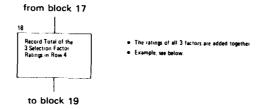
- Record this rating in row 3 on CTI Sheet, under the appropriate task.

### What does the C79 Sheet look like after rating has been recorded in row 3?

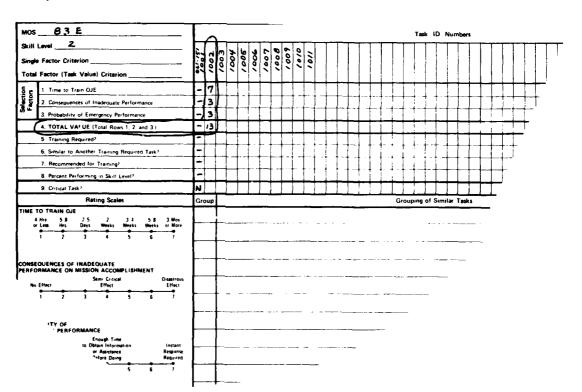
#### Example

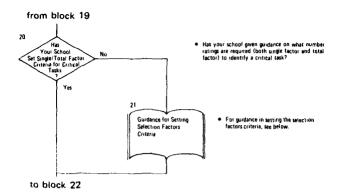
### ISD I.2 Select Tasks for Training CRITICAL TASK IDENTIFICATION SHEET





# What does the C79 Sheet look like after the 3 selection factor ratings have been totalled?





### How do I determine the selection factors criteria?

- Remember that the requirement for training is determined by first considering each selection factor separately and then considering the 3 factors together.
- A task should not be identified as requiring training on the basis of a single factor rating, unless that rating is extremely high, a 6 or 7.
- When all 3 factors are considered together, the rating should be 12 or more in order to identify the task as requiring training.
- These criteria values may be adjusted to fit your particular situation. The important thing is to determine the
  - single factor criterion
  - total factor (task value) criterion

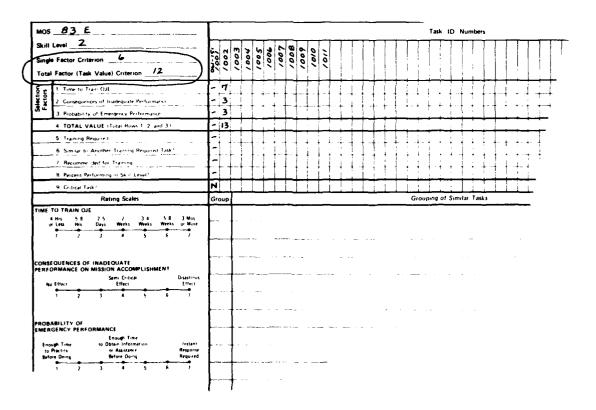
and apply these values throughout the MOS you are working in.

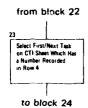
#### from blocks 20 and 21



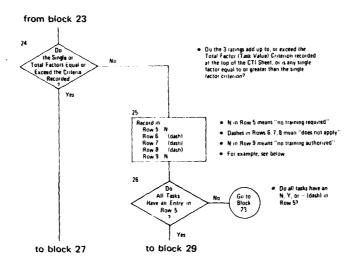
- Space has been provided at upper left corner of CTI Sheet for this information
- For an example of how the CTI Sheet looks when this information has been recorded, see below.

# What does the C79 Sheet look like when the Single Factor and Total Factor (Task Value) Criteria have been recorded?

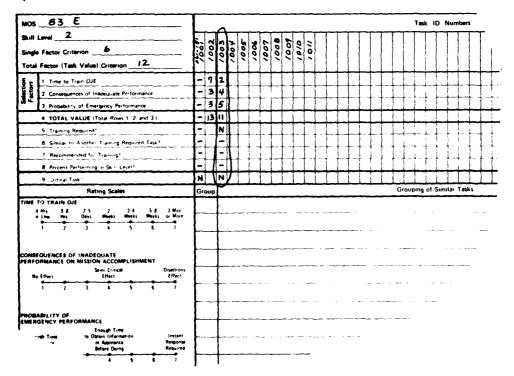


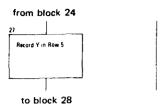


 Now that Rows 1 thru 4 have been filled in for each task on the CTI Sheets (disregard those with a desh in Row 4) questions 5 thru 9 on the CTI Sheet are considered.



# What does C79 Sheet look like after a "no" decision is reached for a task?

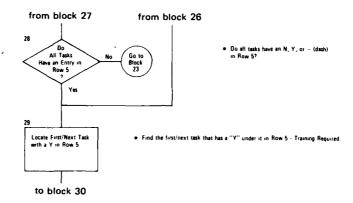




- Y in Row 5 means "yes training required"
- Example, see below

# What does the C71 Sheet look like after a "yes" decision is reached for a task?

mos 83 E	Τ	_		_	_					_			_																		
Skill Level 2 Single Factor Criterion 6 Total Factor (Task Value) Criterion 12	190.76	1001	1003	*00/	1005	1000	1001	800/	1000	0/0/	١٥/											-	į		!	ł					
1 Time to Train QJE 2 Consequences of Inadequate Performance 3 Probability of Emergency Performance	-  -  -	7 3	2 4 5					• •	-	-	1	1	. 1	1		- ; - ;			<u>├</u>	i	+-+	1	+ + + +	7	+		+	_	<del>-</del>	- •	
4 TOTAL VALUE (Total Rows 1, 2, and 3) 5 Training Required? 6 Similar to Another Training Required Task? 7 Recommended for Training? 8 Percent Performing in Skill (evel?)	-  -  -  -	<u>13</u>  ≥	2 1 1		•	<del>-</del> -	1	• •	-+ + - -	•	•	•		i		•			•	••• •	•		+ + + + + + + + + + + + + + + + + + + +	:	•	İ		•		•	•
9 - Critical Task "	N		×		_				_			_	_		_					_	_	Ι	Ī		٦	Ì			_	_	1
Rating Scales	Gr	oup																G	rou	ping	g of	Sir	nda	ı T	ask s						
TIME TO TRAIN CUE  4 Hrs	-																														
CONSEQUENCES OF INADEQUATE *REORMANCE ON MISSION ACCOMPLISHMENT  Sem. Lista Britan  Filter 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1																								-							
one ontain Magainst Proporti	•										_				-								-								





### How do I determine similarity?

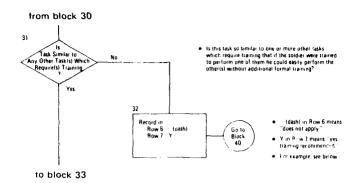
- Look across the CTI Sheet at all the tasks with a Y in row 5. Then consider the following:
  - If the performance requirements are highly similar for two or more tasks which require training, it will not be necessary to train each task, but only the most representative task of that group.

**Example:** A major item of electronic equipment may contain several power supplies. Although each power supply is different, the performance requirements of each task involved may be so similar that an individual can be trained to perform the task on one or two components and then be able to perform the same task on other similar components without further formal training.

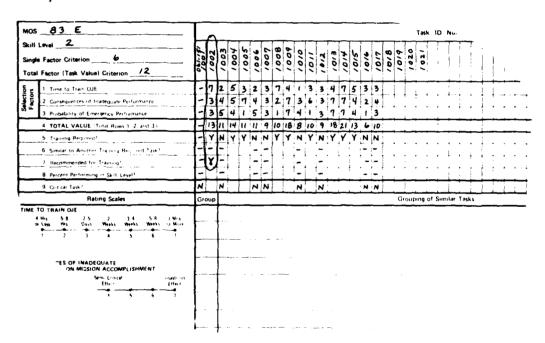
- Therefore, you want to determine if two or more tasks are similar due to:
  - equipment/materials similarity
  - performance similarity

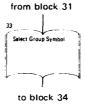
#### SOURCES OF INFORMATION

Information Required	Score: .	Remarks
Similarity of one task to another task which also	Task Summary Street, on Sol Berls     Manual	• Excellent
requires training	• TMs and FMs	• Good
; ;	<ul> <li>TOEs and TDAs</li> </ul>	• Good
	• SMEs	• Good
	Your own judgement	• Fair



# What does the C71 look like when a task which is not similar to any other training required task is recommended for training?

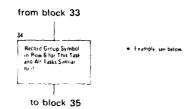




- The group symbol identifies all tasks within a particular group of similar tasks.
- For further explanation and guidance, see below

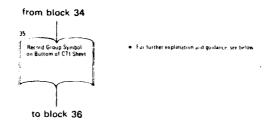
### What is the purpose of a Group Symbol and how do I select one?

- A group symbol is an alphabetical letter used to identify a group of tasks which are similar to each other.
- Select A to identify the first group of similar tasks, B for the second, C for the third, etc., depending on how many groupings there are.
- Each task with an A in row 6 will be very similar to every other task in the A group. Each task with a B will be very similar to other group B tasks, etc.
- Once a task is included in one group it cannot later be included in another group.
- Work with one group at a time.



# What does the C77 Sheet look like when all the tasks within one group of similar tasks have been identified by group symbol?

MOS83_ E	1															T as	ik i	D N	lum	bers			
Skill Level 2. Single Factor Criterion 6 Total Factor (Task Value) Criterion 12	13/90/	1003	1001	9001	1001	0001	. 0	1101	7,0/	1013	÷ /	(0/2				:				•	-	T	7
2 Consequences of cadequate Performance 3 Pollubots, of Emergency Performance	- 7 - 3	2 4 5	5 3 5 7 4 1	2 4 5	3	7 4 2 7	3	3	3	7	7 .4	, , ,	+	· ·	•		•		•	•	-	•	
4 TOTAL VALUE Total Rows 1-7 and 3 5 Training Required? 2 Signal 1-A constituting Required Taxa. 3 Recommend of Training.		N - Q	_	_		0 18 Y Y A A	_	10 Y		18 Y	21 (1 Y , \	7							•		<del> </del>	-	• • • •
B Percent Kerton gar Sk. (ever)  G Cerra Turk	N	N	+	- 2	7	÷	~	-	<u>~</u>		+	1	+	,		+	-	-	+	-	÷	+	4
Rating Scales	Grout	,1					<i></i>				_	_	<u> </u>	_	Grou	ibina	of S	amil	a, T	əsks	_		4
ME TO TRAIN GUI  E NO. 5 - 1			-			-					-												_
Prize 1992 - 1992 - 1992 - 1993 - 199																	- ~						
e de la companya de l		<u> </u>																					

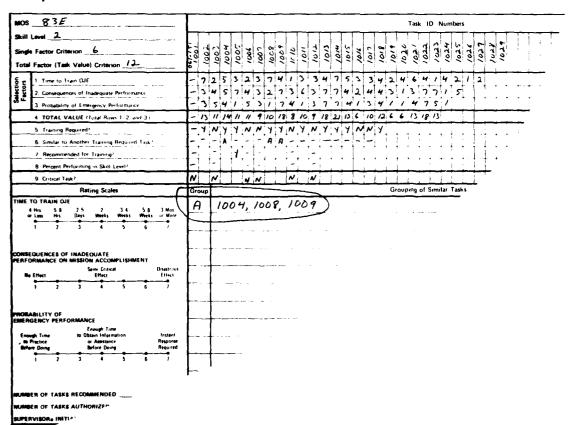


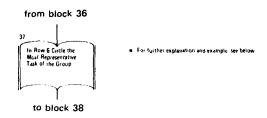
### What is the purpose of recording the group symbol in the Grouping of Similar Tasks section and what does this look like?

- Notice that space has been provided for (identified by a letter symbol) you to record the I.D. numbers of tasks within each similar group. You probably have had to use several CTI Sheets in order to record all the task numbers for the skill level you are working in. However you will only need to record the similar task numbers beside their designated group symbols on the first sheet—there is ample space here for the similar tasks located on all the CTI Sheets.
- By grouping the tasks according to similarity in one space you will have a clearer
  idea of what each group consists of—how many tasks, which ones, etc. This will
  make it easier when you select the most representative task in block 37 of this
  job aid. It will also make it easier for your supervisor to see how you grouped
  the tasks.
- Record one group symbol at a time so that ample space is available for task numbers next to the symbol.

		L	_										_								7,	ę.k	ın	No	mber
Singk	Level     Z	15/-160	1002	(003	1004	1005	1006	1007	1000	4001	0/0/									1			1		i
rtors	1 Time to Train DJE	Γ	7	2	5	3			7	4	ı	3						ĺ	Ι	Ī	Ī.		т Т	_	
Selection	2 Consequences of Inadequate Performance	_	3	4	5	7	4	3	2	7	3	6					Ī	I	Ţ	L	1	1	T		
,, L	3 Probability of Emergency Performance	-	3	5	4	1	5	3	ı	7	4	$[\mathbf{L}]$			Ĺ	L	i	Ĺ	_	:					
	4 TOTAL VALUE (Total Rows 1 2, and 31	-	13	Ш	14	11	$\Pi$	9	10	18	B	10				Ε	į	I	i	Ţ	_				
	5 Training Required?	-	٧	Z	Y	Y	Z	N	Y	Y	N	Y				j	Γ	Ţ	;						
	6 Similar to Another Training Required Task*	-	-	-	A	-	-	-	A	A	<u> </u>					1	1	•							
	7 Recommended for Training?	-	Y	-		Y	-	į <b>–</b>	i.		-		j		1	į	Ţ								
	6 Percent Performing in Skill Level	1		-			_	j -	<u>.</u>		-					i									
	9 Critical Task?	Z		Z			7	7			Ŋ			_	_										
	Rating Scales	Gr	quo	Γ										•											
	FO TRAIN OJE Hrs. S.8. 7.5. 2. 3.4. 5.8. 3 Mins Less Hrs. Days Weeks Weeks Weeks or Mine	Q	D																						

# What does the C7? Sheet look like when the task ID numbers of similar tasks are recorded nent to the designated group symbol?





### How do I identify the most representative task of the group?

- The most representative task is circled in row 6.
- Things to consider in selecting the most representative task.
  - The various types of equipment with which the task is performed.
  - The steps in performance required in each task.
  - The conditions under which each task is likely to be performed.
  - The most representative task will probably be the most comprehensive. That is, it includes the steps performed in most/all of the other similar tasks.
- Sources
  - Same as for block 30.

### What does the C7? Sheet look like when the most representative task has been circled in row 6?

MOS	<u>83</u> E	l																				Tas	k J	) <b>f</b>	Jumb
Sınıle	Factor Criterion 6 Factor (Task Value) Criterion 12	159.9%	0	1003	0	1005	1000	1001	1008	600 /	0,0/	101		1013	+101	1015	1016	1017	9/0/	6/0/	1020	1001	1022	1023	1024
ž č	time of the OUR	7-	7	2	5	3	2	3	7	4	1	3	3	4	7	5	:								
Factors	and a service of the second of the second	]-	3	4	5	7	4	3	2	7	3	6	3	7	7	4									
, u	a Protein to at Emilian variety of the con-	]-	3	5	4	1	5	3	. 1	7	4	1	3	7	7	4		!					_		
	4 TOTAL VALUE (Note they are a comment	T-									B												-		
	Service Company (Service)	Ţ-	Y	N	4	Y	N	7	Y	Y	N	Y	N	Y	Y	Y	:								
	product Addition to example the state	<b>I</b> -	_	-	A	-	-	-	0	A	-		-												
	the company of the Asymptotic Company of the Compan	-	Υ.	-		Y	-	-			. <u>-</u> .		-												
		N	_	N		_	7	N			N		N							•					
	Rating Scales	Gin	oup	Γ			_												_						
	TRAIN OF WAY ALL WAY	7	`		100	0 4	,	7	00	в	, ,	10	09	,											

- "N": No. Examing is not recommended for this task because this is not the most representative task of the group.
- Example, see below

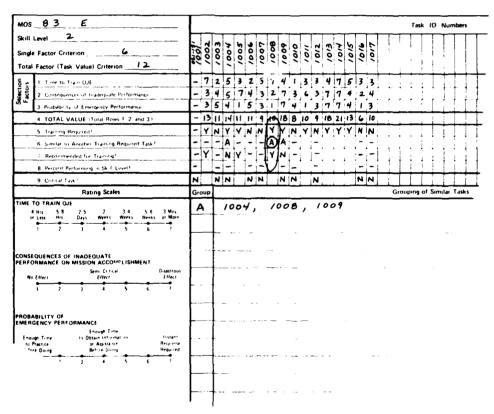
## What does the C77 Sheet look like when the remaining. less-representative tasks are not recommended for training?

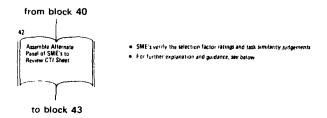
MOS <u>83 E</u> Skill Level <u>2</u>		4	m	3	5			0 0	. 0	1	4	~		30		~	_	-		-		
Single Factor Criterion 6  Total Factor (Task Value) Criterion 12	6//20	9	100	00/	00/	00	00/	0 0	2/0/	101	101	ò	ò	101	0/	ò						
5 Emero San OJE	T-	7	2	5	3	2	3 .	7 4	1	3	3	4	7	5	3	3						
5 to Come to Trans (24) 1 Consequences of Studienzate Performance	1	3	4	5	7	† .	3   2	+7	3	6	3	7	7	4	. 2	,4 3	,					
3 Probability of Emergency Performance 4 TOTAL VALUE (Total Power 1 - 2 and 3)	+	13	<u> </u>	14	11	_	_	4	3 A	10	9	18	<del>/</del>	13	÷	<u> </u>	-	-			-	-
5 Training Required?		Y	N	7		N	÷	· Y	N	Y	N	Ÿ	Ÿ	Ý	ī	N	-		-	_	_	
6 Similar to Another Etaining Required "155"	-	-	-	A	-	- !	-[6	9 4	1-		<u>'</u> -			† *	`-	-						
J. Recommended for Freezing)		Y	1	N	۲.	- [	1	N	1-	4			. ,		, –							
9. Percent Performing in Skill Level?	- <del> </del> N	ļ	7	-	-	-	1	4	+-	+	<u>-</u>		_	_	-	-			-			-
9 Critical Task?  Rating Scales	<b>~</b> ⊢	OUD	-1	٧	Щ'	N I	μĹ	<u>JN</u>	IN	1_	N	_	_	_	-	_ N	Ь,	G		pınq		5.0
TIME TO TRAIN OUE	<del>-   `</del>		+~	_			_	_		_	_	_		_	_	_	-		-		_	-
1 Hrs. 5 H 25 2 34 5 9 1 Mor on Less Hrs. Days Weeks Weeks Weeks of Mor		4	1	100	4	,	10	901	۶,	′	00	, 4										
; 2 3 A 6 6	$\vdash$		∤ .	-			-															
			1			-																
CONSEQUENCES OF INADEQUATE PERFORMANCE ON MISSION ACCOMPLISHMENT	١																					
Sens trical hisastrii No Effect Effect Effect			Ī																			
	- }-		t	-						0	١											
	1		ļ																			
	- 1																					
PROBABILITY OF			١.																			
PROBABILITY OF EMERGENCY PERFORMANCE Enough 1 me	-		١.																			
PROBABILITY OF  IMERGENCY PERFORMANCE  Enough Time  though Time  10 Ulblain Information  10 Practice  4 Applied  Massione  Massione	·			;																		
PROBABILITY OF MERGENCY PERFORMANCE Enough Time though Time 20 Obtain Internation (star	·	-		;																		
PROBABILITY OF  IMERGENCY PERFORMANCE  Enough Time  though Time  10 Ulblain Information  10 Practice  4 Applied  Massione  Massione	·		-	:							_	-										



- "Y" Yes. Training is recommended because this is the most representative lask of the group.
- · For example, see below.

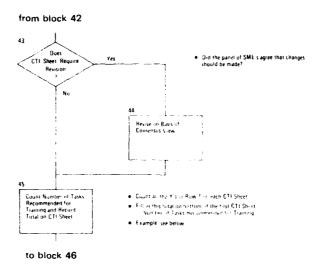
### What does the C71 Sheet look like when the most representative task has been recommended for training?



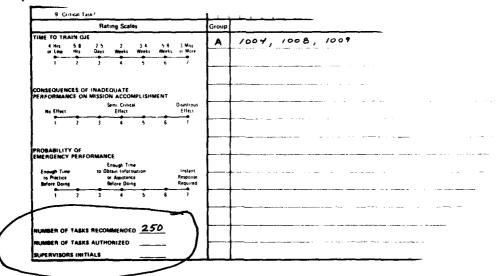


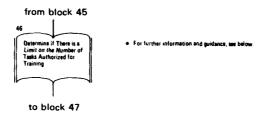
## What is the purpose of having an alternate panel of SMEs review the C71 Sheet?

• The purpose of having an alternate (different) group of SME's review the CTI Sheet is to provide an objective view. A panel of three SME's is sufficient. The panel should be asked to verify the selection factor ratings and task similarity judgements.



### What does the C79 Sheet look like when number of tasks recommended has been filled in?



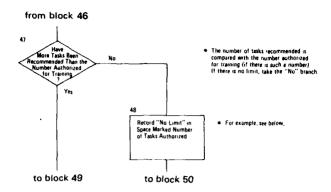


### Why would there be a limit on the number of tasks authorized for training?

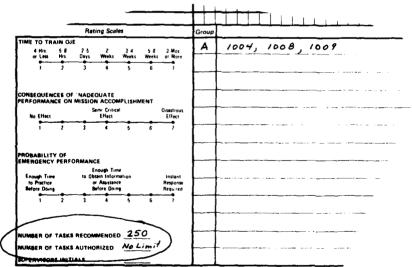
- Resource constraints often make it impossible to train every task recommended for training.

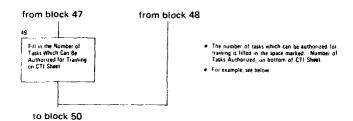
#### Source

- Your supervisor can obtain the information about the number of tasks your command has authorized for training in this MOS and skill level.

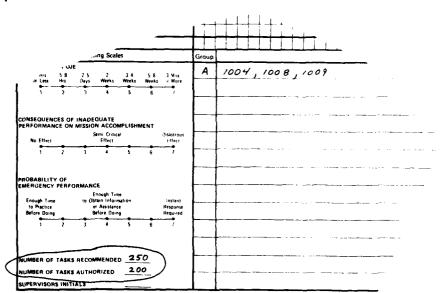


## What does the C79 Sheet look like when "No Limit" is recorded in the space marked Number of Tasks Authorized?





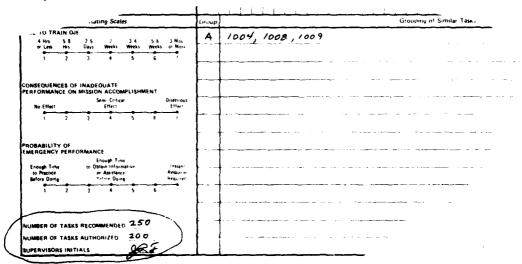
### What does the C7I Sheet look like when the maximum number of tasks which can be authorized for training is filled in?





- CTI Sheets are submitted to supervisor for approval of the selections made thus fair
- Supervisors initials should be placed on notiom of CTI Sheet
- Fur example, see below

### What does the C77 Sheet look like when the supervisor's initials have been recorded?





- This information will help organize the list of recommended tasks so that those performed by the larger numbers of soldiers will be given priority, if more tasks have been selected for training than can be authorized.
- Even if all the tasks recommended can be authorized for training, this
  information will be needed in ISD 1.5 Select Instructional Setting for the task.
- For sources and further guidance, see below.

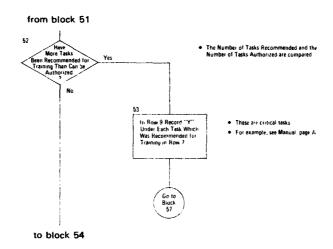
## What are the sources of information for determining the percent of soldiers who perform each task?

#### • Sources of information:

- CODAP Group Summary Report. CODAP data, when available, are excellent for determining the percent of soldiers within the skill level who perform each task. However, it is likely that not all tasks listed on the ISR Sheet will be represented on the CODAP Report. Consequently, even when a CODAP Report is available, it will probably be necessary to supplement the data from the Report with data from other sources. See Resource Manual for guidance in using the CODAP Group Summary Report.
- Field Survey. Field Survey data are excellent for determining the percent of soldiers who perform each task. However, a field survey should only be conducted when CODAP data are not available (or badly out of date) and when there is sufficient time to conduct the survey. See Resource Manual for guidance in conducting a field survey.
- Panel of recent job incumbents. This represents a fair source of information.
   See Resource Manual for guidance in establishing and using a panel of recent job incumbents.
- Panel of subject matter experts. Use this source only if none of the above sources are available. See Resource Manual for guidance in establishing and using this type of panel.
- Your own judgment. Use only as a last resort.

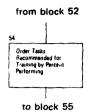
# What does the C71 Sheet look like when row 8 has been filled in with the percent performing each task recommended for training?

		3						⊦		_	_	_	_	_		7		
		or Crit	-	6				78.65	1007	600	70	500	900	200	1008			
Total	Fact	or (Tas	k Value	) Criter	ion	2		8	ź	1	,	,	,	2	=	=		
ē r	1 1	me to 1	rain OJE					-	7	2.	5	3	2	3	7	4	•	ı
Factors	2 C	onseque	nces of I	adequate	Perforn	nance		1-	3	4	5	7	4	3	2	7	3	I
<i>y</i> (c	3. Pr	rindado	y of Eme	rgency P	es for man	ice		<b>T-</b>	3	5	4	1	5	3	1	7	4	Į
	4 T	OTAL V	ALUE (	Total Ro	ws 1 2	and 31		1-	13	11	14	П	ıı	9	10	18	8	i
	5 T	aining f	Required					T-	٧	N	٧	Y	N	N	Y	Y	N	Ī
	6 S	milet to	Another	Training	Require	d Task?		1-	-	-	A	-	٥	-	(4)	A	-	Ĭ
	7 R	ecomme	nded for	Training	,			-	٧	-	N	Y	-	-	Y	N	-	I
I	8. Pc	ercent Pi	er i or wird	in Skull	Level?			<u> </u>	75	-	Ξ	60	7-	-	W	-	-	J
	9 C	Hical Ta	nsk?					N		7	7		N	N		7	7	•
				Gr	oup	Γ				_			_					
	O TR	AIN OJ	E 2.5	,	3 4	5.8	3 Mos	<b>A</b>	1	1	00	4	,	10	0	7		
	73	141	Days	Weeks	Weeks	Weeks	pt Mo17	T.	3	T-		1 2			-			



# What does the C71 Sheet look like when all the tasks which were recommended for training (in row 7) are authorized for training (in row 9)?

4	ì		107	1025	101	1024	250/	107	1027	102	1029	1030	1601	1032	1033	<b>≯€0</b> /	\$601	1036	1037	1038	601	1040	1001	10401	1043	104	1045
	2	4	6	4	-	4	2	Т	2	6	7	5	3	2	6	7	2	3	7	5	-	-	-	2	4	5	-
4	3	1	3	7	7	I	5	•	4	5	4	5	7	2	3	4	7	4	7	2	-	-	-	6	4	4	-
4	1		4	7	5	1	5	1	5	7	5	5	7	2	3	5	7	6	7	2	-	-	-	6	4	4	-
12	-	_	13	18	13	6	12	3	Ξ	18	16	15	רו	6	12	16	16	15	21	4	ı	Ξ	-	14	12	13	5
Y	N	N.	Y	Y	Y	N	٧	N	2	Y	Y	Y	4	N	Y	4	Y	Υ_	Y	N	-	-	-	٧	Y	Y_	-
В	-	-	٠.	8	-	<b>-</b>	-		-	(	8	-	-	_	-	۲	Q		-	-	-	-	-	٠	Ξ	-	-
N	-		¥	N	Y	-	Υ.		-	Y	N	*	Y	-	Y	N	Y	Y.	Y	-	-	-	7	Y	Y	A.	F
N		_	12	N	30	-		N	_	68	N	57	72	-	33 N	_	78	41	7	=	7	=	ţ.	80	<b>45</b>	70	Ŀ
-	<u>.                                    </u>	oup	_	_	_	_	_	_		_	_	<u>.                                    </u>							_	_	_	_	_	7	<u>-</u> -	<u>''</u>	_



- The LD Numbers and Percent Performing each task recommended for training are recorded on the reverse side of the CTI Sheet from highest performing to lowest performing.

  Ordering task by percent performing helps prioritize the list
  For example, see below.

### What does the prioritized list of tasks look like?

Task Number	Percent Performing	Task Number	Percent Performing	Task Number	Percent Performin
1098	95 %	12.22	60%	1049	42%
1063	92 %	1178	59%	1014	42%
1074	89%	1092	51%	1036	41 %
1088	89%	1224	59%	/239	39%
1092	88%	12,31	58%	1259	38%
1073	85%	1030	57%	1241	35%
1015	85%	/2/8	57%	1033	33 %
1072	84%	/2/7	56%	1252	3/%
1069	83%	1208	55%	1023	30%
1060	82%	1200	55%	1025	30%
1057	81%	1011	54%	1287	30%
1042	80%	/278	54%	1245	30%
1112	71%	1272	54%	1/77	2 9%
1120	78%	1269	53%	//72	20%
1035	78%	1/6/	53%	1013	20%
1062	75%	1168	53%	1179	18%
1002	75%	1255	52%	1258	169
//29	74%	1250	52%	1261	15%
1116	73%	1226	51%	1248	15%
1031	72%	1237	50%	1259	15%
1150	70%	1149	50%	1128	/5%
10'44	70%	1247	49%	1254	/3%
//36	70%	1231	48%	1221	/3%
//39	61%	1232	48%	1063	/3%
1028	68%	1169	47%	1061	/3%
1154	65%	1170	45%	1021	12%
//22	65%	1043	45%	/236	129
1119	65%	1244	45%	/2 23	11%
//45	63%	12 58	44%	//92	117
1008	63%	1202	44%	1248	//%
1005	60%	12/3	43%	1199	10%
//27	60%	1237	42%	1260	10%
1120	60%	1046	42%	1251	10%

### How do I determine the cut-off point?

- Starting at the top of the prioritized list, count down until you reach the number of tasks for which training is authorized.
- Draw a heavy line just below the last task you counted.

# What does the prioritized list look like when cut-off has been indicated?

Tesk Number	Percent Performing	Task Number	Percent Performing	Task Number	Percent Performing
1093	95 %	1222	60%	1049	42%
1063	92 %	1/78	59%	1014	42%
1074	89%	1012	51%	1036	41 %
1088	87%	1224	59%	/239	39%
10 12	88%	/2,3/	58%	1259	38%
1073	85%	1030	57%	1241	35%
1015	85%	/2 /8	57%	1033	33%
1072	84%	/2/7	56%	/252	3/%
1069	83%	1208	55%	<del>,,,,,</del>	7.1
1060	82%	1200	55%	1025	30%
1057	81%	1011	547	1287	30.7
1042	80%	1278	54%	1245	30%
1//2	71%	1272	54%	1177	2 9%
1120	78%	1269	53%	1/72	20%
1035	78%	1161	53%	1013	20%
1062	75%	1/68	53%	1179	18%
1002	75%	1255	52%	1258	16%
//29	74%	1250	52%	1261	15%
1116	73%	1226	51%	1248	15%
1031	72%	/237	50%	1259	15%
1150	70%	1149	50%	1/28	15%
1044	70%	1247	49%	1254	/3%
// 36	70%	/23/	48%	/2.2/	13%
//39	69%	1232	48%	1063	13%
1028	68%	1169	47%	1061	/3%
1154	65%	1170	45%	1021	12%
//22	45%	1043	45%	1236	12%
1/19	65%	1244	45%	/2 23	//%
1145	63%	12 58	44%	//92	11%
1008	63%	1202	44%	1248	11%
1005	60%	12/3	43%	1199	10%
//27	60%	1237	42%	1260	10%
//20	60%	1046	42%	1251	10%

- Rose 9 is on the front side of the CTI Sheet
- For further explanation and guidance, see below

# How do I decide which tasks can be considered critical (identified by a "Y" in row 9) and which tasks will not be considered critical (identified by an "N" in row 9)?

- In the last block you drew a "cut-off" line under the last task included in the number authorized for training. Note the % performing value for that last task. Usually you can consider all tasks which have that value or a higher value as critical; those which have a % performing below that value as non-critical.
- For ease of completing row 9 (on the front side of CTI Sheet), just look at the % performing in row 8 and record "Y" for tasks which have the % falling above the line, and "N" for tasks which have the % falling below the line. Note the following exception:
- However, if the line happens to be drawn in the midst of a group of tasks all
  having about the same % performing value, you should take the list to your
  supervisor. For example:

Task No.	% Performing
1541	37%
1543	37%
1566	37%
1589	35%
1595	35%
1599	15%

Cut-off lines does not really discriminate between critical and non-critical tasks.

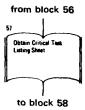
Your supervisor will probably advise you to examine the tasks within a certain range for their <u>task-values</u> and select those with the higher values (<u>total criteria</u>) as critical. Thus, you may be picking up some tasks which were below the line and deleting some which are above.

## What does the C79 Sheet look like when critical tasks are recorded as "Y" and non-critical as "N" in row 9?

#### Example

ISD I.2 Select Tasks for 'CRITICAL TASK IDENTIFICAT

							•	, n	111	וחט		ını	m	101			_
Skill Singl	83 E	1,00%	100/	1003	100/	500/	,000	1001	800/	6001	0/0/	//0/	70/2	5/0/	10/5	9/0/	2/0/
<del>-</del>	T	<b>†</b> =	7	2	5	3	2	3	7	4	ı	3	3 4	17	5	3	3
Selection	2 Consequences of Inadequate Performance	<u> </u>	3	4	5	7	4	3	2	7	3	6	3 7	7 7	4	2	٠
3 2	3 Probability of Emergency Performance	Ŀ	3	5	4	ł	5	3	1	7	4	U.	3 [¹	7   7	4	1	
	4 TOTAL VALUE (Total Rows 1 2, and 3)	E	13	11	14	11	11	9	10	16	В	10	9 11	8 21	13	6	
	5 Training Required?	E	Y	7	Y	Y	N	N	4	Y	7	Y	NĮ	<b>7</b> ]₹	Y	N	
	6 Similar to Another Training Required Yask?	-	_	-	A	-	-	-	0	A	-	-	-   -	-  -	-		
	7 Recommended for Training?	Ŀ	Y	-	N	Y	<b> </b> -	-	4	N	-	Y	- ¦Y	ľ	Υ	-	
	8. Percent Performing in Skill Level?	ے	75	<u>-</u>	-	40	-	÷	٤,	-	-	54 ·	- 12	0 42	85		
	9 Critical Task?	N	4	N	7	Y	N	7	Y	N	N	Y	7 1	1 4	Y		
	Rating Scales	Gre	onb	Γ	_		_		_		_				_		
	TO TRAIN CUE 4 Hrs. 5 8 2 5 2 3 4 5 8 3 Mos		1	[	10	0 1	۲,	/	00	8	,	10	00	9			
ľ	or Less Hrs Days Weeks Weeks Weeks or More	L	3		10	18	3,	,	02	22	,	/ (	o 2				
ł		7	2		10	3	٧,	/	03	35							
				T		-											



- The Critical Task Listing Sheet is the document on which all the tasks selected for training are recorded. This Critical Task Listing will be passed on to those working in subsequent ISO Blocks.
- For an example of a completed task fisting sheet, and guidance in obtaining the form see below.

### Where do 9 get the Critical Task Listing Sheet?

- Critical Task Listing Sheets are available for duplication in the pocket at the end of this manual.
- To see a completed Critical Task Listing Sheet, see next page. Follow this example for filling in:

MOS code

Skill level

Date

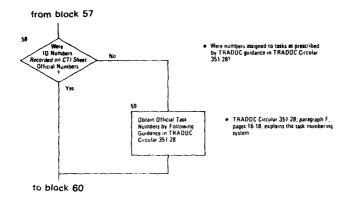
Your name

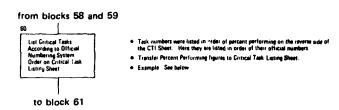
Page 1 of 5 Pages

### Example

### ISD I.2 Select Tasks for Training CRITICAL TASK LIST

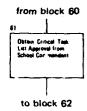
MOS         83 F         Date         September 21, 1978           Skill Level         Your Name         SIC Alten Smith			
Task ID Number	Task Description	% Perf	ln:
1001	Apply the four lifesaving steps.	98	Т
1002	Apply first-aid measures for burns.	48	
1003	semove victim from electrical source ast apply electrical shock	18	
	first ad.		
1004	Apoly artificial resuscitation to a herocal went desualty.	97	
1005	Apply preve tive and first-aid measures for carbon monerate	35	
	poisoner		
.:06	tractice prix a personal by dencipa columns.	14	Γ
1.000	Active prevent be measures to these classes in process.		
	For termina musking and is wesking properties.	٠,.	I
-	Appetitive percentive mask and necessors asset	٦.	
	the letters (BK) carrierds and non-terms that instrumentated arevass.		
	New 25 th an arriver at the trades to deal	ьG	Ì
	in some master ment of the control o	10	ſ
	Action individual chysical fitness appropriate to unit massion	10	ľ
	lead my the pather of a senting.	10	
1 - 10	the ter course interrogation, indectrination, it exploits ton.	10	t
	it captured.		
-	Separat informaty and possaid builted lighteners values	;5	Ī
.942	Ask by Geneva Convention Rules for Mandling NWG.	- 0	Ì
10-3	Sitemary classified information.	10	ſ
1036	Epons bostile incrift with individual wance.	1.8	ı
10.47	Practice noise, light and little discipline.	Yr.	1
1038	Install, operate, and maint un tield telephone (AsiaPC & PAGE).	1,1	1
1040	Communicate using proper radio belophone tee uppers.	350	t
1041	clament have removed self.	40	t
1050	Select histy individual particled positions powiding according	1.	t
1777	concentration to	1	† -
105,	construct and zero flace individual determines continue.		1
1.50	toposal movement to using weather and light conditions.	1.9	† -
1056	Desform properties maintenance or MIoAI ratio, magazine.	ga	1
.058	Last, reduce despise, unload, and dear MIGAL rathe.	- Sn	1
.360	Sero an Mical ruffe.	,ж	1
1.06	Salate with MIGAL ratio.	10	1
.36.3	Property M72A2 IAW i r firing restore M72A2 for Carrying.	:1	t
,06B	Broade tarkets on a trining rando MCZA, LAW.	12	t
- 10.50	Emologic targets with house grenoders.	-6	t i
10.12	install pregger electricall, armed dispers gapes	6.1	ţ.
	to reform open or a maintenance on uses much south to could be.	- in-	t ·





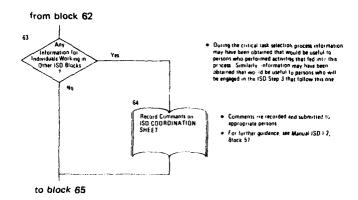
# What does the Critical Task Listing Sheet look like when completed?

• See page A-10 in this manual.



 Obtain School Commandant's Review, Comments and Approval as directed in TRADGC Circular 351-4, paragraph 3-1632d, page 17. from block 61
67
Collect All Work in This
Block and Submit to
Suparvisor
to block 63

- Collect CT1 Sheets Critical Task Listing Sheets
- Submit to Supervisor who will pass it along to individuals working in ISD I 3 Task Analysis



# What is the importance of preparing comments for people working in other steps of the instructional systems development process? How do I record them?

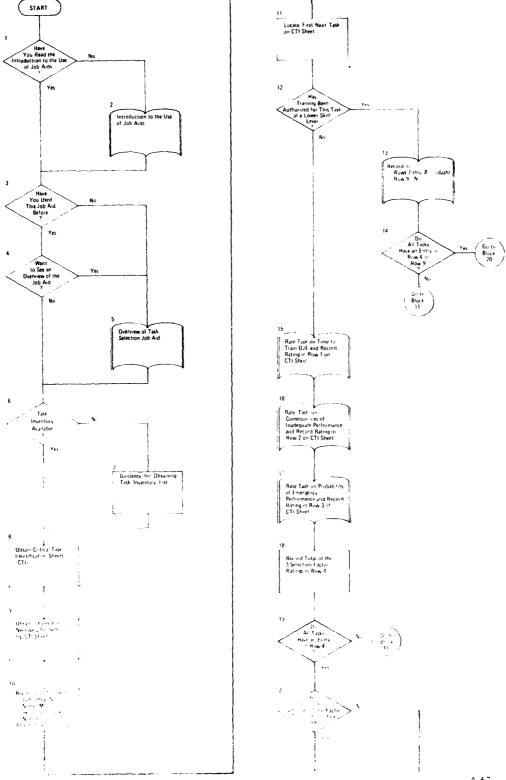
• In order for the Instructional Systems Development process to work effectively it is imperative that there be forward and backward communication between the people involved in the process. At some time or other you have probably complained about the input that has been provided to you. For example, you may have thought that other tasks should have been included in the critical task listing, or that the job performance measures were incomplete or inaccurate. Sometimes, you may have had to do work that should have been performed in previous steps.

IT IS IMPORTANT THAT YOU FEED THIS INFORMATION BACK TO THE APPROPRIATE PEOPLE SO THAT REVISIONS CAN BE MADE TO EFFECT IMPROVEMENT IN THE END PRODUCT'

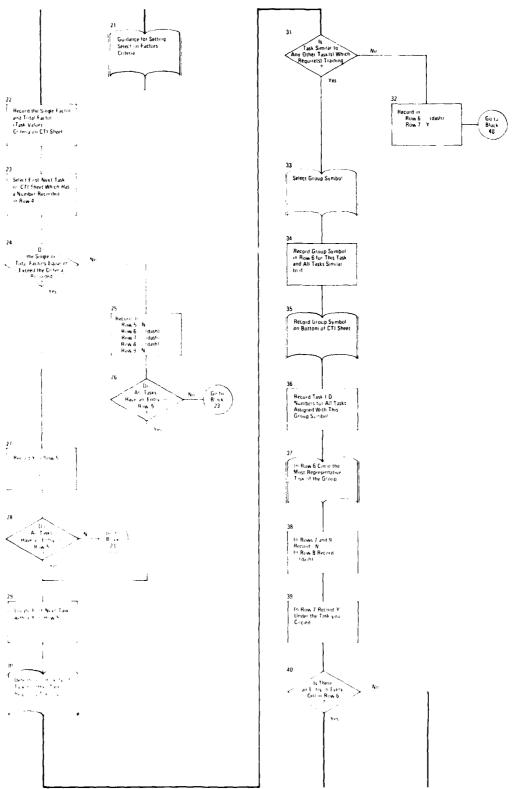
#### from block 63 and 64



 Individuals who can provide useful input at this stage of the ISD process, e.g. DOT, CDD, etc. should receive a copy of the Critical Task Listing.



A-67



# JOB AID FOR CONDUCTING TASK ANALYSIS

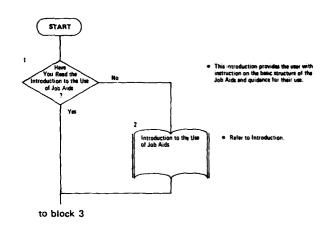
ISD 1.3

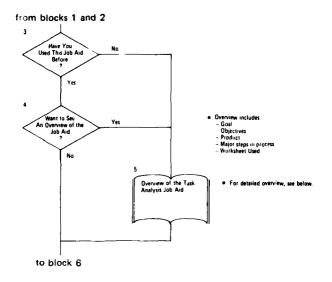
#### Manual

This is the 2nd in a series of ISD Job Aids for use in instructional design and development. This volume is to be used as a supplement to the primary document, "Job Aids: Descriptive Authoring Flowcharts ISD I.3 Conduct Task Analysis." The flowchart document will direct you to specific guidance, examples, and references provided in this volume. If you do not have the primary flowchart document, request it from your supervisor.

The wording in this manual should not be construed to discriminate between the sexes. In order to avoid a repetitious use of the terminology, "he/she," the terms, "he," "him," and "his," as well as "men," are intended to include both the masculine and feminine gender. Any exceptions to this usage will be so noted.

### ISD 1.3 Conduct Task Analysis





# What is the Task Analysis Job Aid all about?

#### • GOAL

Your goal in using this job aid is to obtain, document, and summarize all the information about each critical task that is needed to prepare the Soldier's Manual, courses of instruction, and SQT.

#### OBJECTIVES

- 1. Given a task statement, detail the following information for the task:
  - CONDITIONS (in what environmental situation it is performed)
  - CUES (when it is performed)
  - STANDARDS (how well it is performed)
  - References and training tips
  - ELEMENTS or STEPS (how it is performed)
- 2. Given the above information about a task, summarize it in a format which can be:
  - placed in the Soldier's Manual
  - understood by the Soldier learning the task
  - used as an evaluation tool by someone supervising the task

#### PRODUCTS

This job aid will result in

- a completed Task Analysis Worksheet, and
- a Task Summary Sheet
   for each task selected for training.

#### • MAJOR STEPS IN PROCESSS

- Step 1. Determine acceptability of task statement
- Step 2. Select method of obtaining task information
- \*Step 3. Record cues, conditions, standards, references and training tips for whole task.
- Step 4. Record task elements (steps in performance).
- Step 5. Record cues, conditions, standards, references and training tips which are specific to each element.
- Step 6. Convene panel of subject matter experts to:
  a. review Task Analysis Worksheets
  b. identify critical elements
- Step 7. Summarize information from Task Analysis Worksheet on Task Summary Sheet (write a clear, concise narrative description of task)
- Step 8. Determine need/obtain illustrations.

\*Task elements, conditions, cues and standards cannot be written for soft skill (managerial/supervisory) tasks with the same degree of accuracy or specificity possible with hard skill (operator/performer) tasks. This is because soft skill tasks often include information processing and communication skills not observable by the analyst. However, by using the Task Analysis Worksheet to document task information, you are more likely to do the most thorough task analysis possible.

#### WORKSHEETS USED

- On pages B-7, B-8, and B-9 there are examples of a completed Task Analysis Worksheet (front and back). For ease of reading all entries on Task Analysis Worksheets have been typed. Your T.A. Worksheets will most likely be handwritten since they are working documents.
- -On pages B-10 and B-11 are examples of a Task Summary Sheet.

#### DESCRIPTIVE FLOWCHART

The flow chart on pages B-90 thru B- $\frac{5}{9}$ 2 shows the steps in using the Task Analysis Job Aid. The flowchart will be useful in getting a clear picture of the overall process used in this job aid. A more completely described flowchart is provided in Job Aids: Descriptive Authoring Flowcharts, pages B-3 thru B-15.

# TASK ANALYSIS WORKSHEET (Front)

ISD I.3 TASK ANALYSIS WORKSHEET		1. MOS 83E	2 Skill Level	3 Date Analyzed Doptomber 11, 1978	4 Page 1 of 4 Pages	
5. Analyst's Name/Office Symbol		6. Method of Obtaining Information (Circle as many as appropriate)				
SEC ALLEN SMITH/ITAD		Review of Information	Review of Information On Site Interview		Other (Specify)	
		Cansensus Group	Self Performan			
7. Task Number	8. Task Statement	9 Initiating Cues	10 Canditions	11 Standards	12. References/Tips	
141-18H 1204	Administer artificial respiration by accum- to-mouth method	with weak pulse, ne	Performed in all clumate conditions, generally outdoors, non-texts atmosphere	Within 2° seconds the casualty will be examined, his air insame will be cleared, and mouth- to-mouth resumenta- tion will be started	Philip Prist And for Schliers, Chaptin Schliers, Chaptin Schliers, Chaptin TEX '911-441-000er Bonc First And Measure: Restrict the Breathing Mean a casualty begins to breath in the Breathing Mean a casualty begins to breath in the Breathing Mean a casualty begins to be breathing the same of the breathing the same of the breathing the Breathing Mean and the Breathing the Breathi	

### TASK ANALYSIS WORKSHEET (Back)

13. Element Number	14. C.E.	15. Elements (Steps)	16. Initiating Cues	17. Conditions	18 Standards	19. References/Tips
1		Determine if there is a pulse,				
2		Position casualty on his back.	1	]		
3	C.S.F.	Clear airway of obstructions.				
3.1		Open mouth, run fingers down the inside of lower cheeks, over base of tongue, and into throat.				
3.2		Move fingers across the back of the throat with sweeping motion to remove any vamit, mucus or foreign bodies.				
4	M.O.I.	Enlarge airwayhead tilt.				
4.1		Tilt head back so chin is in jutting- out position.				
		Place rolled blanket, poncho, etc., under casualty's head to help maintain position. If successful, go to Step 7.				
5		Enlarge airway, thumb-jaw lift.	Step 4 not successful	Same as task		Para. 5
5.1		Lift jaw with thumb. Place thumb in casualty's mouth, grasp lower jaw firmly.	:			Preferred over Step 6 when possible
5.2		Lift jaw forward. If successful, go to Step 7.				Do not hold or depress tongue.
6		Enlarge airway; 2 hand-jaw lift.		Same as task	Same as task	Para. 6
6.1		Lift jaw with both hands. Grasp angles of lower jaw just below ear- lobes.	Jaws so tightly closed, thumb can't be inserted.			
6.2		Lift jaw forcibly forward.				
6.3		Open lips by pushing lower lip toward chin with thumbs.			l f	
7		Pinch nose shut.	Same as task	Same as task	Same as task	Para. 7
7.1		Pinch nose with thumb and index finger.			Ì	Pinching nose shut prevents air leakage
7.2		Use hand to exert pressure on fore- head to maintain backward head tilt.				
8		Seal mouth and blow forcefully.	Same as task	Same as task	Artight seal, casualty's chest must rise.	Observe casualty's chost for rise.
8.1		Take a deep breath and place your mouth around casualty's.				
8.2	1	Blow into his mouth forcefully.	Į.	(	}	}

# TASK ANALYSIS WORKSHEET (Back, Continued)

14. C.E.	15. Elements (Steps)	16. Initiating Cues	17. Conditions	18. Standards	19. References/Tips
	Exhale	Same as task	Same as tusk	Casualty's chest must rise and fall. Can hear air escape during exhalation.	Observe casualty's chest for rise and fall.
	Stop blowing and remove mouth.	ì			
	Take another breath while listening for casualty's exhalation.				
	Dislodge foreign object.	Airway still not clear.	Same as task	Samme as task	Para. 10
ĺ	Roll casualty on his side			}	
	Use heel of hand to dislodge foreign body by administering sharp blows between casualty's shoulder blades. Return to Step 2.				
	Breathe until relieved by medic, or until casualty regains consciousness, or for 45 minutes in absence of all life signs.	Blow next breath after each exhalation.	Same as task	even cadence (12 to	tingle, or lose
	14. C.E.	Exhale  Stop blowing and remove mouth.  Take another breath while listening for casualty's exhalation.  Dislodge foreign object.  Roll casualty on his side  Use heel of hand to dislodge foreign body by administering sharp blows between casualty's shoulder blades. Return to Step 2.  Breathe until relieved by medic, or until casualty regains consciousness, or for 45 minutes in absence of all	Same as task  Stop blowing and remove mouth.  Take another breath while listening for casualty's exhalation.  Dislodge foreign object.  Roll casualty on his side  Use heel of hand to dislodge foreign body by administering sharp blows between casualty's shoulder blades. Return to Step 2.  Breathe until relieved by medic, or until casualty regains consciousness, or for 45 minutes in absence of all exhalation.	Same as task  Same as task  Same as task  Same as task  Same as task  Same as task  Same as task  Same as task  Same as task  Same as task  Airway still not clear.  Airway still not clear.  Roll casualty on his side  Use heel of hand to dislodge foreign body by administering sharp blows between casualty's shoulder blades.  Return to Step 2.  Breathe until relieved by medic, or until casualty regains consciousness, or for 45 minutes in absence of all exhaltron.	Exchale  Same as task  Same as task  Casualty's chest must rise and fall. Can hear air escape during exhalation.  Stop blowing and remove mouth.  Take another breath while listening for casualty's exhalation.  Dislodge foreign object.  Airway still not clear.  Airway still not clear.  Same as task  Same as task  Same as task  First several breaths rapid and strong.  Blow next breath after each exhalation.

· 1000年100日日本公司日本公司日本公司日本公司

#### TASK SUMMARY SHEET

#### TASK SUMMARY SHEET

Task: Administer artificial respiration by mouth-to-mouth method.

Condition: Performed in all climatic conditions, generally on Joors, non-toxic atmosphere.

Standards: Within 20 seconds the cusuality will be examined, his air massage will be cleared, and mouth-te-mouth respectation will be started.

Reference: Pt 21-11 First And for soldiers, Chapter 3
TDC 911-441-0026F Basic First And Resources. Restoring the Breathing

#### Performance Description

- 1. DETERMINE IN THESE IN A P. .
  - Locate an uninjured area to take pulse if casualty has inquires.
- 2. PISITI \* (ASDALT) \* f. HI | 86.3
  - Use muck cureful movements to avoid further injury. If casualty has other serious wounds, they should be treated concurrently, if you have an assistant, However, restoring the breathing must be your first cask it working alone.
- \* 3. Linde AIRWAY # OBSTSOCTIONS
  - Open mouth, run lingers down the inside of lower cheeks, over base of tongue, and into throat. Nowe finances across the back of the throat with a sweeping motion to remove any comit, mucus, or foreign bodies from the mouth of the casualty.
- \* 4. ENLARGE ATRWAY

There are three methods:

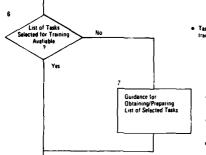
- Place a relied planest, penche or comilar object under casualty's head to help maintain this position. If this is successful, 4: to Step 5.
- 2) Thumb jaw-lift method
  - If the head tilt method is unsuccessful, adjust the jim to a juttine-out
    position by placing your thinb in the casualty's mouth. Grasp the lower
    jow firmly and lift it 'conward. Do not attempt to hold or depress torque.
    If successful, go to Styr 5.
- 3) Two-hand jaw-lift method
  - If the casualty's jaws are so tightly closed that the thumb cannot be inserted into the mouth, then use both hands. Grasp the angles of the lower jaw just below the earlobes. Lift the jaw forcibly forward; then open the lips by pushing the lower lip toward the chin with the thumbs.
- S. PINCH NOSE SHUT
  - Pinch the nose with the thumb and index finger in order to prevent air leakage.
     Let this same hand exert pressure on the forehead to maintain the backward head tilt.
- 6. SEAL MOUTH AND BLOW FOR EFFICE
  - Take a deep breath and place your mouth around the casualty's mouth. Blow forecfully into casualty's mouth until you see his chest rise.

#### TASK SUMMARY SHEET (Continued)

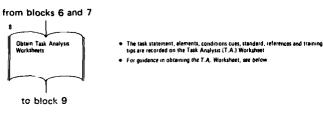
#### 7. EXHALE

- Stop blowing and remove your mouth when casualty's chest rises. Take another breath while listening for casualty's exhalation. If you hear air escape, go to Step 9. Otherwise, continue with Step 8.
- 8. DISLOUSE FORETHY OBJECT
  - If arrway is still not clear, then roll casualty on his side. Use the heel
    of your hand to deliver sharp blows between the casualty's shoulder blades.
    This should dislodge the foreign object. Then in back to Step 2.
- 9. BREATHE UNITE RELIEVED
  - When exhalation is fin. ...d, blow in the next breath. On the first several breaths, blow rapidly and strong. Then blow in a normal, even cadence (12-20 times per minute).
- 41: It your breathing has been very deep and rapid for too long a period, you may become faint, tipgle, or even lose consciousness if you persist. However, it you administer only four full quick breaths, then adjust your breathing to the rate of approximately once every 5 seconds with only moderate increase in normal volume, you will be able to continue to give artificial respiration for a long period without experiencing temporary ill offices.
- 1965 / When a casualty begins to breathe for himself, he will automatically resist resuscitation efforts. This is a sign that you can cease your efforts.





- Task listing includes a task selected for training grouped by skill level.
  - List of tasks selected for training should be evailable as output from ISO 1.2, Select Tasks for Training.
    If procedures for selecting tasks were not complete, go to Job Ards. Descriptive Authoring Flowcharts, page.
    When list has been obtained return to Menual, ISD 1.3 Conduct Task Analysis, Block 6.

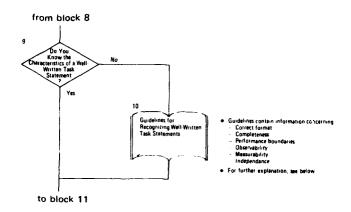


# What is the purpose of the Task Analysis Worksheet?

The Task Analysis Worksheet provides an easy to use format for recording all relevant information about the performance of a task. The headings of each section will remind you not to omit any necessary information as you are recording, and the completed Task Analysis Worksheet can be checked at a glance for any such omissions. Think of it as a rough draft which will help you prepare a more complete and accurate Task Summary.

# Where do I obtain Task Analysis Worksheets?

- Task Analysis Worksheets are available for duplication in the pocket at the end of this manual.
- To see an example of a completed Task Analysis Worksheet, refer to pages B-7, B-8 and B-9.



# What are the characteristics of a well written task statement?

#### 1. CORRECT FORMAT

- Each statement of a task is composed of three basic elements:
  - \*1. A specific action word: describes what action is being done.
  - \*2. The object of the action word: identifies what is being acted upon.
  - 3. Whatever qualifying phrases are needed to communicate clearly what the task is.
- Thus task statements are simple sentences which start with an action word. (The pronoun I is never written into the statement, however, because when read before the task statement it makes the statement sound like the answer to the question, "What do you do?" For instance, "(I) Load and unload an M16A1 rifle magazine.")

Action	+	Object or Element Being Acted Upon	+	Necessary Qualifier
COMPUTE		average test score		on a desk calculator.
COUNSEL		staff personnel		on employee development.
REPLACE		brake shoes.		
SUBMIT		receiving reports		for new engine parts.
TYPE		legal affidavits.		

Note: \*More than one action word may be used when actions are very closely related, such as: mount/dismount AN/PVS-2 on M16A1 rifle.

\*More than one object may be included when objects are closely related, such as: decontaminate self and individual equipment.

• In order to improve the quality of the CODAP (Comprehensive Occupational Data Analysis Program) survey questionnaires, which are used as a job analysis tool, it is helpful to have task analysis throughout the Army use standardized terminology. The following two action verb lists, one for supervisors and one for doers, are suggested.

### Preferred Verb List for "SUPERVISOR" Task Statements.

ADMINISTER	DETERMINE	INSPECT	PRESENT	TEACH
ADVISE	DEVELOP	INSTRUCT	PROMOTE	TEST
ANALYZE	DIAGNOSE	INTERPRET	PROVIDE	VERIFY
APPRISE	DIRECT	INTERVIEW	RECOMMEND	WELCOME
ASSIGN	DISTRIBUTE	MAKE	RECORD	
BRIEF	ESTABLISH	MAINTAIN	REFER	
CHECK	EVALUATE	MONITOR	REQUEST	
COMPARE	EXPLAIN	NOTIFY	REVIEW	
CONTROL	FAMILIARIZE	ORGANIZE	SCHEDULE	
COORDINATE	IDENTIFY	PARTICIPATE	SELECT	
COUNSEL	IMPLEMENT	PERFORM	SPOT CHECK	
CRITIQUE	INFORM	PLAN	SUPERVISE (PERSONNEL)	
DEMONSTRATE	INITIATE	PREPARE	SURVEY	

# Preferred VERB list for "DOER" task statements:

ACTIVATE	CONSTRUCT	EMPLACE
ADAPT	CONVERT	EMPLOY
ADJUST	COORDINATE	ENERGIZE
ADMINISTER	CORRECT	ENCODE
ALIGN/ALINE	CULTURE	ERECT
APPLY	DECODE	ESCORT
ARRANGE	DELIVER	ESTABLISH
ASSEMBLE	DEMONSTRATE	EVACUATE
ASSIGN	DETERMINE	EVALUATE
ATTACH	DEVELOP	EXAMINE
BRIEF	DIAGNOSE	FABRICATE
CALCULATE	DIG	FILE
CALIBRATE	DISASSEMBLE	FILL
CHANGE	DISCARD	FILL OUT
CHECK	DISPOSE	GROUND
CLASSIFY	DISSEMINATE	IDENTIFY
CLEAN	DISTRIBUTE	IMPLEMENT
CLEAR	DRAFT	INFORM
COLLECT	DRAIN	INSERT
COMPARE	DRAW	INSPECT
COMPILE	DRESS	INSTALL
COMPUTE	DRILL	INSTILL
CONDUCT	DRIVE	INSTRUCT
CONNECT	EDIT	INSURE
CONSOLIDATE	ELEVATE	INTERVIEW

**INVENTORY PROCESS** SECURE IRREGATE PURGE ISSUE RAISE LABEL READY LAY REBUILD LOAD RECEIVE LOG RECOMMEND LUBRICATE RECONCILE MAINTAIN RECORD **MEASURE** REGULATE **ORIENT** REMOVE **OVERHAUL** REPAIR PAINT REPLACE **PACK** REPORT PARTICIPATE REPRODUCE **PASS** REQUEST **PATCH** REQUISITION **PERFORM** RESTORE **PLACE ROTATE PLOT** ROUTE TRIM **PLUMB** RUN TROUBLESHOOT **POSITION SAFEGUARD** TYPE POST SAMPLE **UPDATE** PREPARE SCHEDULE VERIFY

SCREEN

SEAL

PRESENT

PRESSURIZE

SEND SEPARATE SERVICE SET-UP SINK SPLICE SORT STERILIZE SURVEY TAKE **TENSION TERMINATE** TEST TEST-OPERATE TIGHTEN TRANSCRIBE TRANSMIT TRANSPORT

WEIGH

WRITE

Verbs on the Preferred Verb Lists for <u>Supervisor</u> and <u>Doer Task Statements are</u> considered generally acceptable and appropriate for questionnaire statements. However, if the meaning of a task statement is unclear because a specific verb is not on the lists, use the appropriate verb.

#### 2. COMPLETENESS

 The task statement describes a specific, complete action performed by one individual.

#### NOTE THAT . . .

- a. "Repair wheeled vehicles" is not sufficiently specific to be a good task statement. To one person, such a statement might mean performing such actions as "replace wiper blades" and "replace burned-out head lamp." Another person might think it means "overhaul transmission and engine."
- b. Also, "inspect and repair exhaust system" is not sufficiently specific. However, one task might be "inspect exhaust system," and another task be "repair exhaust system."
- c. Likewise, "perform general administration" is not a specific task, but "prepare correspondence" is.

#### 3. PERFORMANCE BOUNDARIES

- The statement should present or imply definite beginning and ending points.
- Tasks are performed in relatively short periods of time, i.e., seconds, minutes, or hours, but rarely, if ever, days, weeks, months, or years.

#### **EXAMPLE:**

Such phrases as "have knowledge of" or "take responsibility for" are not time-relatable and therefore should not be included in a task statement. While "assure a well-trained Army" has no performance boundaries, "clean an M-16 rifle" does.

Likewise "tune radio," has unclear performance boundaries. A better task statement is "select frequencies for command net."

#### 4. OBSERVABILITY

- Some one should be able to observe
  - the soldier performing the task(process) and/or
  - the results of the soldier's actions(product), and determine definitely that the task has been performed.

#### **EXAMPLE:**

"Understand electronic principles" is not observable. Neither the process nor the results can be observed. In a task such as "read equipment work order and determine what action to take," you cannot really be sure the soldier is performing the task by observing his action (reading) but you can observe the result of his performance—the action he takes.

#### 5. **MEASURABILITY**

• A technically proficient person (SME) should be able to observe the task or the end product and decide whether or not the task has been properly performed.

#### **EXAMPLE:**

"Know how to" or "be able to" are not measurable. Neither are they observable. However, "fill tires to 32 lbs. air pressure" is measurable, as is "advise suspect of his rights." (The observer could check to see if the performer of this task presented a complete and accurate statement.)

NOTE: Observability and measurability are easier to define with operator tasks (hard skills) than they are with supervisor or manager tasks (soft skills). Generally, the observability and measurability relate more to the result or outcome of task performance for soft skills.

# 6. INDEPENDENCE

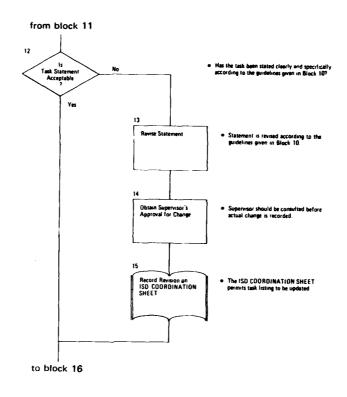
• Each task statement describes a specific part of the job, which is independent from other tasks. In determining whether an action is an independent activity it is necessary to keep in mind who the performer is and what his function is. A whole task for skill level 1 may only be a single element in a more complex skill level 2 task.

#### **EXAMPLE:**

If one of the skill level 2 tasks is "repair exhaust system," then "remove muffler" might be one element of the task. However, a skill level 1 soldier might be assigned the task of "remove muffler." For the skill level 2 soldier "remove muffler" is only part of his task. His responsibility is not fulfilled until he performs the other appropriate elements that are part of "repair exhaust system." However, the skill level 1 soldier's responsibility for this activity is fulfilled as soon as he properly "removes the muffler."

#### from blocks 9 and 10





# What is the purpose of recording revisions to task statements?

- In order for the Instructional Systems Development process to work effectively it is important to communicate with other people who have worked before you and will work after you in the ISD process. This communication should be documented on an ISD Coordination Sheet.
- Since the task statement is used to identify the task throughout the training system, there can be only one official version.
- A brief explanation of any changes you make should be included.

# Where do I obtain an ISD Coordination Sheet and what does it look like when explanation has been recorded?

• An ISD Coordination Sheet can be found in the pocket at the end of this manual.

Page 1 of 1 Pages

Date September 21, 1978

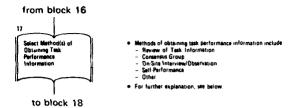
### ISD COORDINATION SHEET

FROM:	<u> </u>		
Name SPC ALLEN	(SMITH		
DocBranch 1TAD			
1ct phone No. 4715			
1			
Įτο			
Nume_SPC A. GF	VRC1A	_	· · · · · · · · · · · · · · · · · · ·
Do Branch ITAD			
ł			'
SUBJECT: REVISIO	IN OF TASK STATEMENTS		
Task Number	Original Task Statement	Reason for Change	Revised Tasi. Statement
081-191-1111	Administer artificial respiration,	Not complete, no qualifier given.	Administer artificial respiration by mouth-to-mouth method.
091-192-1234	Disarm explosive devices.	Not complete, no qualifier diven.	Disarm the MI4 blast anti-personnel mine.
41-191-1057	Understand techniques or radic symmunication,	Action not observable or measurable; no qualifier rives,	Prepare Operate factical PM radios (AN PRO-77, AN VRC-64 and AN PRO-160).
1			
1			
}			

# What does the Task Analysis Worksheet look like when identifying information has been recorded?

### Example

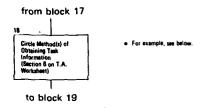
	ISD 1.3 TASK ANALYSIS WORKSHEET	1. MOS 83E	2 Skill Level	1	3 Date Analyzed Scrittembor: 21, 1978	4 Page 1 of 4 Pag
5. Analyst's Name/Office Symbol SPC ALLEN SMITH/ITAD		6 Method of Obtaining In	formation (Circle as m	any as appropriat		·
		Review of Information		On Site Intervie	w/Observation	Other (Specify)
Task Number	8. Task Statement	Consensus Group  9 Initiating Cues	10 Conditions	Self Performano	t Standards	12 Reterences/Tips
441-18H 1004	Administer artificial respiration by courts- to-mouth method.	1				12 Helefelles Phys
				; 		
				! !		i 
				!		
				İ		
			İ			
				İ		



# Which method should I use to obtain task performance information?

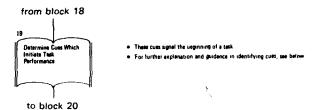
- There are several different methods of obtaining information for task analysis. The method(s) you choose depends on:
  - your knowledge of the task
  - type of task
  - budgetary and time constraints
- In most cases you will use a combination of the following methods.

	METHOD	WHEN IT IS USED	HOW IT IS USED
(1)	Review of Task Information	When starting your analysis. This is a good starting point for analysis of any task, especially if you are not an expert in performance yourself. It should never be used as the only method of analysis.  When preparing a rough draft. You may wish to use this information to fill out a rough draft of the Task Analysis Worksheet; then you can verify and refine the information when you conduct another method of task analysis.	Review. Locate and read as many sources of task information as possible, i.e., field and technical manuals, training films, course outlines from both institutional and extension training documents of equipment manufacturers, etc.  Evaluate. From all the sources, decide which is the prefered method of task performance.  Describe. Record task conditions, cues, standards, elements, tips and references on Task Analysis Worksheet.
(2)	Consensus Group (SME's)	When analyzing soft-skills tasks. This method is particularly useful for analyzing supervisory and managerial tasks (soft-skills) in which many of the critical elements are not directly observable, or for which there are optional methods of performance and alternative paths.  When analyzing new tasks. When you are analyzing a new task, that is, one which has not yet been introduced to the field, this is the only method available. The "experts" in this case are personnel who have expertise in similar tasks, or who have been contractor trained on the new equipment.	Selecting a group. Assemble a group of personnel (three or more) who have knowledge and experience in the task. Pool information. SME's share information.  Evaluate. SME'S evaluate all information in order to make decisions as to the most acceptable method of task performance. In order to do this for alternate path tasks, key elements must be identified.  Describe. Same as method 1.
(3)	On-Site Observation Interview	When analyzing hard-skills. This is the best method for analyzing operator/performer tasks (hard-skills) which generally have a fixed sequence of performance.  When analyzing all tasks. Whenever budgetary and time constraints allow, this method should be used, either alone or in combination with another method.	Observe performance. Watch a soldier who is proficient perform the task. Observe the cues which initiate performance of each step and the steps (elements) which follow each cue. Interview soldier. Tactfully question the soldier about various aspects of his performance. For example you may say, "Is that step always done that way?" or "Can you do anything else at this point?" Describe. Same as Method 1. Note: More than one soldier should be observed/interviewed ideally in more than one location.
(4)	Self- Performance	When on-site interview/observation is not possible. This method is not recommended because it is very difficult to be objective and to note every step.  When a final check is desired. This method can be used as a final check on another method.	Reconstruct task performance. Here you mentally reherse or actually perform the task yourself.  Describe. Same as Method 1.



What does the Task Analysis Worksheet look like when method of obtaining information has been recorded?

ISD 1.3 TASK ANALYSIS WORKSHEET		1. MOS	2. Skill Level	3. Date Analyzed	4 Page of Pa			
5. Analyst's Name/Office Symbol		6. Method of Obtaining Information (Circle as many as appropriata)						
		Review of Information On-Site Interview/Observation			Other (Specify)			
		Consensus Group	Self-Pe	formance				
. Tesk Number	8. Task Statement	9. Initiating Cues	10. Conditions	11 Standards	12 References/Tips			
				<b>1</b>				
	}	}	į	)				
	,	Ì						
		ł			}			
	[	{	{	Í	'			
	ĺ	1		}				
	}	ì		l				
	}	1	1					
	1							
	1							
		1						
	1							



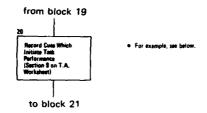
### How do I determine the cues which initiate task performance?

- Ask the soldier, "How do you know when to begin task performance?"
- Identify the state of affairs or occurrences that determine when the soldier begins to perform the task in his job situation. Cues are often dependent upon conditions (see block 21) so you actually want to consider them together. For example:

For a wheeled vehicle mechanic, a flat tire on a vehicle that he was supposed to repair would be a <u>cue</u> that should result in his changing the tire or repairing the tire. Other cues and conditions, such as length of time before the vehicle must be driven, location of the vehicle, and availability of a spare tire, would determine which of several actions he should take; that is, whether he should change the tire and possibly repair it later, or whether he should immediately repair the tire.

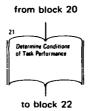
Obviously, many different cues could initiate performance of the same task.
 What is important in your task analysis is to identify those cues which a soldier can recognize on the job and respond to appropriately. For example:

If the engine of a 1/4-ton truck does not "crank," this is a cue for the wheeled vehicle mechanic to check the battery and battery cables. However, if the vehicle engine will not start and, as a result, the mechanic changes the tire, he has not done his job satisfactorily even if he did a perfect job of changing the tire. He has responded mappropriately to certain cues.



# What does the Task Analysis Worksheet look like when initiating cues have been recorded?

	ISD 1.3 TASK ANALYSIS WORKSHEET	1. MOS 83E	2. Skill Level 1	3. Date Analyzed	4. Page of Pages
5. Analyst's Name/C	Office Symbol	6. Method of Obtaining Inform	ation (Circle as many as appropri	ate)	
SPC ALLEN S	Marin: / mari	Review of Information	Review of Information On-Site Interview/Observation		
		Consensus Group	Self-Performa	nce	
7. Task Number	8. Task Statement	9. Initiating Cues	10. Canditions	11. Standards	12. References/Tips
441-18H 1004	Administer artificial respiration by mouth- to-mouth method.	Discovery of an unconscious casualty with weak pulse, no breathing, no severe facial wounds.			
		  - 			
		}			



- This conditions statement astablishes the physical setting in which the task is
- For further explanation and guidance in identifying conditions, see below.

### How do I determine the conditions of task performance?

- Ask the soldier, "What tools/equipment, etc. do you normally have to do this task?"
- Identify everything in the <u>on-the-job</u> environment which <u>significantly</u> affects task performance. These conditions must be so specific that you can observe their effect on task performance. Many conditions can be derived from the job description itself. Chart below shows items to be considered in stating task conditions.

Items to be Considered in Statement of Task Conditions	Examples
1. Tools and equipment ammunition used to perform the task. Use identification numbers where appropriate	1. Cleanroom overalls 2. Lead-lined gloves 3. A-70 aircraft 4. Soldering iron
2. Special job aids and manuals.	Procedural checklists     Technical manuals
Kind and amount of supervision and assistance normally available during task performance.	<ol> <li>Job holder performs task completely independent of assistance from others.</li> <li>Task performed under close supervision.</li> <li>Task performed as a member of a team.</li> </ol>
4. Special physical demands of the task.	<ol> <li>Crowded working conditions.</li> <li>Unusual or prolonged physical exertion.</li> <li>Kneeling or squatting.</li> <li>Unusually cramped position.</li> </ol>
5. Environmental conditions that influence task completion.	Weather (tropical, arctic, desert)     Light intensity (night time)     Noise background.
6. Location of performance.	<ol> <li>Air conditioned building.</li> <li>Outdoors</li> <li>Direct support maintenance van.</li> <li>Field or garrison environment.</li> </ol>

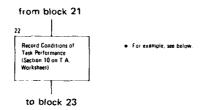
#### NOTE: CUES AND CONDITIONS ARE INTERRELATED

It is possible to have different sets of cues and conditions for the same task when it is performed in different situations.

In order to simplify the task analysis you should record only the most <u>typical</u> cues and conditions. If there is more than one set of equally typical cues and conditions <u>and</u> each set causes task performance to change significantly, then you should consider doing task analysis for each situation and renaming each new task.

For example, if you are given the task statement: Administer artificial respiration, you will quickly realize that there are two distinct methods to choose from (each with minor variations), depending on the situation. If the casualty has no severe facial injury you will perform the mouth-to-mouth method. However, if he does have severe facial injury, you will recognize that as a cue to perform the chest pressure arm-lift method. Because the performance steps for each major method are completely different you really have two different tasks. (The minor variations within each method of course are treated within a single task because the overall performance is basically the same.)

Determining which situation to select for task analysis and knowing when to break a task into two tasks, (or combine two tasks into one), is a matter of judgment based on guidance from your command and your own experience.



What does the Task Analysis Worksheet look like when task conditions have been recorded.

	ISD 1.3 TASK ANALYSIS WORK HEET	1. MOS 83E	2. Skill Level	3. Date Analyzed Syptember 21, 1978	4 Page 1 of 4 Pages	
5. Analyst's Name/	Office Symbol	6. Method of Obtaining Information (Circle as many as appropriate)				
SEC ALLEN S	MITTH/TTAD	Review of Information On-Site		new/Observition	Dither (Specify)	
		Cansensus Group	Seit Performa	nce		
7 ask Number	8. Task Statement	9. Initiating Cues	10. Conditions	11. Standards	12 References/Tips	
441-18ii 1004	Administer ortificial respiration by mouth- to-mouth method.	Piscovery of an unconscious casualty with weak pulse, no breathing, no sovere facial wounds	Performed in all climatic conditions, generally outdoors, non-toxic atmosphere			
			1			
			1			

- . This task standard is a statement of how well the task must be performed
- · For further explanation and guidance see below

### How do I determine the task standards?

- Ask the soldier, "How do you know you have done the task correctly?"
- Identify the aspects of the task which give proof of proficient performance on-the-job. These task standards must be clear enough to
  - let the soldier know what is expected of him on the job
  - \*- provide a basis for evaluation of his performance on the job.

\*The task standard which appears in the Soldiers Manual is a statement of how well a task muss be performed on the job regardless of the cost, time, or safety hazards involved in performing the task. Sometimes, especially with combat tasks, the task standard is not used to actually measure task performance testing situation. However for purposes of task analysis you want to record the on-the-job standards—not training standards and not testing standards

• Decide whether task is a process, product or combination process/product so that you know which type of standards to look for.

PROCESS TASK	PRODUCT TASK	COMBINATION TASK
Performance of task does not leave a readily observable product.     Example: Perform a drill ceremony in proper sequence.     Failure to use the correct process could result in damage to equipment or danger to the soldier or others.     Example: Defuse a defective bomb within 30 seconds.	<ol> <li>The product is observable and can be inspected.         Example: Dig a trench 5 ft. deep and 25 ft. long.     </li> <li>The process by which the product was produced cannot be easily observed.         Example: Prepare trip report.     </li> <li>The procedure leading to the product can vary without affecting the product.         Example: Complete parts order from # 17756.     </li> </ol>	1. Although the product is more important than the processes that led to its completion, there are critical points in the processes which, if misperformed, may cause damage to personnel or equipment.  2. The process and product are of equal importance.  Example: Drive a motor vehicle cross country without accident in 10 days. (If a task requires that a motor vehicle be driven from Point A to Point B, the existance of the vehicle at Point B could provide a product standard. However, since the driver might have run 10 other vehicles off the highway in the process, the product standard alone would not be sufficient).
Standard described in terms of: Sequence Completeness Accuracy Speed of performance	Standard described in terms of: Accuracy Tolerances (range) Completeness Format Clarity Number of errors Quantity (number of work units produced per time unit)	Standard described in terms of both process and product.

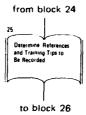
NOTE: To simplify writing the standards statements, often a number of implied standards are not included in the documentation. Some of these implied standards are "complete and accurate," "submitted on time," and "correct solution." Thus, for some tasks the standard is implied in the task statement but need not be listed as a separate item.

NOTE: Task standards are the same for all situations, with the exception of speed of performance, e.g., more time may be allowed for task performance in a black-out situation. If speed of performance is not a relevant standard do not record it. If speed is a relevant standard and it is affected by the situation, record the standard for both situations.



# What does the Task Analysis Worksheet look like when task standards have been recorded?

	ISD 1.3 TASK ANALYSIS WORKSHEET	1 MOS 83E	2 Shill Level	3 Date Analyzed September 21, 1978	4 Page of _4Pages	
. Analyst's Name/I	Office Symbol	6 Method of Obtaining Information (Circle as many as appropriate)				
SPC ALLEN SMITH/ITAD		Review of Information	On Site Interv	ew/Observation	Other (Specify)	
		Consensus Group	Consensus Group Seit Performance			
J. Task Number	8 Task Statement	9 Initiating Cues	10 Conditions	11 Standards	12 References/Tips	
441-18H 1004	Administer artificial respiration by mouth-to-mouth method.	Discovery of an unconscious casualty with weak rulse, no breathing, no severe facial wounds	Performed in al; climatic conditions, senerally outdoors, non-taxic almosphere	Within 20 seconds the essative will be exempted, his air passage will be cleared, and mentioned the started to will be started.	12 Netrence up	



- Training tips include Rules of thumb, safety precautions, etc.

What references and training tips should be recorded for this task?

#### • REFERENCES

- The purpose of recording references on the Task Analysis Worksheet is to provide the soldier with additional study materials. Therefore you should list all the primary study materials which you have reviewed. Be sure they are up to date, relevant, and available to the soldier in most locations.
- Include: reference number, title, paragraphs, page numbers, publication date.
- Record the references in rank order of usefulness. That is, if you found four sources which meet the criteria of being up to date, relevant and available, but some were clearly better than others, record them in the order you would want the soldier to seek them out. This is a matter of judgment; however, since the soldier is likely to check only one reference beyond his Soldiers Manual, you will be guiding him to the best first. If it isn't available he can go down through the list until he finds the next best reference available.
- Include the following types of references:

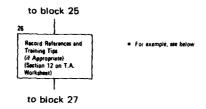
**TEC Lessons** Slide Kits Slides Recordings TV Tapes **DA Regulations** Supply Bulletins

**Technical Bulletins DA** Circulars **DA Pamphlets DA Posters** Field Manuals **ROTC Manuals** Supply Manuals Tables of Allowancies Lubrication Orders

Technical Manuals Training Circulars Army Training and Evaluation **Programs** Firing Tables and Trajectory Charts Tables of Organization and Equipment Correspondence Courses

#### • TRAINING TIPS

- The purpose of recording training tips in the same column as the references is to document any information needs that are not covered by the task conditions, cues, standards, and elements (to be recorded next), or by the references. Training tips include such things as "tricks of the trade," "rules of thumb" and precautions to prevent injury, damage, or performance error.
- If the references you have listed contain all the necessary information and you are sure they are available to the soldier, there is no need to record training tips; the references will be sufficient.
- Caution: Do not confuse training tips with steps in performance, or standards, e.g., "be sure to tighten all screws," this is a step. The tips would be, "Severe damage will result if screws are not tightened."



# What does the Task Analysis Worksheet look like when task references and training tips have been recorded?

	ISD 1.3 TASK ANALYSIS WORKSHEET	I. MOS B3E	2 Skill Level	3. Date Analyzed September 21, 1978	4 Page 1 of 4 Pages	
5. Analyst's Name/	Office Symbol	6. Method of Obtaining Information (Circle as many as appropriate)				
SEC ALLEN SE	ITH/ITAD	Review of Information	Review of Information On Site Interview/Observati		Other (Specify)	
		Consensus Group	Self-Performan	ince		
7. Task Number	8. Task Statement	9. Initiating Cues	16. Conditions	11. Standards	12 References/Tips	
441-18H 1004	Administer artificial respiration by mouth-to-mouth method.	Discovery of an unconscious casualty with weak pulse, no breathing, no severe facial wrunds	Performed in all climatic conditions, senerally outdoors, non-toxic atmosphere	Within 20 seconds cosmity will be examined, his air massare will b cleared, and mouth- to-mouth resuscita- tion will be started	PM 21-11 First And for Soldiers, Chapter 3 The 9111-441-00207 Basic First And Measures: Restoring the Breathing berins to breathe for himself, be will nutrimitically resist resuscitation efforts Requires [aith degree of endurance	



- This section begins the process of describing how the task is actually
- · For guidance in writing task element statements, see below

#### How do I write task element statements?

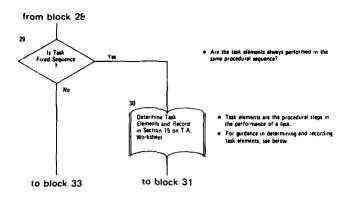
- Think of the task elements as step-by-step directions and guidance to the soldier. They give a <u>physical</u> description of exactly what the soldier must do to successfully perform the task.
- In block 10, p. B-14, a list of characteristics of well-written task statements was given. All but one of these characteristics of tasks are also characteristics of elements. The last characteristic listed for tasks (number 6) points out the major differences between a task and an element. These differences are:
  - 1. Tasks are not components of a procedure. Elements are always components of a procedure.
  - 2. In the eyes of the soldier, a task is performed for its own sake in the job situation. An element is one step in the performance of a task.
- Review the guidelines 1 thru 5 on p. B-14 thru B-21 and apply them to each task element statement.
- Determine the appropriate level of detail in breaking out the steps; that is, break the task down into specific elements to the point where the soldier can accomplish the task by following the written procedure. When in doubt it is better to record too much detail than not enough.



- · Fixed path tasks are always performed in the same procedural sequence
- Alternate sequence tasks are performed in a non-procedural sequence.
- Combination tasks have elements which are performed in both procedural and non-procedural sequence
- · For further explanation, see below

How do I determine whether task is performed in a fixed sequence, in an alternate sequence, or a combination of both?

- Just as important as knowing what the elements are is understanding the relationships between elements. The elements within a task will be:
  - 1. fixed sequence—the steps are always done in the same order, such as "mount/dismount AN/PVS-2 on M16A1 rifle."
  - 2. alternate sequence—the specific situation encountered determines the appropriate sequence, such as "Formally counsel subordinates on substandard performance."
  - 3. a combination of both—most of the steps follow a predetermined sequence, however decisions made during task performance result in the addition or deletion of certain steps, such as "Troubleshoot disabled field radio."
- As you obtain information about task performance, ask this question: "Is the task always performed in this sequence?"
  - For many hard skills (operator tasks) the answer will be yes. Then you have a fixed sequence task.
  - For many soft skills (manager/supervisor tasks) the answer will be no. Then you have an alternate sequence or possibly a combination task.
  - For many maintenance tasks the answer will also be no. Many of these tasks are combination.



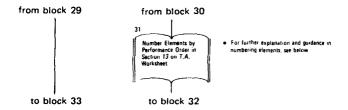
#### How do I determine and record the task elements?

- This part of the task analysis is best accomplished by observing another person perform the task. If you have already reviewed task information and made a rough draft of the elements, you can simply check them off as you see them performed, making additions and deletions as necessary. If you have not made the rough draft, simply record the steps in procedural order as you observe them being performed.
- If you are observing the task as it is performed you will not have time to be concerned with the correct format and phrasing of the element statements. However, at some point, when you have time, be sure to check them over according to the guidelines given for writing task elements in block 27, p. B-42.
- Expanded explanation is permissible to make each element clearly understood. element clearly understood.
- If the task is performed by a variety of procedures, select and record the steps by which the most inexperienced soldier in that skill level could achieve task proficiency. Be sure this procedure matches the task conditions and cues which you have already recorded.
- Expect to do some erasing and crossing out before you are finished. Remember that the Task Analysis Worksheet is exactly that—a worksheet on which to collect and verify information.

# What does the Task Analysis Worksheet look like when all task elements have been recorded for a fixed sequence task?

	ISD 1.3 TASK ANALYSIS WORKSHEET	1 MOS	2 Skill Level	3 Date Analyzed	4 Page of
5. Analyst's Name/Office Symbol		6 Method of Obtaining Infor			
SPC ALLEN SMITH/ITAD		Review of Information	On Site	Interview/Observation	Other (Specify)
		Consensus Group	Self Pe	rlormance	
Task Number	8. Task Statement	9 Initiating Cues	10 Conditions	11 Standards	12 References/Tips
051-191 1212	Load, unload, and clear the M203 premode launcher.		i i		
	1				

	Load the weapon.  Depress the barrel latch and since barrel forward.  Pully insert round into burrel.  Slide burrel rearward, locking into the broach.  Place safety in safe position.			
	barrel forward.  Pully insert round into barrel.  Slide barrel rearward, locking it to the broach.  Place safety in safe insitted.			
	Slide barrel rearward, locking it to the breach. Place safety in safe insition.			
	to the breach.  Place safety in safe positive.			
	(N. A			1
İ	Unload the Weapon.	1		
i	Sere as 1.1	1		1
	Round automatically elects.	i		
	Same as 1.3		1	
	Clear the weapon.	!		
	Seev as 1.1			
	Keeping weapon jointed down ranes, look into the barrel to insure there is no round or cartridge case in the barrel.			
	Same as 1.3			

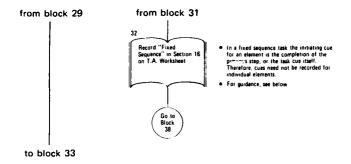


## How do I number the task elements by performance order on the Task Analysis Worksheet?

- 1. Once the task elements have been identified, the next step is to sequence each element in the order that it will be performed, that is, what must be done first, second, third, etc. Frequently, many steps seem to be done simultaneously or appear to have no particular order of performance. You must use your own judgment in listing the elements.
- 2. Check over the elements again to be sure you have them listed in their most usually performed order.
- 3. Number each element sequentially, i.e., 1, 2, 3, 4, 5, 6, 7, 8, 9, etc., unless you can easily determine that some steps are substeps of other steps, as with the example given on p. B-47. Steps and substeps can be numbered using the decimal number system as in the example on the next page.

# What does the Task Analysis Worksheet look like when each element is numbered?

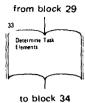
	Load the weapon.  Depress the barrel latch and slide barrel forward.  Fully insert round into barrel.  Slide barrel rearward, lockin; it to the leach.				
	barrel forward.  Fully insert round into barrel.  Slide barrel rearward, locking it				
	Slide barrel rearward, lockin; it				
	Slide barrel rearward, locking it to the breach.	Ì		1	1
	Place safety in safe position.				
	Unload the weapon.				
,	Same as 1.1			İ	
	Round automatically ejects.				
	Same as 1.3				
	Clear the weapon.				
	Same as 1.1			!	
	Keeping weapon pointed down runse, look into the barrel to insure there is no round or cartridue case in the barrel.				
	Same as 1.3				
			1		
		Same as 1.1  Round automatically ejects.  Same as 1.3  Clear the weapon.  Same as 1.1  Keeping weapon pointed down runse, look into the burrel to insure there is ne round or cartridge case in the barrel.	Same as 1.1  Round automatically ejects.  Same as 1.3  Clear the weapon.  Same as 1.1  Keeping weapon pointed down range, look into the barrel to insure there is no round or cartridge case in the barrel.	Same as 1.1  Round automatically ejects.  Same as 1.3  Clear the weapon.  Same as 1.1  Keeping weapon pointed down range, look into the barrel to insure there is no round or cartridge case in the barrel.	Same as 1.1  Round automatically ejects.  Same as 1.3  Clear the weapon.  Same as 1.1  Keeping weapon pointed down ranse, look into the barrel to insure there is no round or cartrake case in the barrel.



# What is the purpose of recording "fixed sequence" under cues and what does this look like on the Task Analysis Worksheet?

• Because this task is always performed the same way there is no need to record a separate cue for each element. The whole task cue initiates performance of the first step, and the cue for each subsequent step is the completion of the previous step. (This is the easiest type task to analyze.) The words "fixed sequence" will identify this type of task at a glance to anyone reviewing the completed Task Analysis Worksheet.

13. Element Number	14. C.E.	15. Elements (Steps)	16. Initiating Cues	17. Conditions	18. Standards	19 References/Tips
1		Load the weapon.	Fixed Sequence			
1.1		Depress the barrel lutch and slide barrel forward.				
1.2		Fully insert round into barrel.				
1.3		Slide barrel rearward, locking it to the breach.				
1.4		Place safety in safe position.			]	
2		Unload the weapon.				
2.1		Same as 1.1				
2.2		Round automatically ejects.	ļ	į	Į.	
2.3		Same 49 1.3				
3		Clear the weapon.				
3.1		Samme as 1.1		1		
3.2		Keeping weapon pointed down range, look into the barrel to insure there is no round or certridge case in the barrel.				
3.3		Same as 1.3				
			'			
	1		\			



- The task is alternate path in continuation
- All task elements must be identified even though they may not be included in each task performance.
- · For further explanation, see below

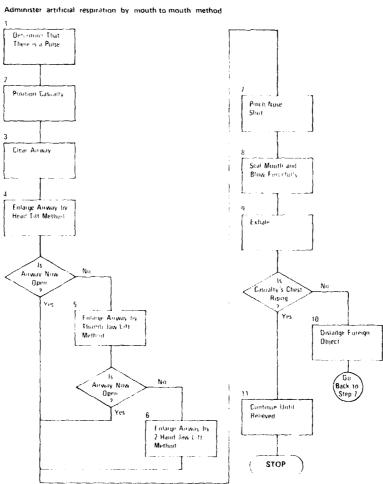
## How do I determine the elements of an alternate sequence or combination task?

- As you observe task (again observation is the best way of obtaining information about elements) write down every step the soldier performs. (You could also do this as you read about, discuss or self-perform task).
- Next, ask the soldier how different conditions and cues would affect his performance ("Is the task always performed this way?") Write down alternative methods of task performance.

Later, when you have completed your observation/interview:

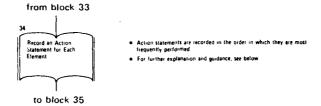
- Diagram (flowchart) the task elements on a clean sheet of paper. At first you may find this difficult, but it is the best way to be sure no steps are left out.
  - 1. Draw a rectangle for each element, record a brief description of action in the rectangle and connect rectangles with lines to show sequence.
  - 2. Draw a diamond for each decision (new cues), and record a question in diamond. (This occurs whenever alternative steps occur)
- Compare this diagram with the elements you recorded on the Task Analysis Worksheet.
- Revise your list of elements, your flowchart, or both, until you have a perfect match.
- Number each rectangle on the diagram. Follow the normal job order in so far as possible. The numerical order you assign will structure the order of your list of elements and will make your list more understandable to others.

# What does an alternate sequence or combination task look like when the steps have been flowcharted?



NOTE 1. Substeps need not be included in the flowchart, but should be included in the list of elements it viair think they are necessary to clarify the step performance. Number them according to the decimal numbering system.

NOTE 2. The decision diamonds are coes to the next step to follow, therefore they are not numbered. To see how decisions are incorporated into the elements look at element 4 in the next example, page 8.



# How do I record the elements of an alternative sequence or combination task?

- Record all elements in the same order by which you numbered them on the flowchart diagram.
- Whenever an alternative step may be taken, indicate which numbers to follow by rephrasing the question in the decision diamond and directing the soldier to the step he should take. (Note the last step on page).

. Element Number	14. C.E.	15. Elements (Steps)	16 Initiating Cues	17 Conditions	18 Standards	19. References/Tips
		Determine if there is a pulse.				
		Position - sualty on his back.				
		Clear airway of obstructions.				
		Open mouth, run fingers down the inside of lower cheeks, over base of tongue, and into threat.				
		Move fingers across the back of the throat with surveying motion to remove any vomit, mucus or foreism bodies.				
		Enlarge airway-head tilt.				
	ĺ	Tilt head back so chan is in jutting- out position.				
		Place rolled blanket, poncho, etc., under casualty's head to help maintain ;paitum. If successful, go to Step 7.				
			Ì			

# How do I record the number of elements for alternate sequence and combination tasks?

- 1) Check one more time to be sure the elements are in as normal order as possible for this type of task.
- 2) Record numbers as explained in block 31, p. B-46.

13. Element Number	14. C.E.	15. Elements (Steps)	16. Initiating Cues	17. Conditions	18. Standards	19. References/Tips
1		Determine if there is a pulse.				
						}
2		Position casualty on his back.				
3		Clear a rway of obstructions.				
3.1		Open mouth, run f ders down the inside of lower checks, over base of tongue, and into throat.				
1.2		Move furners across the back of the throat with sweeping motion to remove any vanit, mixis or foreign bodies.				
4		Enlarge airwayhead tilt.				
4		Tilt head back so chin is in pitting- out position				
		Place rolled blanket, puncho, etc., under cashilty's head to help maintain position. If successful, qc to Step 7.				
,						

### How do I determine and record the cues for each element?

- Refer to Block 21 of this job aid for more information about initiating cues.
- Adequate task performance clearly consists of more than performing the task elements. The correct order and appropriateness of performance of each element depends upon recognition of cues and upon knowledge of the correct response to each cue. In an alternate sequence or combination task, the situation may change, which may cause the cues to change. In other words, the cue for each step will not always be the completion of the previous step as in a fixed sequence task. Decision points in the task will usually present new cues.
- Therefore, you will have two ways of recording cues:
  - 1) Statement of the new cue after each decision point.
  - 2) The words "same as task", when cue is the one which initiates the first step of task performance, or is the completion of the previous step.

13. Element Number	14. C.E.	15. Elements (Steps)	16 Initiating Cues	17. Conditions	18. Standards	19. References/Tips
1		Determine if there is a pulse.	Same as task			
2		Position casualty on his back.	Weak pulse verified			
3		Clear airway of obstructions.	Same as task			
3.1		Open mouth, run fingers down the inside of lower cheeks, over base of tongue, and into throat.				
3.2		Move fingers across the back of the throat with sweeping motion to remove any womit, mucus or foreign bodies.				
4		Enlarge airway-head tilt.	Same as task			
4.1		Tilt head back so chin is in jutting- out position.	<b> </b>			
		Place rolled blanket, poncho, etc., under casualty's head to help maintain position. If successful, go to Step 7.				

### How do I determine and record the conditions for each element?

- Block 21 explains how to determine the whole task conditions. The same guidance applies to element conditions, except now you want to be more specific.
- List only those conditions which apply to the particular element you are considering. In other words, if the task is performed in a field hospital there is no need to repeat the location with each step; however, if various surgical instruments are used they should be listed specifically with the element in which they are used.
- Therefore you will have two ways of recording conditions.
  - 1) Statement of conditions which apply only to specific steps.
  - 2) The words "same as task" when conditions are same as task; or "same as (element number)" i.e., "same as step 3" when conditions have been listed sepcifically for a previous element.

13. Element Number	14. C.E.	15. Elements (Steps)	16. Initiating Cues	17. Conditions	18. Standards	15. References/Tips
1		Determine if there is a pulse.	Same as task	Same as task		
2		Position casualty on his back.	Weak pulse verified	Other serious		
3		Clear airway of obstructions.	Same as task	Same as task		
3,1		Open mouth, run fingers down the inside of lower cheeks, over base of tongue, and into throat.	;			
3.2		Move fingers across the back of the threat with semipling motion to remove any vomit, mucus or foreign bodies.				
4		Enlarge airwayhead tilt.	Same as task	Same as task		
4.1		Tilt head back so chin is in jutting- out position.				
		place rolled blanket, joncho, etc., under casualty's head to help muntair position. If successfol, go to Step 7.				



#### How do I determine and record the element standard?

- The guidance given in block 23 for whole task standards applies when you are describing standards for the separate elements.
- For some task elements there may be no observable indications that the step has been performed correctly. (This is particularly true with soft skill tasks). In these cases you may list as a standard a statement of the purpose of the step. Take this element from a supervisory task as an example:

<u>Element</u>: Informs the individual concerned of the occurrence and/or purpose of the observation.

Standard: Prevent misunderstanding on the part of the individual.

- If the element standard is clearly implied by the task standard, such as, "perform without error," it need not be recorded.
- Therefore, you will have two ways of recording standards:
  - 1) Statement of standard or purpose of step.
  - 2) The words "same as task" when element standard is implied by the task standard, or "same as (step number)" when standard is the same as a previous element.

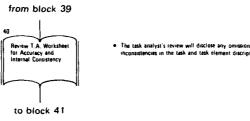
13. Element Number	14. G.E.	15. Elements (Steps)	16. Initiating Cues	17. Conditions	18 Standards	19. References/Tips
1		Determine if there is a pulse.	Same as task	Same as task	Must locate uninjured area to take pulse	
2		Position casualty on his back.	Weak pulse verified.	Other serious injuries	Quick careful move- ments—avoid further injury	
3		Clear airway of obstructions.	Same as task	Same as task	Removal takes	
3. 1		Open mouth, run fingers dow the inside of lower cheeks, over base of tomme, and into throat.			1-) secons	
3.2		Move fingers across the back of the throat with sweeping motion to remove any vamit, mucus of foreign bodies.				
4	1	Enlarge airwayhead tilt.	Same as task	Same as task	Same as task	
4.1		Tilt head back so chin is in jutting- out position.				
		Place rolled blanket, poncho, etc., under casualty's head to help maintain position. If successful, do to Step 7.				
ı						

For further explanation and guidance in determining and recording references and resignor time ten below.

# How do I determine and record the references and training tips for each element?

The guidance given in Block 25 of this aid applies to determining training tips and references for each element. There is only one further step: record the references by specific paragraph number, as required by TRADOC Circular 351-28.

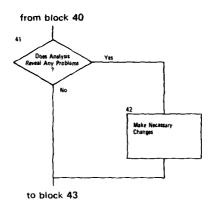
13. Element Number	14 CE	15. Elements (Steps)	16. Initiating Gues	17 Conditions	18. Standards	19, References/Tips
1		Determine if there is a pulse.	Same as task	Same as task	Must locate uninjured area to take pulse	FM 21-11, Chapter 3, Para. 1.
2		Position casualty on his buck.	Weak pulse verified	Other serious injuries	Quick careful move- ments—avoid further injury	Severe bleeding from other injuries requires attention concurrent with attempt to restore breathing but should not be started prior to resuscitation. Use another assistant if available.
3		Clear airway of obstructions.	Same as task	Same as task	Removal takes 1-5 seconds	Para. 3
3.1		Open mouth, run finiers down the inside of lower cheeks, over bise of tonume, and into threat.				
3.2		Move funders across the back of the throat with sweeping medical to remove any venut, mucus or foreign lookes.				
4		Ellarge urwayhead tilt.	Same as task	Same as task	Same as task	Para. 4
4.1		Tilt head back so chan is in sutting- out position.				
		Place rolled blanket, procho, etc., under casualty's head to help maintain position. If successful, no to Step 7.				

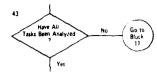


### How do I review the Task Analysis Worksheet for accuracy and consistency?

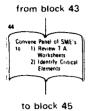
- Conduct vertical analysis
  - 1) First, read down the list of elements. Do they provide logical, step-by-step instructions for performing the task?
  - 2) Next, read down lists of element cues, conditions and standards (columns 15, 16, 17). Are they compatible with each other? Are they also consistent with the whole task cues, conditions and standards? (columns 9, 10, 11). For example, if you said steps 1, 2, and 3 had to be completed in 5 minutes each, but the whole task standard was for 10 minutes, you have to change either the standard for the whole task or the standards of the elements.
- Conduct horizontal analysis
  - 1) Examine each step horizontally with its cues, conditions and standards. Are they still compatible, logical and practical as a result of any changes made in vertical analysis? If not, revise appropriately.

The desired result of each Task Analysis Worksheet is a physical description of "when to do it," "how to do it," and "how to know when it's done for each task."





to block 44



- T.A. Worksheets are reviewed by subject matter experts for omissions, inaccuracies and inconsistencies.
- Critical elements are identified as those which are common sources of failure have serious consequences of imisperformance are most observable and measurable

### How is SME review conducted and how are critical elements identified?

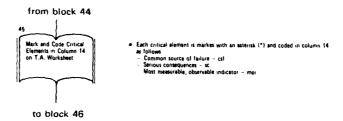
#### Review

- The purpose of having an alternate (different) group of SME's review each task analysis is to provide an objective view. A panel of three SME's is sufficient. The panel should be asked to verify:
  - that you have indeed chosen the most typical version of task performance.
  - that your description is accurate and complete.
- Sources of SME's
  - peers in your division
  - course development personnel
  - job incumbents and supervisors on post
  - instructors

#### Initial Identification of Critical Elements

- Critical elements are those steps in each task performance which will receive greater emphasis in instruction and in SQT Development. Therefore, it is important for SME's at this stage of the ISD process to have input as to the elements (performance steps) they think should be stressed in training and testing. This is an Initial Identification.
- The following guidelines will be helpful in the selection of critical elements.
  - 1) In reviewing task elements look for the steps which:
    - are common sources of failure in performance of the task. To identify the most common sources of failure ask the question, "Why do most soldiers fail to perform this task correctly?"
    - have <u>serious consequences</u> of failure. Many elements in this category are related to personnel or equipment safety. To identify elements of this category, ask the question, "Would failure to perform this element properly cause serious consequences in terms of mission accomplishment, injury to personnel or damage to equipment?"
    - are the most measurable and observable indicators of task proficiency. To identify the best indicators of task proficiency, ask the question, "Which step(s) would I observe in order to be sure the task has been performed correctly?" In a product task you may only need to observe several steps, or just the last step.
  - 2) Panel of SME's should come to a consensus view on critical elements.

NOTE: Keep in mind that the critical elements identified at this time may be revised later in the ISD process as a result of learning analysis (the identification of independent, dependent and supportive steps), and SQT development (in which testing constraints of time, personnel, money and safety may preclude the testing of certain elements).



# How does the panel of SME's mark and code the critical elements?

• Each critical element identified by the panel of SME's is marked with an asterisk (\*) and is coded with initials to indicate the reason it is considered critical. The code to be used is as follows:

CSF = common source of failure

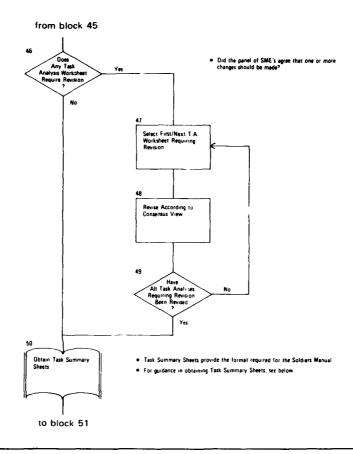
SC = serious consequences

MOI = most measurable, observable indicator.

• An element may be identified as critical for more than one reason. If so, code accordingly.

#### Example:

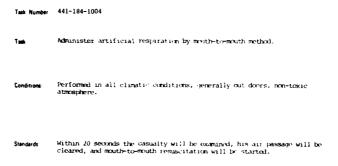
Element Number	14 C E	15. Elements (Steps)	16 Initiating Cues	17 Conditions	18 Standards	19 References/Tips
i		Determine if there is a pulse.				
2		Position casualty on his back.				
						l I
3	¢ (C.S.F.	Clear airway of abstructions.				!
3.1	se.	Open mouth, run tingers down the inside of lower checks, over land				i !
1.2		of temple, and into threat.  Move finders across the back of the threat with swepins metion to remove any venut, mucus or forcing bodies.			,	
4	M.O.I.	Enlarge airwayhead tilt.				, ,
4.1		Thit head back so chin is in jutting- out position.  Flace rolled blanket, poncho, etc., under casualty's head to help maintain position. If successful, do to Step 1.				



# Where do I obtain a Task Summary Sheet and what does it look like when completed?

• Task Summary Sheets are available for duplication in the pocket at the end of this manual.

#### TASK SUMMARY SHEET



#### (Continued)

#### TASK SUMMARY SHEET (Continued)

References: FM 21-11 First Aid for Soldiers, Chapter 3

TEC 911-441-0026F Basic First Aid Measures: Restoring the Breathing

#### Performance Description

- 1. DETERMINE IF THERE IS A PULSE
  - Locate an uninjured area to take pulse if casualty has regries.
- 2 DOCTTION CACHALTY ON HIS NACH
  - Use quick careful movements to avoid further injury. If casualty has other serious wounds, they should be treated concurrently, if you have an assistant. However, restoring the breathing must be your first task if working action.
- 3. CLEAR AIRWAY OF OBSTRUCTIONS
  - Open mouth, run fingers down the inside of lower cheeks, over base of tongue, and into throat. Move fingers across the back of the throat with a sweeping motion to remove any vomit, mucus, or foreign bodies from the mouth of the casualtr.
- 4. ENLARGE ATRWAY

There are three methods

- Place a rolled blanket, poncho or similar object under casualty's head to help maintain this position. If this is successful, go to <u>Step 5</u>.
- 2) Thumb jaw-lift method
  - If the head tilt method is "insuccessful, adjust the jaw to a juttim, out
    position by placing your thumb in the casualty's mouth. Grasp the lower
    jaw firmly and lift it forward. Do not attempt to hold or depress tongue.
    If successful, yo to <a href="Step 5">Step 5</a>.
- 3) Two-hand jaw-lift method
  - If the casualty's jaws are so tightly closed that the thumb cannot be inserted into the mouth, then use both hands. Grasp the angles of the lower jaw just below the carlobes. Lift the jaw forcibly forward; then open the lips by pushing the lower lip toward the chin with the thumbs.
- 5. PINCH NOSE SHUT
  - Pinch the nose with the thumb and index finge: in order to prevent air leakage.
     Let this same hand exert pressure on the forehold to maintain the backward head tilt.
- 6. SEAL MOUTH AND BLOW FORCEFULLY
  - Take a deep breath and place your mouth around the casualty's mouth. Blow forecfully into casualty's mouth until you see his chest rise.
- 7. EXHALE
  - Stop blowing and remove your mouth when casualty's chest rises. Take another breath while listening for casualty's exhalation. If you hear air escape, go to Step 9. Otherwise, continue with Step 8.
- 8. JISLOUGE FOREIGN UBJECT
  - If airway is still not clear, then roll casualty on his side. Use the heal
    of your hand to deliver sharp blows between the casualty's shoulder blakes.
    This should disloage the foreign object. Then go back to Step 2.
- 9. BREATH, UNTIL RELIEVED
  - When exhalation is finished, blow in the next breath. On the first several breaths, blow rapidly and strong. Then blow in a normal, even cadence (12-20 times per minute).
- NOTE 1: If your breathing has been very deep and rapid for too long a period, you may become faint, tingle, or even lose consciousness if you persist. However, if you administer only four full quick breaths, then alignst your breathing to the rate of approximately once every 5 seconds with only moderate increase in normal volume, you will be able to continue to quive artificial respiration for a long period without experiencing temporary ill effects.
- NOTE 2: When a casualty begins to breathe for himself, he will automatically resist resuscitation efforts. This is a sign that you can cease your efforts.

大学の はいっちんいきし



## What are the guidelines for preparing Task Summary Sheets?

#### Introduction

- The end result of a good task analysis is the Task Summary Sheet, a specific standard format that fully describes the task for the soldier in the field. The format will accommodate any product or process task whether it is fixed sequence, alternate sequence, or combination. The Task Summary is used both to train the soldier to perform the task and to evaluate the soldier's ability to perform the task (within testing constraints).

#### Contents

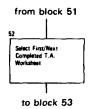
- Whole task information includes:
  - 1) task number
  - 2) task statement
  - 3) conditions
  - 4) standards
  - 5) references

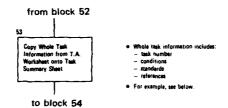
(Cues are implied by the conditions.)

- Performance description includes:
  - Each major step in large print.
     This will help "fix" the whole procedure in the soldier's mind.
     Alternate methods for performing the same step may be given under one number. In this case it is permissible to alter the original element numbers on the Task Analysis Worksheet.
  - One or more sentences under each step as needed to fully describe the skills and knowledges required for acceptable performance. This information is derived from the cues, conditions, standards and training tips for each step.

#### • Level of detail for performance description.

- 1) Check whole task conditions to see if a job aid, technical manual, field manual, etc., is to be used by the soldier during on-the-job performance. If yes, only abbreviated descriptions of steps with their cues, conditions and standards will be included. If no, then the description you are preparing must be complete enough to be the soldier's sole source of information.
- 2) Likewise, if task performance is well documented in FM's, TM's etc., which are readily available for reference, a more abbreviated task description should be given.
- 3) Do not include any information that is not specifically required for task performance.
- 4) Give greater emphasis to critical steps.



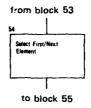


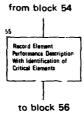
What does the task summary sheet look like when task, task number, conditions, standards and references have been recorded?

#### Example:

#### TASK SUMMARY SHEET

Task Number	441-184-1004
Yesk:	Administer artificial respiration by mouth-to-mouth method.
Conditions:	Performed in all climatic conditions, generally out doors, non-toxic atmosphere.
Stendards:	Within 20 seconds the casualty will be examined, his air passage will cleared, and mouth-to-mouth resuscitation will be started.
References:	FM 21-11 First Aid for Soldiers, Chapter 3 TEC 911-441-0026F Basic First Aid Measures: Restoring the Breathing





- Critical elements are identified on the T.A. Worksheet with asterisks (\*).
- · For example, see below

# What does the Task Summary Sheet look like when element performance descriptions have been recorded and critical elements identified?

#### Performance Description:

- 1. DETERMINE IF THERE IS A PULSE
  - Locate an uninjured area to take pulse if casualty has injuries.
- 2. POSITION CASUALTY ON HIS BACK
  - Use quick careful movements to avoid further injury. If casualty is other serious wounds, they should be treated concurrently, if you have a assistant. However, restoring the breathing must be your first task if working alone.
- \* 3. CLEAR AIRWAY OF OBSTRUCTIONS
  - Open mouth, run fingers down the inside of lower cheeks, over base of tongue, and into throat. Move fingers across the back of the throat with a sweeping motion to remove any vomit, mucus, or foreign bodies from the mouth of the condition.
- \* 4. FNLARGE AIRWAY

There are three methods:

- Place a rolled blanket, poncho or similar object under casualty's head to help maintain this position. If this is successful, go to <u>Step 5</u>.
- 2) Thumb jaw-lift method
  - If the head tilt method is unsuccessful, adjust the jaw to a jutting-out
    position by placing your thumb in the casualty's mouth. Grasp the lower
    jaw finmly and lift it forward. Do not attempt to hold or depress tonque.
    If successful, .jo to <a href="Step 5">Step 5</a>.
- 3) Two-hand jaw-lift method
  - If the casualty's jaws are so tightly closed that the thumb cannot be inserted into the mouth, then use both hands. Grasp the angles of the lower jaw just below the earlobes. Lift the jaw forcibly forward; then open the lips by pushing the lower lip toward the chin with the thumbs.
- 5. PINCH NOSE SHUT

- Pinch the nose with the thumb and index finger in older to prevent air leakage.
   Let this same hand exert pressure on the forehead to maintain the backward head tilt.
- 6. SEAL MOUTH AND BLOW FORCEFULLY
  - Take a deep breath and place your mouth around the casualty's mouth. Blow forecfully into casualty's mouth until you see his chest rise.

(Continued)

#### TASK SUMMARY SHEET (Continued)

#### 7. EXHALE

• Stop blowing and remove your mouth when casualty's chest rises. Take another breath while listening for casualty's exhalation. If you hear air  $\epsilon$  cape, go to Step 9. Otherwise, continue with Step 8.

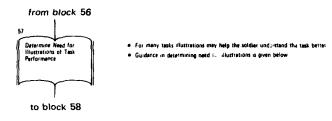
#### 8. DISLODGE FOREIGN OBJECT

If airway is still not clear, then roll casualty on his side. Use the heal
of your hand to deliver sharp blows between the casualty's shoulder blades.
This should dislodge the foreign object. Then go back to Step 2.

#### 9. BREATHE UNTIL RELIEVED

- When exhalation is finished, blow in the next breath. On the first several breaths, blow rap.dly and strong. Then blow in a normal, even cadence (12-20 times per minute).
- NOTE: If your breathing has been very deep and rapid for too long a period, you may become faint, tingle, or even lose consciousness if you persist. However, if you administer only four full quick breaths, then adjust your breathing to the rate of approximately once every 5 seconds with only moderate incomal volume, you will be able to continue to give artificial respiration for a long period without experiencing temporary ill effects.
- NOTE 2: When a casualty begins to breathe for himself, he will automatically resist resuscitation efforts. This is a sign that you can cease your efforts.

The second second



#### How do I determine the need for illustrations?

- Illustrations are a very important component of the task summary. Nothing is more dull and uninteresting to a young soldier than page after page of text. Illustrations should be used whenever possible to:
  - a) reduce detail burden in the performance description.
  - b) emphasize points in the performance description.
  - c) motivate soldiers to read their Soldier's Manuals, especially when the Soldier's Manual is the sole source of information for task performance.
- \* Examples of how illustrations can reduce detail burden and emphasize points in the text follow. Greater use of illustrations undoubtedly contributes to the soldier's motivation.

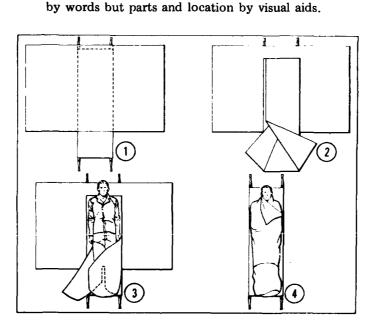
\*The illustrations shown on pages B-77 thru B-86 were reproduced from the Guidebook for the Development of Army Training Literature, U.S. Army Research Institute, special publication P-75-3, November 1976.

How you do it: Integrate text with visuals (self-contained illustrations).

When you do it: You are writing a description of how to do something; for example,

put something together or take it apart. You want to convey action

Example:



- 1. Place the first blanket lengthwise across litter with the blanket edge close to or just beyond the  $h_{\rm c}ad$  end of litter.
- Fold second blanket in thirds, lengthwise, and place over the first, the upper edge of this folded blanket being about 10 inches below the upper edge of the first blanket. The exact position of the second blanket depends upon the height of the patient.
- (Place lower on litter for taller men.) Open folds of second blanket for about 2 feet at the foot end.
- To wrap patient, place him in position on the second blanket. Bring bottom of blanket up over the patient's feet, with a small fold between the feet. Tuck the two open folds closely over and around the feet and ankles.
- Finally, wrap first one, then the opposite, side of the first blanket over patient.

Figure 84. Dressing the litter (with two blankets).

TASK: Dress a litter with two blankets.

How you do it. Integrate text with visuals (self-contained illustrations)

When you do it: You are writing a description of how something works in task performance. You want to identify its component parts, what happens at each stage, and the purpose of each part.

#### Example:



A ALL PARTS REMAIN IN PLACE

B SAFETY PIN IS NOW RESTRAINED
ONLY BY THE SETBACK PIN



A SAFETY PIN FLIES CLEAR OF FUZE AGAINST ACTION OF ITS SPRING

B SAFETY PIN MOVES TO SIDE UNDE TENSION OF ITS SPRING UNTIL



A SAFETY PIN PLIES CLEAR OF FUE
E SLIDER NOW FREE TO MOVE UNDE
THE ACTION OF ITS SPRING TO



A LOCKING PIN MOVES UP UNDER TENSION OF ITS SPRING INTO ITS HOLE IN THE SLIDER

SLIDER LOCKS IN PLACE
ALL EXPLOSIVES ARE ALIMED



#### (5) ACTION ON IMPACT.

- A. STRIKER AND FIRING PIN ARE FORCED IN AGAINST ACTION OF THE SPRING.
- B. FIRING PIN CRUSHES DETONATOR.
- C. DETONATOR EXPLODES.
- D. BOOSTER LEAD EXPLODES.
- .. BOOSTER CHARGE EXPLODES THY FILLER OF CARTRIDGE DETONATES

Figure 19. Functioning of M524B2 fuse.

#### Preparation for Firing.

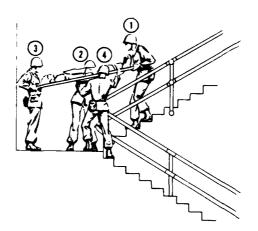
- (1) Turn the slot in the striker (at the nose of the fuze) to aline with the SQ index or the D index on the fuze body, depending upon which action of the fuze is desired.
- (2) Remove the safety pull wire just prior to insertion of the round into the mortar.

TASK: Fire an 81mm mortar.

How you do it: Integrate text with visuals (self-contained illustrations).

When you do it: You are writing a description of what each member of a team does when performing a task requiring close cooperation and coordination.

#### Example:



No. 1 and No. 3, with No. 2 and No. 4 assisting, then lift litter over banister to second flight of stairs.

Figure 98. Carrying litter upstairs where landings are small (step three).

TASK: Carry litter upstairs where landings are small.

How you do it: Use visuals to expand on information (complementary use)

When you do it: You are writing to tell the soldier when or how he should use certain equipment or techniques in task performance.

#### Example:

The vertical half-rhombic antenna (fig. 47) and the wave antenna (fig. 48) are the two field-expedient directional antennas that can be used with the FM radio sets. These antennas are directional and will transmit and receive in the direction of the terminated end. If the transmitter loads poorly, add to or subtract from the length of the antenna. These antennas will normally increase the rated operating range of the FM sets.

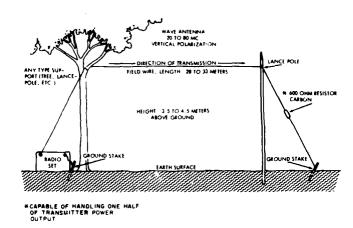


Figure 48. Wave antenna.

TASK: Transmit and receive messages on an FM radio set.

How you do it: Use visuals to expand on information (complementary use).

When you do it: You want the performance description to carry the information about when the soldier will use a technique and need only a brief example or description of how the technique is performed.

#### Example:

Measuring Angles. When instruments are not available, measure angles by the hand or fingers held at arm's length from the eye. Determine the angle subtended by each before you go into the field. These angles may vary from the angles shown in figure 43.

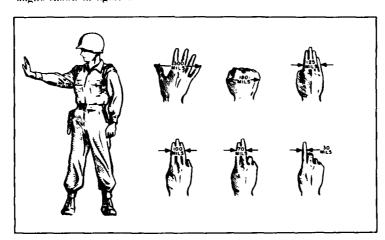


Figure 43. Measurement of angles by hand and fingers.

TASK: Select a radar site.

SUBTASK: Measure angles by hand and fingers.

How you do it: Use visuals to expand on information (complementary use)
When you do it: You want the soldier to identify the different types of a general
class of equipment he will use in task performance.

#### Example:

b. Several types of transmitting antennas are shown in figure 33.

- (1) A is a long-wire nonresonant antenna that is used in large fixed-station installations.
- (2) B is a half-wave Hertz antenna that is fed by a resonant (tuned) feeder line from the transmitter.
- (3) C is an end-fed, vertical, modified Marconi antenna, also called a whip antenna.
- (4) D is a loop antenna that radiates a strong signal in some directions and almost no signal in other directions.
- (5) E is a Marconi antenna.
- (6) F is a half-wave Hertz antenna that is fed by a nonresonant (untuned) feeder line from the transmitter.
- (7) G is a fixed-station radiator that may be hundreds of feet high.

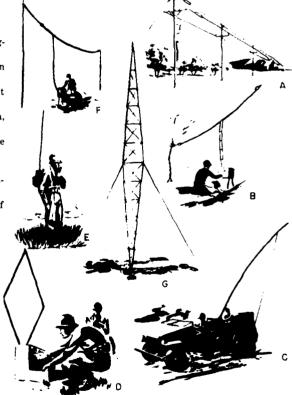


Figure 33. Types of transmitting antennas.

TASK: Transmit and receive messages on an FM radio set.

How you do it: Use visuals to expand on information (complementary use).

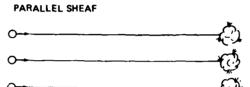
When you do it: You are describing a task step which requires the use of special terms. You want to keep the performance description focused on

how, but also give the soldier a definition of terms.

#### Example:

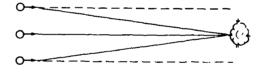
#### **Adjustment of Sheaf**

It may be necessary for the observer to adjust the sheaf of a section to correct for any errors made in laying the section parallel or to obtain a special sheaf. The front covered by any sheaf is the width of the sheaf plus the width of a burst. The types of sheaves which may require adjustment are parallel and special. A special sheaf may be converged, open, or closed (fig. 45).

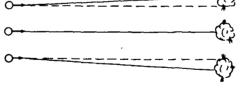


#### SPECIAL SHEAVES

#### 1. Converged Sheaf



#### 2. Open Sheaf



#### 3. Closed Sheaf

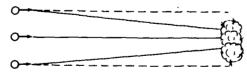


Figure 45. Types of sheaves.

TASK: Select a radar site.

#### 8) NEED FOR ILLUSTRATIONS: To Emphasize Points in the Performance Description

How you do it: Visually confirm information.

When you do it: You are writing a performance description for a task element. You want to show the soldier how it should look if he does it correctly.

#### Example:

Select an aiming point beyond the range to any likely target. With the eye held several inches behind the breech, aline the axis of the bore on the aiming point by elevating and traversing the rifle.

Look through the telescope and insure that the boresight cross of the sight reticle is alined on the same aiming point. If the boresight cross is not alined, bring it to the aiming point by rotating the elevation and reimuth correction screws with the screwdriver end of the combination wrench. Recheck the alinement through the bore and through the sight. When the sight and the bore are properly alined on the aiming point, the 90mm rifle is boresighted (fig. 42).

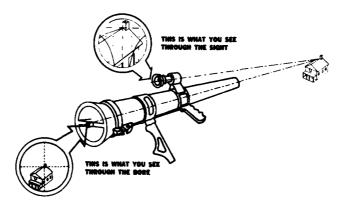


Figure 42. Sight picture in doresighting.

TASK: Zero an M16A1 rifle.

# 9) NEED FOR ILLUSTRATIONS: To Emphasize Points in the Performance Description (Cont'd)

How you do it: Visually confirm information.

When you do it: You are writing a performance description and want to help the

soldier visualize the equipment he must use in task performance.

#### Example:

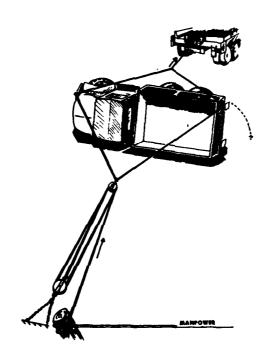


Figure 22. Recovery of overturned truck

TASK: Recover an overturned truck.

# 10) NEED FOR ILLUSTRATIONS: To Emphasize Points in the Performance Description (Cont'd)

How you do it: Highlight or summarize main points.

When you do it: You are describing a task which involves several steps, and each step has supporting detail. You want to emphasize the main point of

some or all of the steps.

Categories of Maintenance

#### Example:

There are four broad categories of maintenance (fig. 59) that have been defined by the Department of Defense for all services. They facilitate the assignment of maintenance missions and responsibilities within the Department of Defense.

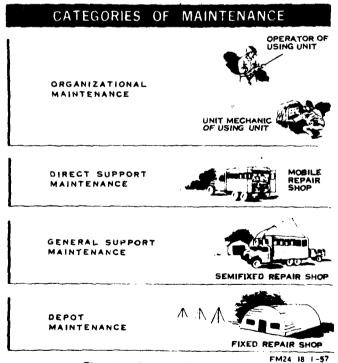
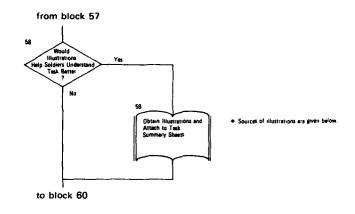


Figure 59. Categories of maintenance.

SUBTASK: Identify the appropriate category of maintenance

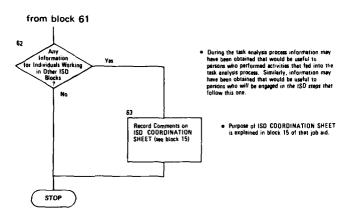


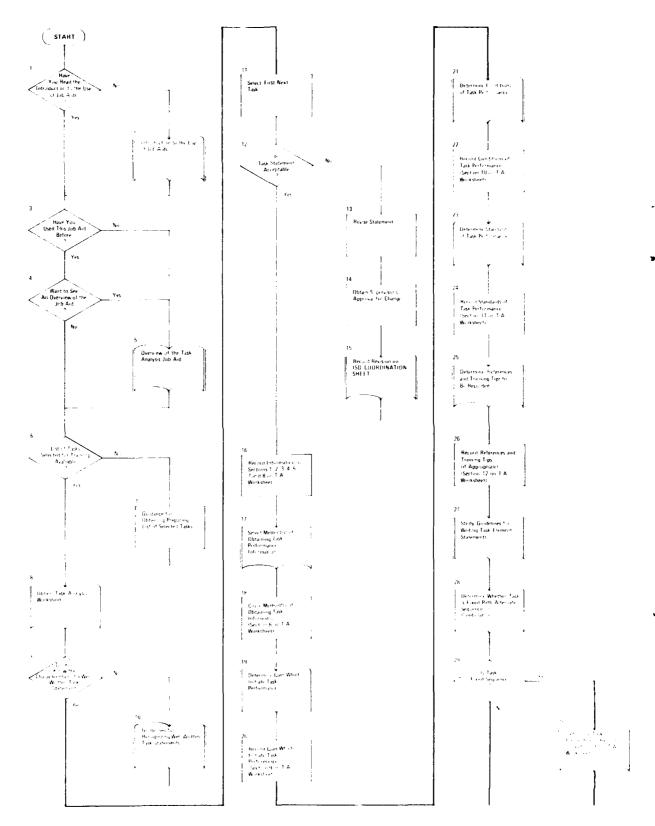
# What sources are available for obtaining illustrations?

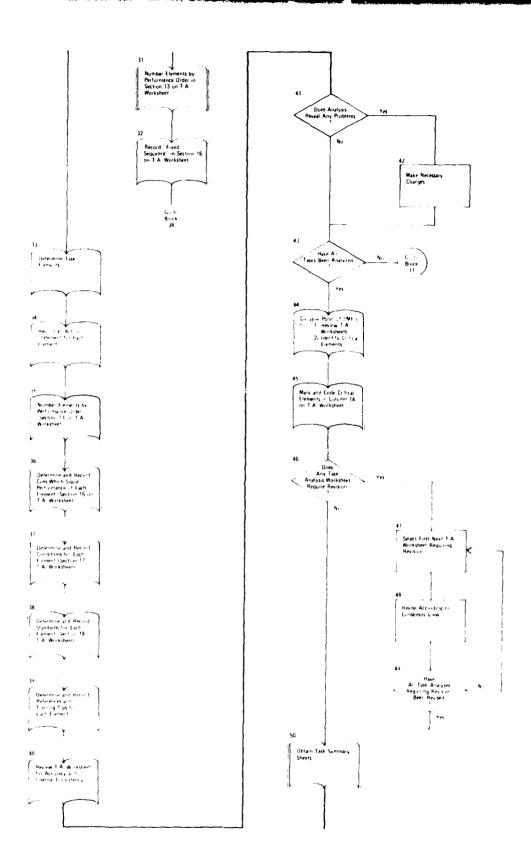
Source	Remarks
Field Manuals and Technical Manuals	Excellent
<ul> <li>DAPAM 108-1 Index of Army Motion Pictures and Related Audio-Visual Aids</li> </ul>	Excellent
<ul> <li>DAPAM 310-12 Index and Description of Army Training Devices</li> </ul>	Good
<ul> <li>Course materials:         Correspondance course lessons and materials used in resident courses, such as graphs, charts, etc.     </li> </ul>	Good
<ul> <li>DAPAM 310-3 Index of Doctrinal, Training, and Organizational Publications (Firing Tables and Trajectory Charts).</li> </ul>	Good

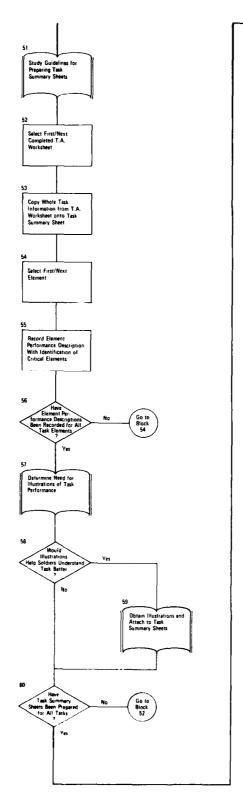
# from blocks 58 and 59 80 Task Summary Sheets Been Prepared for All Tasks Yes Collect Task Summary Sheets and Forward for Review SOP is followed for having Task Summary Sheets reviewed before production of the Soldier's Manual.

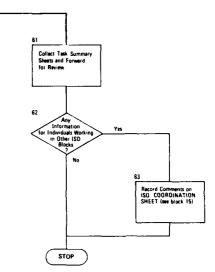
to block 62











# JOB AID FOR ANALYZING EXISTING COURSES

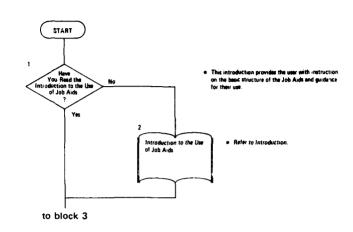
ISD 1.4

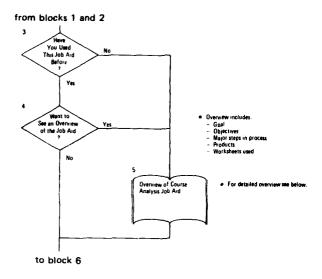
Manual

This is the 3rd in a series of ISD Job Aids for use in instructional design and development. This volume is to be used as a supplement to the primary document "Job Aids: Descriptive Authoring Flowcharts ISD I.4 Analyze Existing Courses." The flowchart document will direct you to specific guidance, examples, and references provided in this volume. If you do not have the primary flowchart document, request it from your supervisor.

The wording in this manual should not be construed to discriminate between the sexes. In order to avoid a repetitious use of the terminology, "he/she," the terms, "he," "him," and "his," as well as "men," are intended to include both the masculine and feminine gender. Any exceptions to this usage will be so noted.

#### ISD 1.4 Analyze Existing Courses





#### What is the Existing Course Analysis Job Aid all about?

#### • GOAL

- The purpose of this aid is to eliminate duplication of effort in several ISD processes. Thus it contributes to one of the overall goals of the IPISD program—to increase the cooperative development and use of training throughout the military services. By analyzing existing courses you can accomplish the following:
  - the generation of an initial task list for a particular MOS
  - the identification of suitable courses for training
  - the identification of courses, or parts of courses, which may be suitable after revision by course development personnel.

In other words, when suitable courses are found, much of the job analysis effort can be eliminated (i.e., ISD, Blocks I.1, I.2 and I.3 of the IPISD process), as well as much of the course design and development effort (Phases II and III).

Additionally, the courses which are found suitable for training become part of the input to the training materials/references section of the Commander's and Soldier's Manuals.

#### OBJECTIVES

- Given an existing course, analyze its development documentation and determine if the course, or part of it, is useful in training development.
- Given a course which has been developed according to ISD procedures (if one is located) derive an initial task list for the MOS/Skill Level you are analyzing.

#### OVERVIEW OF MAJOR STEPS IN ANALYZING EXISTING COURSES

- Step 1. Locate existing courses appropriate for MOS for which you are developing training.
- Step 2. Locate their course development documentation.
- Step 3. Determine if front-end analysis was conducted by acceptable ISD procedures.
- Step 4. List tasks included in acceptable courses on Task Listing Sheet.
- Step 5. Determine if course requires revision of performance description (performance measures), terms and examples, or if validation is required.
- Step 6. Make recommendations for revision/validation.
- Step 7. Identify validated courses on Task Listing Sheet and submit to persons responsible for deriving a task list and listing references in the Soldier's Manual.
- Step 8. Identify useful parts, if complete course is rejected.

#### WORKSHEETS USED

- Catalog Review Sheet, shown on page C-7.
- Existing Course Analysis Sheet—front and back sides of completed form are shown on pages C-8 and C-9.
- Task Listing Sheet, shown on page C-10.

#### PRODUCTS

- This job aid will result in:
  - 1) A listing of all courses which initially seem appropriate to this MOS and the catalogs in which these courses were located.
  - 2) An analysis sheet for each course indicating whether or not revisions are required, and if so, which ones, (contributes to course development effort).
  - 3) A verified list of tasks taught in each appropriate course indicating if course is suitable as a reference for those tasks in the Soldier's Manual/Commander's Manual.

#### • DESCRIPTIVE FLOWCHART

The flowchart on pages C- thru C- shows the major steps in the use of the Job Aid for Analyzing Existing Courses. The flowchart will be useful to you in getting a clear picture of the overall process used in this job aid. A more completely described flowchart is provided in Job Aids: Descriptive Authoring Flowcharts, pages C-3 thru C- .

### ISD I.4 Analyze Existing Courses

#### CATALOG REVIEW SHEET

Name/Office Symbol SFC Jose Gonzal	es/ITAD	Date 9/25/78
Column 1 CATALOG TITLE	Column 2 COURSE NO	Column 3 COURSE TITLE
Catalog of Air Force Training Courses	5AZY902X0 J3ABR90230 000 J3ABR90232 000 J3ABR90230 000	Aeromedical Evacuation Technicia Medical Service Specialist Operating Room Specialist
	J3AZR90270 001 J3AZR90270 002	Medical Service Technician Medical Service Technician Medical Service Technician - Vocational Nurse
		:   

#### ISD I.4 Analyze Existing Courses

#### **EXISTING COURSE ANALYSIS SHEET**

(ECA Sheet)

Ragio F	SFC Jose Gonzales Date of Review	7/43//8	
		1075	
	of Course Author(s) MEDTD/399	1975	
<del></del> -			
ECTION A: FRONT-END	ANALTSIS (PEA)	Yes	No
1. Are Equipment, doctrin	ne, manpower and personnel systems essentially the same as when Front-end Analysis was conducted?		
2. If this was an existing i	job, did job data sources include on-site interviews and observations and/or questionnaire survey if		
	the job data sources include a panel of experts?	<u> </u>	
3. Were tasks analyzed acc	cording to their elements, cues, conditions and standards <sup>3</sup>		
4 Was selection of tasks t	based on generally the same criteria as used by your command in critical task selection?	_/	
ECTION B: COURSE CON	ITENT	Yes	
5. Are performance descrip	ptions (performance measures) reasonably well developed for this MOS?	"/	No
6. Are examples and termi	rnology appropriate/		
ECTION C: VALIDATION			
7 le ualidation des	des annuals for the state of th	Yes	No
r. is varioation documental	tion acceptable for your larget population?		
ECTION D. RECOMMENT	ATIONS FOR REVISIONS OF PERFORMANCE DESCRIPTIONS (Task number and Suggested Change	el	_
Task 051-191-1005	Describe CPR procedures.		
Task 198-236-1090	Task description does not directly address the user. State what the see, what he does, and how he does it.	soldier will	
Task '33-971-3000	Too general, make procedures more specific.		
Task 341-508-4113	Too general, make procedures more specific.  Time to accomplish task should be changed from 2 minutes to 3 minutes skill level 1 soldiers.	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	
	Time to accomplish task should be changed from 2 minutes to 3 minutes	for	

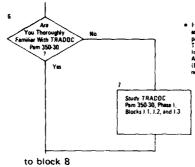
SECTION E: RECOMMENTATIONS FOR REVISIONS OF TERMS AND EXAMPLES (Suggested Change)

### ISD I.4 Analyze Existing Courses

### TASK LISTING SHEET

Your Name/Office Symbol SF: Jose Gonzales	Date 9/25/	78
AOS BEING ANALYZED		
MOS 12B	Skill Level1	
COURSE BEING REVIEWED  Course Title_Basic First Aid for Soldiers_	Course No AHS 263	
Tarks	Course no	Not Belevant
		AUT RECORD
ipp y the four life-saving measures.		
dminister artificial respiration.		
Immobilize fractures.	,	
Perform first aid for special wounds.		
apply first ald measures for burns.		
apply preventive measures to reduce climatic injuries.	ļ	
	!	
	į	
	1	
	;	
	1	
	1	
	i	
	i	
	1	
	i	





 Front end analysis must have been accomplished by accept ble ISD procedures before judgement can be passed as to whether an existing course can be used. TRADOC Pam 359-30, interrenvice Procedures for instructional systes. a Devolopment (IPISD) procedures (Blocks I. I. I.2, and I 3). The user of this job aid needs a thorough familiarity of these IPISD Blocks.



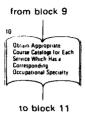
### What is DA Pam 611-12 or 611-11 and where can I find it?

- The DoD Occupational Conversion Manual is a compilation of all enlisted officer, and civilian occupational specialties in use in the Armed Services, arranged under a common DoD occupational grouping and numerical coding system.
- DA Pam 611-12 or 611-11, Department of Defense (DoD) Occupational Conversion Manual, is available through your supervisor, MOS library, or school library.



# How do I identify which military service has an occupational specialty similar to the one I am analyzing?

- 1. Locate the definitions of occupational groupings.
- 2. Using the occupational group and area numbers, locate the occupational specialty you are interested in.
- 3. Note which services have that occupational specialty. These services are therefore likely to have training courses for their personnel in that specialty.



- Course catalogs from each service having a corresponding occupational specialty should be examined
- Course catalogs for each military service are available through the MOS or school library
- e For a listing of catalogs, see below

### What course catalogs are available?

#### Army

- 1) DA Pam 351-4, U.S. Army Formal Schools Catalog
- 2) DA Pam 351-20, Announcement of Army Correspondence Courses

#### Air Force

- 1) AFM 50-5, USAF Formal Schools Catalog
- 2) EC IRP 50-1, Extension Course Institute Catalog
- 3) Catalog of Air Force Training Courses

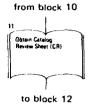
#### Navy

- 1) NAVEDTRA 10500, Catalog of Navy Training Courses
- 2) NAVEDTRA 10061-AL, List of Training Manuals and Correspondence Courses

#### Marines

- 1) MC0-P1500.12F, Marine Corps Formal School Catalog
- 2) MC10-P1550.1, Marine Corps Institute Catalog

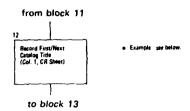
NOTE: The TEC lesson catalog is not listed here. Because TEC lessons generally cover a single task they are not as useful for generating a task list as part of the original job analysis.



- Fire title, number, etc. of Course Catalogs and candidate courses described in
- For guidance in obtaining CR Sheet see below

## Where do I obtain the Catalog Review (CR) Sheet and what identification information is needed?

- The Catalog Review Sheet (CR Sheet) is available for duplication in the pocket at the end of this manual.
- Record on the top of the CR Sheet the following:
  - Name/Office Symbol
  - Date
- To see a sample of a CR Sheet refer to page C-7.

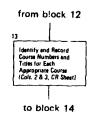


What does the Catalog Review Sheet look like when catalog titles have been recorded?

Example:

ISD I.4 Analyze Existing Courses
CATALOG REVIEW SHEET

ame/Office Symbol SFC Jose Conzales/ITAD		Oate 9/25/78
Column 1 CATAL( ) TITLE	Column 2 COURSÉ NO	Column 3 COURSE TITLE
alog of Air Force Training ourses		



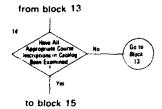
- Course descriptions in the Catalog are examined. If they appear to have application to the ARMY MOS their number and title is recorded in columns 2 & 3 so that they can later be obtained and examined in detail
- Example: see below.

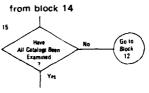
#### Example:

### ISD I.4 Analyze Existing Courses

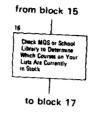
### CATALOG REVIEW SHEET

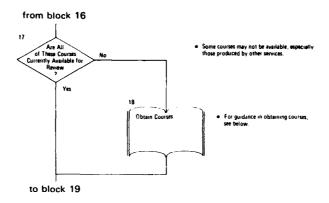
Name/Office Symbol SFC Jose Gonzales/ITAD		Date 9/25/78	
Column 1 CATALOG TITLE	COURSE NO	Column 3 COURSE TITLE	
Catalog of Air Force Training Courses	5AZY902X0 J3ABR90230 000 J3ABR90232 000	Aeromedical Evacuation Technician Medical Service Specialist Operating Room Specialist	





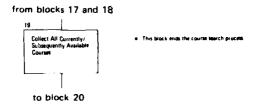
to block 16

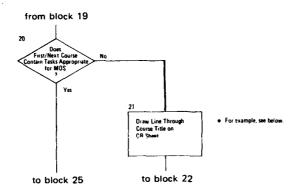




## How do I obtain courses which are not currently available in the library?

• Order these courses through the MOS library, school library, or directly from the proponent school.



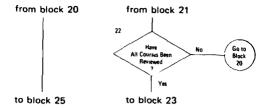


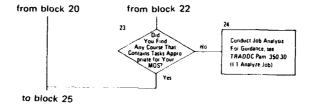
What does the Catalog Review Sheet look like when a course has been deleted?

#### Example:

## ISD 1.4 Analyze Existing Courses CATALOG REVIEW SHEET

Column 2 OURSE NO	COURSE TITLE
3.ZY902X0 3.BBR90230 000 3.BBR90232 000	Aeromedical Evacuation Technician Medical Service Specialist Operating Room Specialist
J3AZR90270 001 J3AZR90270 002	Independent Duty Hedical Service Technician Hedical Service Technician - Vocational Nurse
	3 ZY902X0 3 ABR90230 000 3 ABR90232 000 13 AZR90270 001

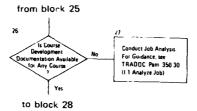




- Properly prepared ISD courses will have course development documentation (the front end analysis) available
- For guidance in obtaining this documentation, see tielow

## How do I determine if course development documentation is available?

- Course development documentation may be difficult to locate. However, if the course was properly developed the information should be part of the Audit Trail. Different schools and services may call it by various names. Contact the school which developed the course and request information on how the course was developed and validated.
- Look at blocks 30, 31, 32 and 33 to determine the kind of information you need.

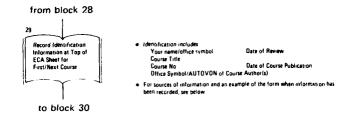




- Analysis of each appropriate existing course is documented on the Existing Cours
  Analysis Sheet (ECA). The ECA Sheet, therefore, provides a record of each
  decision in the analysis.
- · For guidance in obtaining ECA Sheets, see below

## Where do I get an Existing Course Analysis Sheet (ECA Sheet)?

- The Existing Course Analysis Sheet (ECA) is available for duplication in the pocket at the back of this manual.
- To see a sample of a completed ECA Sheet refer to page C-8.



## Where do I obtain identification information and what does the ECA Sheet look like when recorded?

Information Required	Source(s)
Course Title, Course Number	Appropriate catalog
Catalog Title	Catalog cover
Date of Review	Date on which you begin course analysis
Date of Course Publication	Course or course development documentation
Office Symbol/Autovon of Course Author(s)	Course description in catalog or contact with proponent school

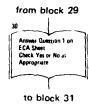
#### Example:

ISD 14 Analyze Existing Courses

#### **EXISTING COURSE ANALYSIS SHEET**

(ECA Sheet)

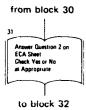
DENTIFICATION		
Your Name/Office Symbol SEC Tose Gonzales	Date of Review 91257 8	
Course Tale Basic First Aid for Soldiers		
Course No AHS 263	Date of Cook e Publication 1925	
Office Sym of/AUTOVON of Course Authority MEDTD, 1999		
ECTION A FRONT END ANALYSIS (FEA)	Yeı	N.
1. Are Equipment, doctrine, manpower and personner systems (swenzary, the cana-	as where First and Analysis was conducted?	
Are Equipment doctrine manyower and personner systems essentially the same     Hithis was an existing inhibition just dat animies include only to other envisional	<del></del>	
	<del></del>	
2. If this was an existing rish that polytical accordes include only to other existing and all	<del></del>	



- Question 1 asks if the equipment, doctrine, manpower and personnel systems are essentially the same as when the Front-End Analysis was conducted.
- For a further explanation and guidance in answering Guestion 1, see below.

### How do I determine the answer to Question 1?

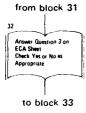
- Note the date on which course was published.
- Check the following sources to determine what changes in equipment, doctrine, manpower and personnel systems have taken place since the course was published.
  - Tables of Organization and Equipment (TOE)
  - Tables of Distribution and Allowances (TDA)
  - Job supervisor interviews
  - Subject Matter Experts (SME)
  - Equipment modification work orders
  - Directorates of Combat Development (Organization and Operations Concepts)
  - DA/TRADOC Circulars and Pamphlets
  - Army Regulations
  - Technical Manuals
  - Soldier's Manuals



- Question 2 asks if on-site interviews and observations and/or questionnaire surveys were a source of job data for an existing job, or if panel of experts was a source of job data for a new job.
- For a further explanation and guidance in answering Question 2, see below

### How do I determine the answer to Question 2?

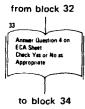
- This information concerning the original job analysis should be part of the Audit Trail, listed under the data collection plan.
- From studying IPISD Block I.1 (TRADOC Pam 350-30) you know that the more contact the job analyst has with the field, the better the product, both in terms of accuracy and acceptability by the field. Look for evidence of this contact. You cannot accept the Front-End Analysis if it was based solely on old course lesson plans or other sources removed from the field.



- Question 3 asks if tasks were analyzed according to their steps in performance, conditions, cues and standards.
- · For a further explanation and guidance in answering Question 3, see below

### How do I determine the answer to Question 3?

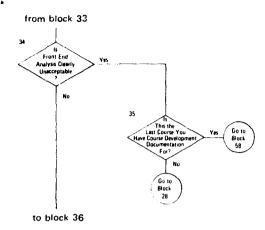
- The procedures used in task analysis should be identified in the Audit Trail. If not, you may have to look at the course content itself to determine if tasks are performance-oriented rather than topic-oriented. (Complete your review of course development documentation before reviewing course content.)
- If the tasks are performance-oriented it should be easy to identify the steps in performance (elements) and their associated conditions, cues and standards. (Also called performance measures.)
- If the tasks are topic-oriented there will be no mention of these things. Rather than a course based on "what to do" or "how to do it" the course will simply tell "about" a subject area.

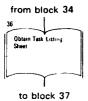


- Question 4 asks if the selection of critical tasks was based on generally the same criteria as used by your command in critical task selection.
- 6. For a further explanation and environce in a construction (function of the below

### How do I determine the answer to Question 4?

- The purpose of this question is to determine if the proper tasks are being taught for the needs of the MOS and skill level you are analyzing.
- In reviewing course development documentation look for evidence that the following criteria were considered:
  - a) time to train OJE
  - b) consequences of inadequate performance
  - c) probability of emergency performance
- Also try to determine if the data upon which selection of tasks was based, was obtained from a population similar to the one you are working on in skill level and geographical locations.
- Finally, try to determine if those who developed the existing course were working with basically the same time, money and other resource constraints that exist in your command.





- The Task Listing Sheet is used to record all the tasks taught in a particular
- For guidance in obtaining the Task Listing Sheet see below

## Where do I get a Task Listing Sheet?

- The Task Listing Sheet is available for duplication in the pocket at the back of this manual.
- To see an example of a completed Task Listing Sheet, refer to page C-37.



### What is the purpose of filling out the Task Listing Sheet?

- The purpose is:
  - to identify tasks taught in systems-engineered courses similar to those required for your MOS
  - $\boldsymbol{-}$  to provide input to personnel responsible for deriving task inventory for this  $\boldsymbol{\mathsf{MOS}}$

### How do I complete the Task Listing Sheet?

- 1) Fill in identification information at the top:
  - Your name/office symbol
  - Date
  - MOS being analyzed
    - MOS
    - Skill Level
  - Course being reviewed
    - Course Title
    - Course Number
- 2) List all tasks included in the course being reviewed.
- 3) Place a check ( ) in the column labeled "Not relevant" opposite any task that you consider is not relevant to your MOS.

## What does the Task Listing Sheet look like after it has been filled out?

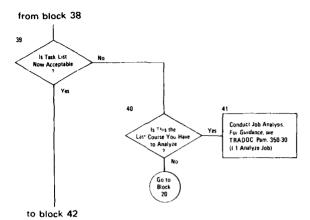
#### Example:

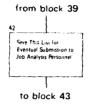
## ISD 1.4 Analyze Existing Courses TASK LISTING SHEET

Your Name/Office Symbol SFC Jose Gonzales Date 9/25/78	
MOS BEING ANALYZED	
MOS 12B Skill Leve) 1	{
COURSE BEING REVIEWED	
Course Title Basic First Aid for Soldiers Course No AHS 263	
Tasks Not Rele	want
Apply the four life-saving measures.	
Administer artificial respiration.	
Immobilize fractures.	
Perform first aid for special wounds.	
Apply first aid measures for hurns.	
Apply preventive measures to reduce climatic injuries,	
Apply first aid for headaches.	
1	ľ
	1
	1
	l
	ľ
	ł
	ľ
	1

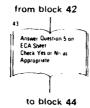
## Why and how should a jury of experts verify/alter the task list?

- Although you have accepted the job analysis conducted by the developers of the existing course you should check with other subject matter experts (SME's) to be sure the tasks included in the course are the same ones required in the skill level of the MOS you are analyzing.
- ◆ Ask at least two other SME's to review the task list. Any tasks which are inappropriate should be checked (✓) in the column labelled "Not relevant."





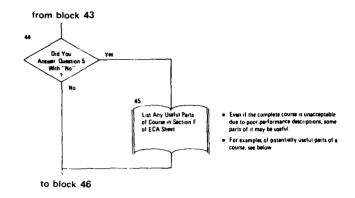
he list of tasks faught in this course will provide input to the job analysis.



- . This step begins examination of course content
- Duestion 5 asks if the performance descriptions (measures) for the tasks raugi in the course have been reasonably well developed.
- For a further explanation and guidance in answering Question 5, see below

#### How do I answer Question 5?

- Careful review of a small sample of performance descriptions (measures) will give you an idea of whether most of the performance descriptions are generally acceptable. If the ones in the sample appear reasonably well developed, then you will want to review all of them.
- The following three examples will explain the basis for judgement.
  - 1) If the task is "adjust carburetor" and the performance description is "tell why well-adjusted carburetors are important," the performance description is very poorly developed. The match between "adjust" and "tell why" lacks validity and fidelity.
  - 2) If the task is "destroy bridge," and the performance description is "given appropriate tools and equipment, destroy bridge, in the face of enemy fire, in one hour or less," you can reject the existing course because the performance test is impossible to administer.
  - 3) If the task is "field strip an M203 Grenade Launcher under night conditions, in two minutes, you have a reasonably well developed performance description.
- Remember, if the majority of performance descriptions are reasonably well developed you should answer "yes." You will be given space to revise the few which you do not agree with on the ECA Sheet in a later step.
- If the majority of performance descriptions are really unacceptable you should reject the whole course.



## How do I determine and list potentially useful parts of this course?

• Look for segments of the course which could be incorporated into a new course by course development personnel. As an SME you will be able to identify such things as graphics, slides, skill performance aids, etc., which are useful in themselves.

## What does the ECA Sheet look like when Section F is completed?

#### Example:

#### SECTION F: USEFUL PARTS (List any parts of source which should be incorporated into new courses)

- 1. One 10-minute 35 mm slide presentation demonstrating installation of the tail rotor gear box.
- One set of transparencies demonstrating the maintenance operational check of the main transmission off system.
- 3. Student handour describing procedures for troubleshooting the main transmission oil system.
- 4. Lecture script entitled "Components and Troubjeshooting Procedures," explaining the relationships between the components of the main transmission oil system and the procedures for troubleshooting the system.
- 5. Student outline describing the components of the main transmission oil system.
- Set of schematic to am strides demonstrating procedure for inspecting the main transmission off system for external evidence of damage.

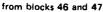
to block 48

- In Section 0 the tasks which require modifi-cation of their performance descriptions are listed. Suggested changes to be made by course development are also recorded.

#### Example:

7. Is validation documenta	tion acceptable for your target population?	
SECTION D: RECOMMENTATIONS FOR REVISIONS OF PERFORMANCE DESCRIPTIONS (Task number and Suggested Change)		
Task 051-191-1005	Jescribe CPR procedures.	
Task 198~236~1090	Task description does not directly address the use:. State what the soldier will see, what he does, and how he does it.	
Task 233-971~3000	Too general, make procedures more specific.	
Task 341-508-4113	Time to accomplish task should be changed from 2 minutes to 3 minutes for skill level 1 soldiers.	

we wanted a New Configure





- Question 6 asks if examples and terminology in the course are appropriate for the MOS in which they would be included for training.
- . For a further explanation and autoence in answering Question 5, see below

### How do I determine the answer to Question 6?

- Even though you may have found an acceptable course there may be language barriers created by specialized terminology.
  - Check to see if the vocabulary is familiar to soldiers who would be using the materials, e.g., a Navy course may refer to a "deck" rather than a floor, or a "head" rather than a "latrine."
  - Check to see if examples are ones the soldiers in your MOS could relate to. Many customs and duties common to the Army of 10 years ago may be unfamiliar to today's soldier; examples taken from other services are even more likely to be unfamiliar.

## How do I indicate needed revisions in examples and terminology?

- Make a list of all inappropriate terms and/or examples. Opposite each inappropriate term/example record your suggested change in Section E.
- If, however, you think there are so many revisions to be made that the course would be altered drastically, indicate this by recording "revisions impractical" in Section E.

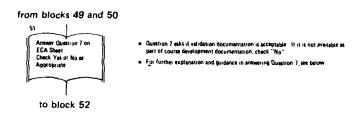
## What does the ECA Sheet look like when Section E is completed?

#### Example:

SECTION E: RECOMMENTATIONS FOR REVISIONS OF TERMS AND EXAMPLES (Suggested Change)

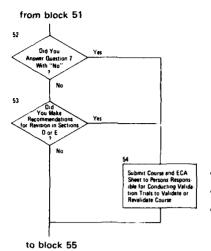
Change term "systems engineering of training" to "instructional systems development of training."

Include woman soldiers in illustration 2-8.

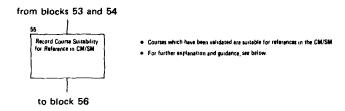


## How do I determine if validation documentation is acceptable?

- Check to see what kind of a group was used to validate the course. Was it similar to the soldiers in the skill level of the MOS you will be training in:
  - previous military training
  - education level
- Check to determine if field feedback data is available. Analyze this data.
- Analyze feedback from students and instructors, if available.



- Course must be validated if documentation is unavailable.
- Course must be revalidated if original validation is unacceptable or if extensive revisions are made.
- This analysis, as documented on the ECA Sheet, will save Course Development from duplication of effort.



## How do I determine whether course is suitable for reference in Commander's Manual or Soldier's Manual?

- Earlier, you were asked whether the validation documentation for the course being examined was acceptable for your target population. (See page C-46)
- The course should be considered as acceptable for reference in Commander's and Soldier's Manuals when:
  - validation documentation is acceptable and no revisions are necessary
  - validation trials have been completed for those portions of the course that require revision. (See blocks 53 and 54, Manual page C-47).

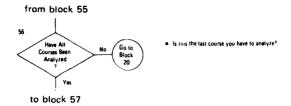
## How do I record that the course is suitable for reference in Commander's Manual and Soldier's Manual?

- If suitable for use as a reference in the CM/SM print across top of Task Listing Sheet, "REFERENCE FOR CM/SM" (Use Bold Letters)
- If not suitable for use as a reference print across top of Task Listing Sheet, "NOT SUITABLE FOR REFERENCE FOR CM/SM"

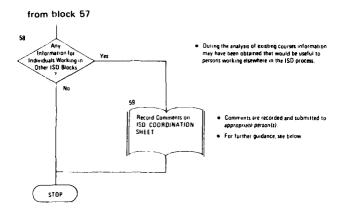
What does the Task Listing Sheet look like after I have recorded that the course is suitable for use as a reference in the Commander's and Soldier's Manual?

Example:

REFERENCE FOR CM/SM ISD I.4 Analyze Exist TASK LISTING	ing Courses
Your Name/Office Symbol SFC Jose Gonzales	Date 9/25/78
MOS BEING ANALYZED	
MOS- 12B	Skill Levet 1
COURSE BEING REVIEWED	
Course Title Basic First Aid for Soldiers	Course No AHS 263
Tasks	Not Relevant



- Task Listing Sheets are submitted to Job Analysis Section for their use in
  1) job and task analysis, and 2) the Training Materials/References Section
  of CM/SM
   ECA Sheets are submitted to persons responsible for Review/Select Existing
  Material in Course Development



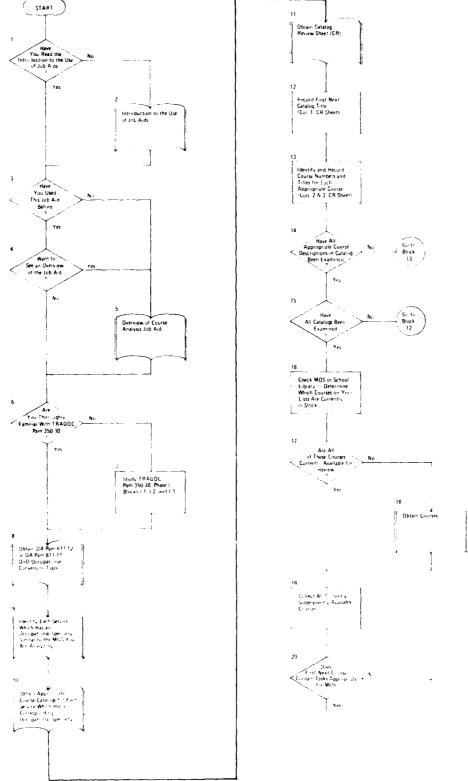
# What is the importance of preparing comments for people working in other steps of the instructional systems development process? How do I record them?

• In order for the Instructional Systems Development process to work effectively it is imperative that there be forward and backward communication between the people involved in the process. At some time or other you have probably complained about the input that has been provided to you. Sometimes, you may have had to do work that should have been performed in previous steps.

IT IS IMPORTANT THAT YOU FEED THIS INFORMATION BACK TO THE APPROPRIATE PEOPLE SO THAT REVISIONS CAN BE MADE TO EFFECT IMPROVEMENT IN THE END PRODUCT. In your research for this step of the Instructional Systems Development process you may have discovered additional information that you think may be useful to people who will be working in steps that follow this one. If so, it is equally important that you pass this information on to the appropriate people.

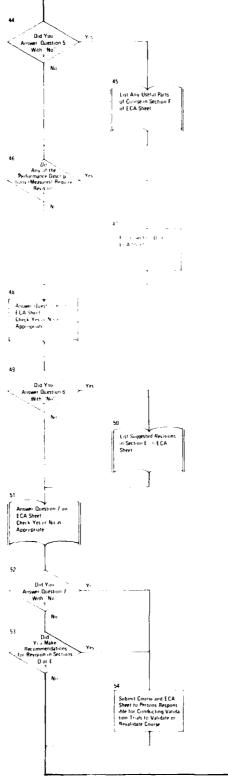
REMEMBER, COMMUNICATION WITHIN THE INSTRUCTIONAL SYSTEMS DEVELOPMENT PROCESS IS CRITICAL FOR EFFECTIVE INSTRUCTIONAL DEVELOPMENT

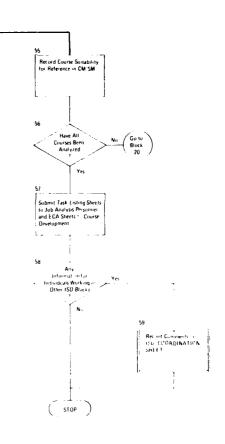
- A copy of the ISD COORDINATION SHEET can be found in the back of this manual. Make sufficient copies to enable you to send one to every individual you wish to communicate with—plus copies for your records.
- Complete the ISD COCRDINATION SHEET in duplicate. Send one copy to the individual and attach one copy to the Instruction Settings Selection Package (ISR Sheets).



C-54

C-55





C-56

## JOB AID FOR SELECTING INSTRUCTIONAL SETTINGS

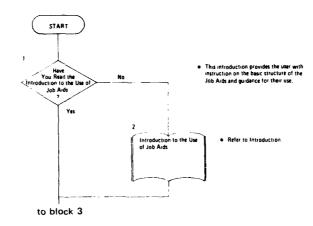
ISD 1.5

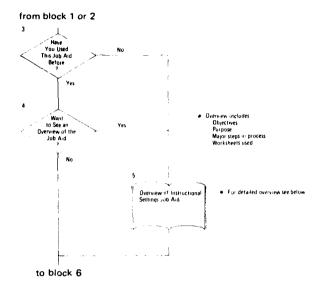
#### Manual

This is the 4th in a series of ISD Job Aids for use in instructional design and development. This volume is to be used as a supplement to the primary document, "Job Aids: Descriptive Authoring Flowcharts ISD I.5 Select Instructional Setting." The flowchart document will direct you to specific guidance, examples, and references provided in this volume. If you do not have the primary flowchart document, request it from your supervisor.

The wording in this manual should not be construed to discriminate between the sexes. In order to avoid a repetitious use of the terminology, "he/she," the terms, "he," "him," and "his," as well as "men," are intended to include both the masculine and feminine gender. Any exceptions to this usage will be so noted.

### ISD 1.5 Select Instructional Setting





## What is the Instructional Settings Job Aid all about?

### OBJECTIVE

- 1. Given a list of tasks selected for training within a single skill level, select the most appropriate instructional setting for training each task to the Soldier's Manual Standard. (Qualification Training)
- 2. Given the appropriate worksheets and instructions on how to fill them out, record the basis for each instructional setting selection.

### • PURPOSE

The purpose of this aid is to help you choose instructional settings (training locations) for tasks selected for training within each skill level. Due to advancements in instructional technology it is often more cost-beneficial and efficient to train tasks in a non-institutional (extension) setting. This aid is designed to help you identify as many tasks as possible for which extension training is appropriate.

#### PRODUCT

- This job aid will result in a listing of all critical tasks in which each task is assigned for training to one of the following instructional settings:
  - a. Institution (Resident school training)
  - b. Supervised On-the-Job Training (SOJT)
  - c. Self-study
- This output will be especially useful in the preparation of the Commander's Manual.

### DESCRIPTIVE FLOWCHART

— The flowchart on pages D-70 thru D-73 shows the major steps in the use of the Job Aid for Selecting Instructional Settings for all critical tasks. The flowchart will be useful to you in getting a clear picture of the overall process used in this job aid. A more completely described flowchart is provided in Job Aids: Descriptive Authoring Flowcharts, pages D-1 thru D-21.

## • OVERVIEW OF MAJOR STEPS IN SELECTING INSTRUCTIONAL SETTING:

- Step 1. Tasks selected for training are listed and categorized by skill level and duty position.
- Step 2. Task performance data is obtained and recorded for each task. That is:
  - a. In which duty position is the task performed?
  - b. What percentage of soldiers perform the task?

- Step 3. <u>Initial</u> assignment of the task to one of three instructional settings (institution, supervised on-the-job training, or self-study) is made based on the answers to the following 14 questions:
  - (1) Is task a common skill level task?
  - (2) Is task performed by a high percentage of soldiers?
  - (3) Is task performed in a similar manner in various duty positions and units?
  - (4) Is proficiency in task performance retained over time? (i.e., Not easily forgotten)
  - (5) Does task require considerable theoretical knowledge?
  - (6) Must the task be performed immediately on entry to the job?
  - (7) Is the task a prerequisite for learning to perform other school trained tasks?
  - (8) Is training equipment and/or facilities only available at the school?
  - (9) Is the equipment required for individual training of the task in the unit available at most units?
  - (10) Are personnel with the necessary expertise to conduct training of the task available at most units?
  - (11) Do operational requirements at most units allow sufficient time for the soldier to receive training in the unit?
  - (12) Can the task be learned with very little supervision?
  - (13) Does the soldier's schedule allow sufficient time for independent study?

(14) Can everything required for training (which is not already available in the unit) be included in the exportable training package at a cost competitive with school (institution) training?

The complete list of questions is not necessarily asked for each task. Questions are asked only until a decision is reached for task assignment to a particular instructional setting. As a consequence of the sequence of questions, only a few tasks require that all 14 questions be asked before an initial instructional setting is selected.

- Step 4. Administrative review and final selection of instructional setting.
  - a. In Step 3, tasks were assigned <u>initially</u> to one of the three instructional settings. In this step each task is reviewed to determine if the initial assignment is still the best instructional setting on the basis of expert opinion.
  - b. After reviewing each task and asking questions similar to those above, any indicated changes in instructional setting is made. The rationale for each change is to be carefully documented.
  - c. The task listing with the final selections of instructional settings is submitted to the supervisor for review and revision.

### WORKSHEET USED

- The Tables on pages D-8 and D-9 show a sample of the front and back of a completed Instructional Settings Recording Sheet (ISR).

Table D-8
ISD 1.5 Select Instructional Setting
INSTRUCTIONAL SETTING RECORDING SHEET

MC	os/6 H	T								Ter	ık ID	Num	bers					_	_	_	
	,		1		1	Ī		1	1	1	_	T	:		1		T -	i		T	
	III Level	72	-4	ا اخ	7				,	, 	. ~		, ;		و أم و أم					- 1	
Per	terion for High	1/1/4/1	ا ز -	29/		Q.			<i>Q</i> .			;	÷ ,	:	<u>۲</u> ,	: :					1 3
	Intelligence Assistant	X.	X	×	! 	<u> </u>	. ×	<sub>+-</sub> X	; ; s.	İs	, .×	۸,	.×	٠ ۲	,						
	Switch or and Speciation	X	. х	. <	<u> </u>	. X	<u>, ×</u>	. ×	$\preceq$	Ž-Ļ	X	-			. ``						•
	Plotter Teller June Reuge	X	, X	. ×	<u>,</u> ×	. <	<u></u> .<	<u>,                                    </u>		ļ<.	<u> </u>	<b>-</b>	•		•		<b>∓</b> ≦		+		
	Comp. le Sperier 1 AV 732 35	$\lambda$	. 🔨	. ×	×	. ×	X	<u>. X</u>	.×	,	. X.					•		٠ ٨	. ⊀		
	Con 18 Species AN, T. 4.51.	X	٠×	. ذ. ,	, K	٠,	.×	, ×	$_{1} \times$	ļΚ	.Χ	•								. X	
_		l		:	!					•											
i i				ļ	İ																•
Duty Positions		ļ		•	Ł																
ð		}		:								-		-				-			
	ļ.	ŀ																			
		ļ														-	-			-	
			-																	-	
		ļ.		•																	
	<b></b>	l		•																	
	Percent Performing	<u> </u>	-	$\overline{}$				-				_	<del>-</del>								_
11.0	Common Skill Level Task*	7);		$\mathcal{C}$	• •				·	÷	÷	<u> </u>	·					·-			
	High Performance Task'				•	*			• •			. !		1		•		. :	- •		
	Truncing Region meets Highly Services	<u> </u>	<u> </u>	<u> </u>	•	<u> </u>	<u> </u>	- 1	<u> </u>	<u>`</u>	<u></u>	<u> </u>			<del></del>		<u> </u>				<u> </u>
	Нідр. Тарк Янтитенц ?			•	• `	. :											•	•			
	High Theory Content'	╁				÷	_ <u>.</u> .	•	<u> </u>	· ·	<del></del>		_					-			_
	Need for immediate Performance	l				. 7	. `	• :				. V	٠.						• :		• -
, ,	Porregues te for Task selected for schools."	}	•					• :						. 1	•			- :		•	•
ж 1	Egupowot Facilities (proper to Schoot)	ĺ		•			•		• •	٠,		• *	•		• .	•			. ``		· -ν
	ty, priest Aurabie e 1 1 1	<del> </del>		•		·	<u> </u>	<del>- `</del>	<u> </u>	<u> </u>	•		<u>·</u>	<del>-</del> -	- <u>-</u> -			•			
	supervisor Available at 15 to						. :		-	-						- 4	. 1			_^\	· ¥
	Tree to Trace Avaicable of the 47							•		•			-			. *		)	. V		.Y.
12.1	The Supervision Required		<b></b> -		•					—	•••				$\frac{\cdot}{\bigcirc}$	· ` ·		-	· l	<del>. V</del>	1'
	Fine to Study Available	l								•					V		. 1	. A.	, I.	• 7	
14. 5	essons Equipment Exportation	ļ		•		•		•	•						. Ì		. 1	. Y Mi	• ,	• `	
_	INCTITUTION	-	<u></u>	<u> </u>	-			-					-		7	-	W	·V	<u>, y</u>	<u> </u>	<i>&gt;</i>
tructional Setting	SOUT	` '	Y		•	•		ġ.		. '	. *	• `	•	•	•			. ×	•		
25		ł	. `				. ′	<b>!</b> ^				•				٠ ۲	٠ ۲		• -	•	٠ ٢.
į "	SELF STUDY	1																			

Table D-9

Reverse Side of Instructional Setting Recording Sheet

TASK ID NUMBER	REASON FOR CHANGING INITIAL INSTRUCTIONAL SETTING
441-16H	
1001	Recent SIT results indicate that a majority or soldiers scored "NO: GO" on this task It would be more easily learned in the white where appropriate coes and Stimuli are available
1019	Even though task retention is low and task meets all 3 requirements for SOJT, in should be trained in the institution because nearly 100 % of soldiers should be performing it

from blocks 4 and 5

6

1 Task isting includes
All tasks selected for training grouped by skill level

1 Training Available

7

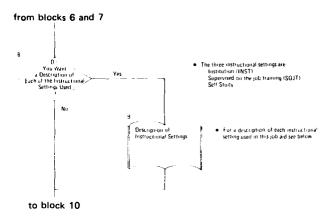
Guidance for Obtaining/
Preparing List of Selected
Tasks

• List of tasks selected for training should be evailable as output from ISD 1.2 Select Tasks Functions

• If procedures for selecting tasks were not complete, go to Job Aufs. Descriptive Authoring Flowerharts ISD 1.2 Select Tasks for Training

• When Ists been obtained return to Manual, ISD 1.5 Select Instructional Setting, Block 6, page D-10

to block 8



## What are the three instructional settings?

- The instructional setting will often determine both the location and manner in which instruction on a task is to take place. The following table provides a brief description of each of the instructional settings. Table D-12 shows some of the advantages and disadvantages of each.
- Selecting the most appropriate instructional setting is important for several reasons. Among them are:
  - Soldiers learn tasks better in the proper setting and retain them longer.
  - With training requirements increasing in a time of decreasing resources, the best possible use must be made of our trainers and our training dollars.

Table D-12

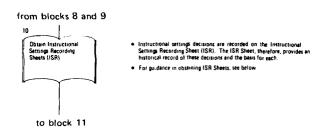
Description of Instructional Settings

Institution (INST)	Supervised On-The-Job Training (SOJT)	Self-Study
Training conducted at TRAI resident schools and include OSUT - One Station Unit Training PNCOC - Primary Noncommissioned Office Course BNCOC - Basic Noncommissioned Office Course ANCOC - Advanced Noncommissioned Office Course	s: soldier's unit t r r	Training administered during individuals own time, usually at the soldier's unit and includes: Self-teaching exportable packages (STEP) Training Extension Courses Job Performance Aids Study Guides Correspondence Courses Films, tapes, etc.
Training always conducted u supervision of qualified instructors	Training supervised by best qualified NCOs in unit	Little supervision required

Table D-13

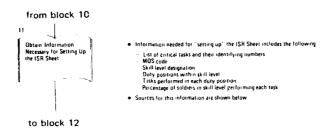
Advantages and Disadvantages of Three Instructional Settings

Instructional Setting	Advantages	Disadvantages
INSTITUTION	Usually best setting for training common skill level tasks or tasks that are performed by large percentage of soldiers in the MOS/skill level  Sophisticated training resource and expertise available	Lack of real world environment High cost of soldier's housing and travel Time is spent away from job assignment
SUPERVISED ON-THE-JOB TRAINING	Effective for training tasks that can be learned faster or better with hands-on experience  Soldier contributes to unit's mission while learning	May tie up unit's equipment and thus equipment may not be available for operational use  May overburden supervisors  Reduces time available in unit for operational requirements
SELF-STUDY	Effective for training tasks which can be learned without an instructor or where little supervision is required  Can be accomplished at trainee's convenience	If study occurs during normal duty hours, this type of training may reduce time available in unit for operational requirements  May require soldier to devote considerable off-duty time to study



## Where do 9 get an Instructional Settings Recording Sheet (15R)?

- The Instructional Settings Recording Sheet (ISR) is available for duplication in the pocket at the end of this manual.
- To see a sample of a completed ISR Sheet refer to pages D-8 and D-9.



## What information do I need and where do I get it?

• The following information is needed before you can set-up the ISR Sheet. Sources for locating each item of information are identified and in most cases throughout this manual the source will be rated as "excellent," "good," or "fair." Understandably not all sources of information will be readily available to you. However, where a source rated "excellent" is available, use that source in preference to one rated "good" or "fair."

Information Required	Source(s)	Remarks
MOS and Skill Level designation	Supervisor	Excellent source
	• AR 611-1 (for a new MOS)	Excellent source,
Critical Tasks and Identifying Numbers	Output from ISD I.2     Select Tasks/Functions	Excellent source.
	<ul> <li>Output from ISD 1,3</li> <li>Construct Job Performance</li> <li>Measures</li> </ul>	Excellent source.
	Soldiers Manual	Excellent source if already prepared

Continued

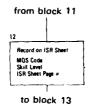
Information Required	Source(s)	Remarks
Duty Position Designations	Output from ISD I.2     Select Tasks/Functions	<ul> <li>Excellent source if list of tasks selected for training were broken out by duty position.</li> </ul>
	Output from ISD I.3     Construct Job Performance     Measures	Excellent source if completed.
	AR 611 series for existing jobs	Excellent source.
	<ul> <li>AR611-101 (Officer Personnel)</li> <li>AR611-112 (Warrant Officer Personnel)</li> <li>AR611-201 (Enlisted Personnel)</li> </ul>	
	Check with individuals who developed the job identification. For a new MOS only.	Good source
	Soldiers Manual	Fair source
	TOE/MTOE/TDA's	• Fair source.

Continued

Information Required	Source(s)	Remarks
Tasks Performed in each Duty Position	Output from ISD 1.2     Select Tasks/Functions	<ul> <li>Excellent source if list of tasks selected for training was broken out by duty posi- tion.</li> </ul>
	Field Survey	Excellent source if time permits. See     Resource Manual
	Output from ISD 1.3     Construct Job Performance     Measures	• Fair source.
	CODAP Group Summary Report	Excellent source. See     Resource Manual
	Panel of recent incumbents	Fair source. See     Resource Manual
	Soldiers Manual	Excellent source if tasks were broken out by duty position
	Panel of Subject Matter Experts	Use only if above sources are not available
	Your own judgment	Use only as a last resort

Continued

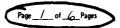
Information Required	Source(s)	Remarks
Percentage of Soldiers in Skill Level Performing Each Task	CODAP Group Summary Report	Excellent source. See     Resource Manual
	Field Survey	Excellent source if time permits. See     Resource Manual
	Panel of recent incumbents	Fair source. See     Resource Manual
	Panel of Subject     Matter Experts	Use only if above sources are not available
	Your own judgment	Use only as a last resort



- MOS code, skill level and ISR Sheet page number are recorded on all ISR Sheets
- For sources of required information see Manual, pages D 20 thru D 23.
- Example See below

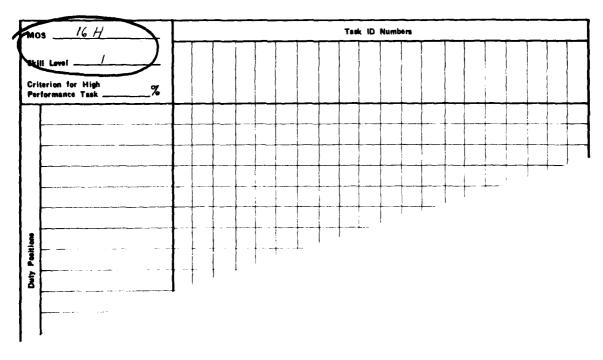
## What does the ISR sheet look like after the MOS code. skill level and page number have been recorded?

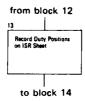
Example



ISD 1.5 Select Instructional Setting

### INSTRUCTIONAL SETTING RECORDING SHEET





- Duty positions for skill level are recorded under the heading: DUTY POSITIONS
- For sources of information Block 11.
- Example: See Below.

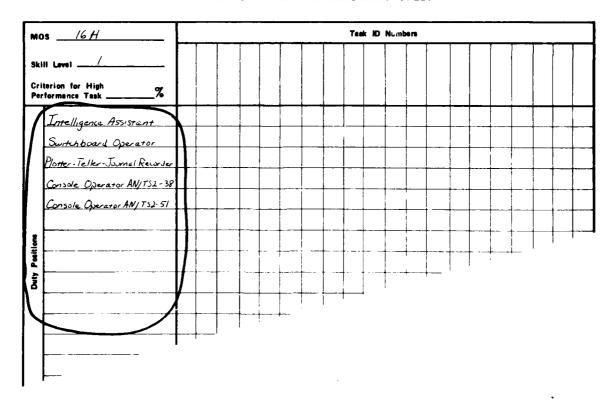
## What does the ISR sheet look like after duty positions are recorded?

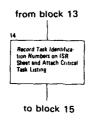
Example

Page / of 6 Pages

ISD 1.5 Select Instructional Setting

### INSTRUCTIONAL SETTING RECORDING SHEET





- Record the identification number shown on the critical task listing (e.g. 051-181-3397) for each of the critical tasks in the skill level.
- Attach a copy of the critical task listing to the ISR Sheet to assist in the identification of the tasks the numbers refer to.
- · Example: See below.

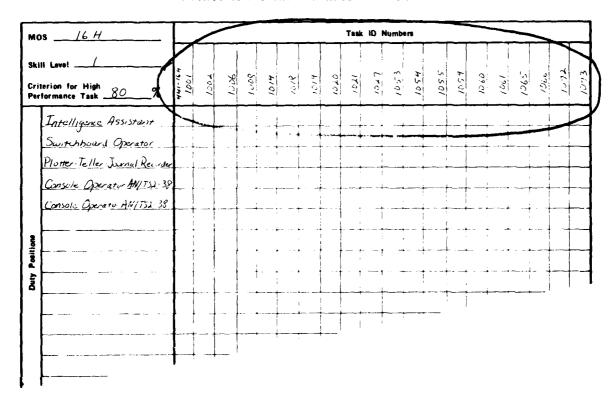
## What does the ISR sheet look like after ID numbers for all critical tasks have been recorded?

Page / of 6 Pages

Example

ISD 1.5 Select Instructional Setting

### INSTRUCTIONAL SETTING RECORDING SHEET





## How do I record tasks performed in each duty position and how do I determine if the task is performed?

- To record task performance complete the following steps:
  - Step 1: Examine the first task.
  - Step 2: Place an "X" on the ISR Sheet under the task ID number for each duty position in which the task is performed.
  - Step 3: Repeat Steps 1 and 2 until performance data have been recorded on the ISR Sheet for all tasks in the skill level.
- Sources of task performance information: See Manual, page D-18.

### Example

10s	Task ID Numbers															_				
riterion for High 80 %	H 31 -1hh	1,007	9201	8201	4101	1.18	1014	2721	1791	2731	1053	1054	1655	+50°	1001	107	1365	1066	4621	,
Intelligence Assistant	X	X	X	X	X	×	X	X	X	Χ.	X	X	X							
Intelligence Assistant Switchboard Operator	X	X	X	X	X	X	X	_<_	<_	X				Χ.		_				
Plotter Teller Journal Reload	$\mathbf{I}_{X}$	X	X	X	X	×	X	X	X	Χ	<u> </u>	ļ ļ			×	×				
Console Operator ANTS 3	/ X	X	X	X	×	×	X	<	X	X							*	$^{\star}$		
or ANITS2 SI		X	X	X	×	ΙX	×	×	×	X									X	;
	1												-		-					
		•		T -														-		ĺ -



- For each task on the ISR Sheet, the percent of soldiers within the skill level who perform the task is recorded.
- The percent of soldiers in skill level performing each task is one criterion for determining the instructional setting for tasks.
- For guidance in determining and recording the percent performing each task see helder.

## What are the sources of information for determining the percent of soldiers who perform each task?

### • Sources of information:

- ISD 1.2. Check with the individual who selected the tasks for training (ISD 1.2). Did this individual use the Job Aid for Selecting Tasks for Training? If so, the percent of soldiers in skill level who perform each task will be recorded on the Critical Task List used in that Job Aid.
- CODAP Group Summary Report. CODAP data, when available, are excellent for determining the percent of soldiers within the skill level who perform each task. However, it is likely that not all tasks listed on the ISR Sheet will be represented on the CODAP Report. Consequently, even when a CODAP Report is available, it will probably be necessary to supplement the data from the Report with data from other sources. See Resource Manual for guidance in using the CODAP Group Summary Report.
- Field Survey. Field Survey data are excellent for determining the percent of soldiers who perform each task. However, a field survey should only be conducted when CODAP data are not available (or badly out of date) and when there is sufficient time to conduct the survey. See Resource Manual for guidance in conducting a field survey.
- Panel of recent job incumbents. This represents a fair source of information.
   See Resource Manual for guidance in establishing and using a panel of recent job incumbents.
- Panel of subject matter experts. Use this source only if none of the above sources are available. See Resource Manual for guidance in establishing and using this type of panel.
- Your own judgment. Use only as a last resort.

# What steps are followed in determining and recording on the ISR sheet the percent of soldiers performing each task in the skill level?

- If the percent of soldiers in the skill level who perform each task has already been recorded in ISD Block I.2, copy the information from that source.
- Use one or both of the following procedures for determining and recording on the ISR Sheet the percent of soldiers in the skill level who perform each task (hereafter referred to as "percent performing").
  - Procedure A. When CODAP Group Summary Report or field survey data are available.
    - Step 1: Examine data to determine if task is listed. If listed, proceed to Step 2. If not listed, repeat Step 1 with next task on ISR Sheet.
    - Step 2: Identify the percent performing from data.
    - Step 3: Record percent performing under the task on the line labeled PERCENT PERFORMING.
    - Step 4: Examine next task listed on ISR Sheet and repeat Steps 1 thru 4. When all tasks have been examined proceed to Step 5.
    - Step 5: Are there any tasks for which you do not have percent performing data recorded? If no, proceed to block 17, Job Aids: Descriptive

      Authoring Flowcharts (page D-6). If yes, follow the steps shown in Procedure B.

- Procedure B. When Panel of recent job incumbents or panel of subject matter experts are used as data source.
  - Step 1: Examine first task for which percent performing data have not been recorded.
  - Step 2: Arrive at consensus opinion within panel as to an approximation of the percent of soldiers who perform the task.
  - Step 3: Record <u>estimated</u> percent performing the task on the line labeled PERCENT PERFORMING.
  - Step 4: Circle the percent performing number you entered. This will identify the task as one in which percent performing was <u>estimated</u> by a panel rather than obtained from CODAP or field survey data.
  - Step 5: Repeat Steps 1 thru 4 for all remaining tasks for which percent performing data have not been recorded. When finished proceed to block 27, Job Aids: Descriptive Authoring Flowcharts (page D-8).

# What does the ISR sheet look like after percent performing data have been recorded?

### Example

MO	os <u>16 H</u>	-				_		Task ID Numbers														
Cris	Il Level/ terion for High	H31-14#	7001	7001	8001	1014	51.71	1019	1020	1501	101	1053	1054	5501	1:59	0901	1901	5901	1066	7637		
	Intelligence Assistant	X	×	×	×	X	×	×	×	×.	X	×	×	Χ	_	÷		,	+			
	Switch board Operator	×	X	X	X	×	×	X	×	X	X	<u> </u>			X	: <del></del>	+				-	
	Plone - Telk - Jan 11 Reardy	X	X	<u>×</u>	×	X	×	×	×	×	X					X	X					
	Console Operator AN/132-3	8 X	×	×	×	<u>.</u> ×	×	×	×	×	X							X	X			
	Console Operatur ANITY 51		×	×	×	×	×	×	X	×	X					 <del> </del>		i 		X	)	
				-		: <del> </del>		\ <del>-</del>				ļ	L			į		•		/	ļ 	
L OBILIOUS	<b>_</b>	\$		į		<u>+</u> -	· •	• • • •					· 		! 	; <del> -</del>		· •		; ,	•	
			1			ļ		•	 	ļ		ļ			<u>.</u>	<del>.</del>			+		i —	
Cuty		1_		ļ 		· • —	<u>;</u>	: <del>-</del>				i <del></del>				!	•	+	+		!	
	<del></del>	1	 <del> </del>			· 	: <del> </del>	 				<u>-</u>				+			: - <del>-</del>		) <del> </del>	
		<b>-</b>	-	<u> </u>	 	-	<u>-</u>		ļ	, 		ļ	· · · · · · · ·					-			; 	
		+ .	<u>.</u>			·			<b>.</b>	<b>+-</b>		: <del> </del> -				•	•				_	
			ļ		-	<del>-</del>	·		<b>.</b>	! <del>}</del>		ļ										
			<u> </u>	ļ			, •		<del>-</del>			ļ <del> </del>				•			!			
	Percent Performing					25				=					4.3			_	_	-	-	
_	Common Skill Level Task?	78	77	<u>(P)</u>	47	95	8/	75	35	31	75	رس	50	40	47		40	35	3U			
	High Performance Task?	┿-															-					



- "High Performance Tasks" are those tasks that are performed by a high percentage of job incumbents. High Performance Tasks are usually trained in the institutional institu
- The percentage that defines a high performance task is established in this block (e.g. at least 80% or 90% of the job incumbents perform the task).
- For guidance in establishing and recording the percentage to be used for high performance classification, see below

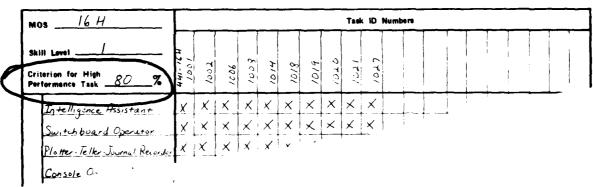
## What sources of information do I use for establishing the percentage criterion for high performance task classification?

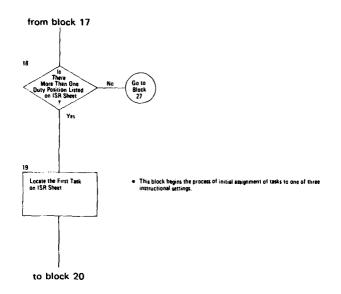
- Sources of information:
  - Check with your supervisor. Your installation may have already established a certain percentage as the criterion for training a task in the institution.
  - Check with subject matter experts working in other MOSs. Find out what value(s) they have used and their reasons for selecting that value.

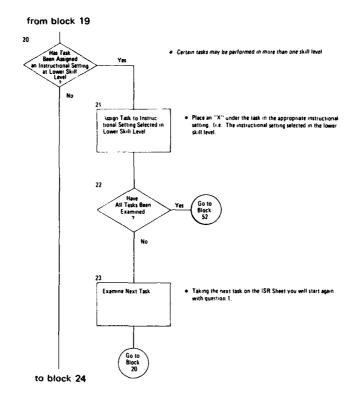
### Where do I record the percentage criterion for high performance task classification?

- Refer to ISR Sheet
- The percentage to be used for classifying high performance tasks is recorded on the ISR Sheet in the space labeled CRITERION FOR HIGH PERFORMANCE TASK. See the example below.

#### Example









- Question 1 determines if task is performed in all duty positions
- For further guidance in answersing question 1, see below.

#### How do I decide whether a task is a common skill level task?

- Steps to follow:
  - Step 1: Check the task against each duty position listed on ISR Sheet.
  - Step 2: Is task performed in all duty positions? (i.e., Is there an "X" recorded for each duty position?)
  - Step 3: Enter a "Y" (yes) or "N" (no) as appropriate under the task in question 1 row.

## What does the ISR sheet look like after question 1 has been answered?

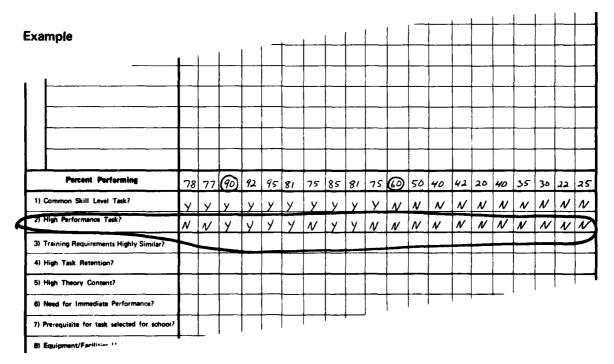
Exa	imple							_	_	Tas	k ID	Numb	ers								
l	ill Level	1001 H91-1hh	1001	9001	8001	1014	8101	6/01	1020	1201	1201	1053	4501	3501	1059	090/	/90/	5901	9901	1012	1073
	Intelligence Assistant	Χ	X	X	X	X	×	×	×	×	X	×	×	×							
	Switch board Operator	Χ	X	X	×	×	×	×	×	×	X				×		ļ		<u> </u>		
	Plotter-Teller Junel Recorder	X	X	×	×	X	X	X	×	X	X					X	×		_		
	Console Operator ANTS2-38		X	X	X	X	×	×	X	X	X						ļ	×	×		
	Console Operator AN/752-51	X	×	×	×	×	×	×	×	×	X								-	X	×
		-																			_
Pestion																					
Derty																					
																			-		-
																			-		
																					<u> </u>
	Percent Performing	78	77	90)	92	95	8/	75	85	8/	75	(O)	50	40	42	20	40	35	30	عد	25
1) (	Common Skill Level Task?	У	У	У	У	У	У	у	У	У	У	~	~	N	N	N	N	N	=	N	
2) (	High Performance Task?																-	-	_		

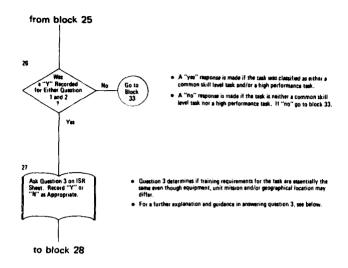


- Question 2 determines if task should be classified as a "high performance task" (Percentage was established in block 17.)
- For further guidance in answering question 2, see below

## How do ? decide if a task is a high performance task and how is it recorded?

- Steps to follow:
  - Step 1: Look at the entry in the row: PERCENT PERFORMING.
  - Step 2: Is this percentage at least equal to the percentage entered on the ISR Sheet in Block: CRITERION FOR HIGH PERFORMANCE TASK?
  - Step 3: Enter a "Y" or "N" as appropriate under the task in question 2 row.





#### What is question 3 all about?

- Question 3 (Training Requirements Highly Similar?) is asked <u>only</u> if the task is a common skill level task and/or a high performance task.
- Generally a task classified as either a common skill level task or a high percent performing task will be trained in the resident school (institution) setting. In question 3 you are questioning whether task training requirements are essentially the same independent of the mission, equipment allocation, geographical location, etc., of units in which the job incumbent is assigned. If task training requirements are pretty much the same an institution training setting should be strongly considered. On the other hand, if training requirements differ considerably between units or duty positions, training in the unit (SOJT or self-study) should be considered.

### What sources of information are available for answering question 3?

- Sources of information
  - Job performance measures or task performance descriptions developed in ISD I.3 Construct Job Performance Measures will be an excellent source of equipment used in task performance. This will assist in determining whether equipment differences between units will have an effect on training requirements.
  - TOE/MTOE and TDA is another excellent source of information concerning equipment allocation in various units.
  - Training Manuals and supply bulletins used in conjunction with TOE should be considered as a good source of information.

- Panel of recent job incumbents can provide good information for answering question 3. See Resource Manual for guidance in establishing and using this particular panel.
- Panel of subject matter experts. This also is a good source. See Resource Manual for guidance in establishing and using a panel of subject matter experts.
- Your own judgment. Use only as a last resort or in conjunction with other sources.

#### How and where do I record my answer to question 3?

#### • Procedure

- Record a "Y" or "N" as appropriate under the task in question 3 row of the ISR Sheet.

Example							_		<b></b>	ļ	<b>_</b>	Ļ		<u> </u>						
ı <del> </del>	<del> </del>		<u> </u>																	
Percent Performing	78	77	90)	92	95	81	75	85	81	75	6	50	40	42	20	40	35	30	22	25
1) Common Skill Level Task?	У	у	у	У	У	У	У	у	У	У	N	N	N	N	N	N	N	N	N	N
2) High Performance Task?	N	N	У	у	У	у	N	У	у	N	N	N	N	N	N	N	N	N	N	N
3) Training Requirements Highly Similar?	У	У	У	У	N	N	У	N	У	Y										
4) High Task Retention?	$\vdash$																			
<del> </del>	T						Ī	ļ.——			Γ			Ī	Ī		Г	T	1	



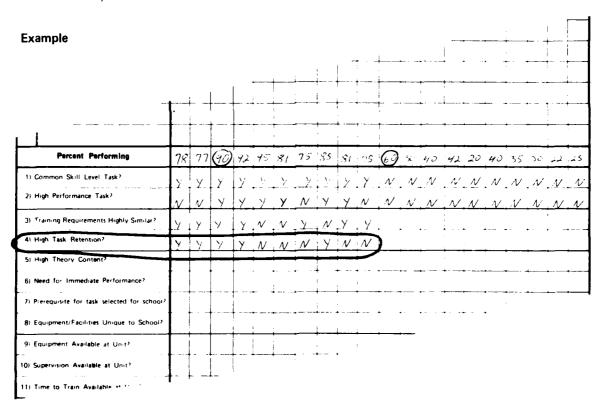
- Question 4 asks if school training for a task would be remembered until the task is performed in the field.
- For a further explanation and guidance in answering question 4, see below

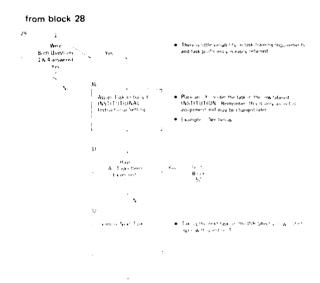
# What factors are involved in determining if a task taught in the school will still be remembered by the time the soldier has to perform the task on the job?

- We all know that there are some tasks we remember how to do more easily than others. Factors which influence retention must be considered when you select the instructional setting. There is no point in training a task in the institution if the soldier can't remember how to perform the task when he arrives on the job. SOJT or self-study should be considered when training retention is likely to be low.
- The following are examples of factors to consider in answering question 4:
  - Tasks for which the soldier has had previous civilian or military experience will usually be easily remembered. (e.g., driving a vehicle.)
  - Tasks which the soldier considers important to remember will be better learned and more easily recalled.
  - Some tasks require frequent opportunities for practice in order to retain task proficiency.
  - In general, motor tasks (physical activities) are more easily remembered than mental tasks.
  - Tasks which involve short regular procedures are more easily remembered than those for which there is no clear cut procedure to follow.
- In answering question 4 consider the above factors plus any others you think may affect task retention.

#### • Procedure

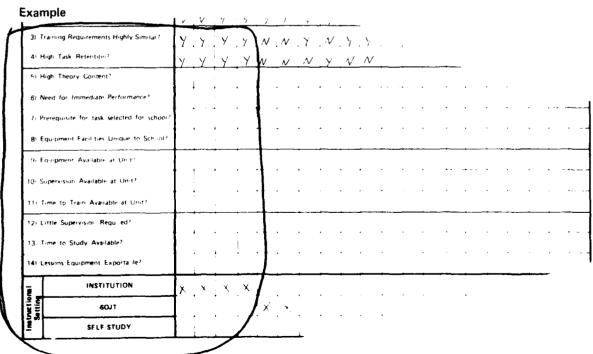
— If you decide that a task trained in the school would still be remembered until performed in the field enter a "Y" under the task in question 4 row. Otherwise, enter an "N."

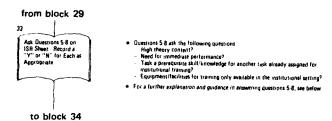




### What does the ISR sheet look like for tasks when assigned to Institutional instructional setting?

to block 33





#### What do questions 5 thru 8 mean?

- Question 5: High Theory Content?
  - Is there a considerable amount of theory to be taught with this task?
- Question 6: Immediate Performance?
  - Must this task be performed immediately on entry to the job? (i.e., Before it could be trained on the job)
- Question 7: Prerequisite for task selected for school?
  - Is this task a prerequisite for learning and/or performing other school trained tasks? (i.e., Must the soldier be able to perform this task in order to learn other tasks taught in the school?)
- Question 8: Equipment/Facilities Unique to School?
  - Are equipment and/or facilities only available for training at the school?

### What sources are available to help in answering questions 5 thru 8?

• Sources of information for these questions are:

#### Question 5: High Theory Content?

- Output from ISD I.3 Construct Job Performance Measures or Job Aid for Conducting Task Analysis. Examine task descriptions to determine how task is performed. This should provide an excellent insight into the amount of theoretical content that will be required for training the task.
- Training Manuals are an excellent source of information.
- Field survey of Job Supervisors is an excellent source if time for survey is available. (See Resource Manual for guidance in conducting a field survey)
- Panel of Recent Job Supervisors. Fair Source. (See Resource Manual for guidance in establishing panel)

#### Question 6: Immediate Performance?

- Field Survey of Job Supervisors and/or Incumbents. Excellent source when time for survey is available and if information is not available through CODAP. (See Resource Manual for guidance in conducting the survey.)
- Panel of Recent Job Incumbents. Good Source. (See Resource Manual for guidance in selecting panel.)
- Your own judgment. Use only if all other sources are unavailable.

#### Question 7: Prerequisite for task selected for school?

- Review of other tasks already assigned to resident school setting.

#### Question 8: Equipment/Facilities Unique to School?

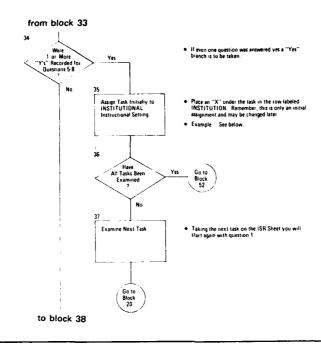
- Check Training Manuals, task description etc. to determine training equipment requirements. Survey field supervisors to determine if training equipment is available in field units.
- Panel of Recent Job Supervisors. Use in conjunction with Training Manuals, Job Performance Measures, etc. (See Resource Manual for guidance in selecting panel.)

#### How and where do I record my answers to questions 5 thru 8?

• For each question (5 thru 8) record a "Y" or "N" as appropriate under the task and in the appropriate question row.

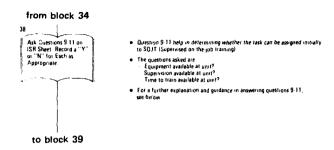
#### Example

, g Responentieron Highly Scholarin	٠,	٠.				. :		. :	, y	. 4.										
4. High Task Retriction		<u>.</u>	<u></u>	<u>.</u>	1								•	 		 				
5) High The Iry Content					·		:	· .	. )			`	•		:		;	:	:	:
6. News for Immediate Parks or price					. }															
J. Prezeguiște fil tayk sevilted fil il filip					:															
R. Egypteen (Earlitey) opportuition																		•	•	•
d Equipment Available of the ex-											 			 		 				



## What does the ISR sheet look like when all appropiate tasks have been assigned to Institutional instructional setting?

Example								•	. '	. ′		<u></u>	<u> </u>							-
	4	V	ببن	4	v	·V	V	+7	$\mathcal{N}'$	N										
5) High Theory Content?					. N	N	. ソ	. >	. >	. N.	. <u>v</u>		. v	N	N	V	N	V	N	1
6) Need for Immediate Performance?			¦ ∔ ⊶		Ŋ	N	_N	. 7_	<b>.</b> Y_	N	~	У	<u>Y</u>	N	N	N	$\sim$	N	N	1
7) Prerequisite for task selected for school?		:	į .		.N	. N	N.		. Y.	. V.	. ~	_V.	N	N	N	N	N	N	N.	1
8) Equipment/Facilities Unique to School?		: 	i •		Ν	N	<u>v</u>	N	ıν	v	У	N	N	N	N	N	N	N	N	1
9) Equipment Available at Unit?			١.			• :				•	•	•	•							!
10) Supervision Available at Unit?			! •													<b>.</b>				
11) Time to Train Available at Unit?							•													
12) Little Supervision Required?		1												i						_
13) Time to Study Available?			. !																	
14) Lessons/Equipment Exportable?		· 																		
INSTITUTION	×	   X	X	X,	. <del>K</del>			Χ	Χ		X	Χ	χ							
SOUT		ī				· 	•	•				•	•	•		•				



#### What do questions 9 thru 11 mean?

- Question 9: Equipment Available at Unit?
  - Is the equipment required for individual training of this task in the unit available at most units?
- Question 10: Supervision Available at Unit?
  - Are personnel with the necessary expertise available at most units to conduct the training for this task?
- Question 11: Time to Train Available at Unit?
  - Do operational requirements at most units allow sufficient time for the soldier to be trained in the unit?

### What sources are available to help in answering questions 9 thru 11?

• Sources of information for these questions are:

#### Question 9: Equipment Available at Unit?

- Field Survey of Supervisors is an excellent source of information if time for survey is available. (See Resource Manual)
- Panel of Recent Job Supervisors is a good source of information. (See Resource Manual for guidance in selecting panel.)
- Training Manuals to determine equipment requirement followed by review of TOE/MTOE or TDA for appropriate units. Good source of information.

#### Question 10: Supervision Available at Unit?

- Field Survey of Supervisors is an excellent source of information if time for survey is available. (See Resource Manual)
- Panel of Recent Job Supervisors. Good source. (See Resource Manual)
- Your own judgment. Use only if other sources are not available.

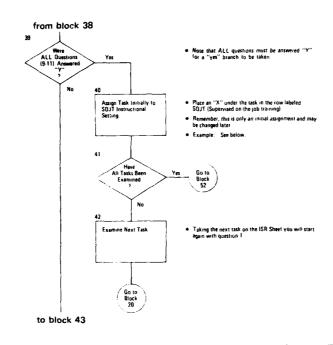
#### Question 11: Time to Train Available at Unit?

- Field Survey of Supervisors is an excellent source of this information. (See Resource Manual)
- Panel of Recent Job Supervisors. Good source. (See Resource Manual for guidance in selecting panel)

## How and where do I record my answers to questions 9 thru 11?

• For each question (9 thru 11) record a "Y" or "N" as appropriate under the task and in the appropriate question row.

Example																_	
·										•	•	•	•				
5: High Theory Content?						-					-						
6: Need for Immediate Performance?	,	•	•	٠	•		*				•			•			
7) Prerequisite for task selected for school?	,	•	•	•	•	•	• •					•					
8) Equipment Facilities Unique to School?	<u> </u>			- (v		- W		· · · · · · · · · · · · · · · · · · ·	N.		+ √	 Λ	N	- _V	. 1	 	
9) Equipment Available at Unit?					```	,		y	4		N	У	>	V	ÿ	V	>
10) Supervision Available at Unit?		:	+		\. \/	у.		ν · · ·		*	V	<del></del> -	· '/	v	V	<b>^</b> /	· ·
11): Time to Train Available at Unit?		•	•	•		·		√			$\nu$	,	~ ~	<u>.</u>	\(\frac{1}{2}\)	$\checkmark$	V
121 Little Supervision Required?				===		-	==;				-						
13) Time to Study Available?		:	ļ		*		ş b			•	•	•	•	•	•		
14) Lessons/Equipment Exportable?			•	•	<b>*</b> 1.		• •			•	•	•	•	•			
INSTITUTION	<del>                                     </del>	1															



# What does the ISR sheet look like after all appropriate tasks have been assigned to SOJ7?

E	xample															•	•	•	•	
	Line part there by Debry	!	٠	٠	*	•	•	•	•	•		٠	•	٠	•	•		•		
н	Figurament Facilities (It ignes to School)		4	•		•		•			_ У	ν		•		. 1		· 1·	· 1/	· -
	Equipment Available and in the			1										:			Ÿ	<del>-</del>	<del>-</del>	<del>-</del>
113	Supervisori Arabahahar at 1653									٠,			*			v	. 1	١, ١		
	Complex Year Available at No. 13				<u>.</u>									<u>.</u>		V	<u>.</u>	į.		
12	Little Supervision Requient				_															
٠,	Emeltic Study: Available 1																,	-	·	•
٠4 .	cessions Equipment Exportable:							_				_								. –
ē _	INSTITUTION																			
	SOJT														· . ·			,		
-	3617 37007					<del></del>	-	-					-		•		· 		<u>.</u>	



- Questions 12-14 help in determining whether the task should be initially assigned to a self-study instructional setting.
- The questions asked are
  Little supervision required?
  Time to study available?
  Lessons/aquipment exportable?
- For a further explanation and guidance in answering questions 12-14, see below.

#### What do questions 12 thru 14 mean?

- Question 12: Little Supervision Required?
  - Can this task be learned with very little supervision? (i.e., Can the soldier learn the task through self-study?)
- Question 13: Time to Study Available?
  - Does the soldier's schedule allow sufficient time for independent study?
- Question 14: Lessons/Equipment Exportable?
  - Can everything required for training (which is not already available in the field) be included in the training package and is it inexpensively exportable.

### What sources are available to help in answering questions 12 thru 14?

• Sources of information for these questions are:

#### Question 12: Little Supervision Required?

- Output from ISD I.2 Select Tasks/Functions. Task learning difficulty should have been established on a rating scale of 1 to 7 and will therefore be an excellent indication of the amount of supervision required.
- Field Survey of Job Supervisors. Excellent source if time for survey is available. (See Resource Manual for guidance in conducting field survey.)
- Panel of Recent Job Supervisors. Good source of information. (See Resource Manual for guidance in selecting panel.)
- Your own judgment. Use only if other sources are not available.

#### Question 13: Time to Study Available?

- Field Survey of Job Incumbents and Job Supervisors. Excellent source especially when a comparison is made between the two sources. (See Resource Manual for guidance in conducting a field survey.)
- Panel of Recent Job Incumbents and Recent Job Supervisors. Good source. (See Resource Manual for guidance in selecting panels.)
- Your own judgment. Use only if other sources are not available.

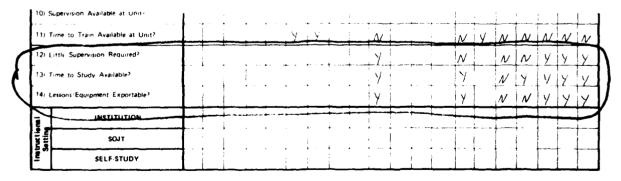
#### Question 14: Lessons/Equipment Exportable?

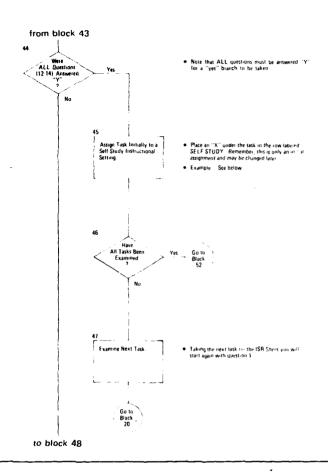
- Check with Course Development Personnel.
- Panel of Subject Matter Experts. Fair source. (See Resource Manual for guidance in selecting panel)
- Your own judgment. Use only if other sources are not available.

#### How and where do I record my answers to questions 12 thru 14?

• For each question (12 thru 14) record a "Y" or "N" as appropriate under the task and in the appropriate question row.

#### Example





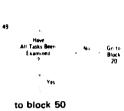
## What does the ISR sheet look like for tasks when assigned to a Self-Study instructional setting?

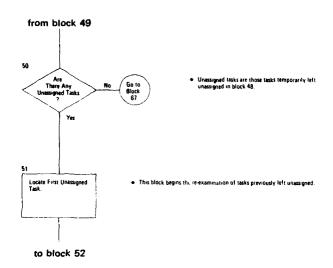
111	Time to Train Available at Unit?			! i	}	Ϋ́	<u>.</u> .	N			N	/ N	N		NN
121	Little Supervision Required?							Y			, <b>/</b> / ,	$\Lambda'$	N	У	7 14
13)	Time to Study Available?						· 	Y			γ	N	y	1/	y y
14) i	Lessons/Equipment Exportable?				i :	i		Y			14	N	N	14	y . y
į	INSTITUTION	T			!		1							<del> </del>	<del></del>
	\$OJT					1	+- +				· · · · · ·	+	<del>†</del>	∳ +~   '	
Ĭ.	SELF-STUDY			•	1	1	1 1	- ix i	÷ -	·	1		•	Y	i ti

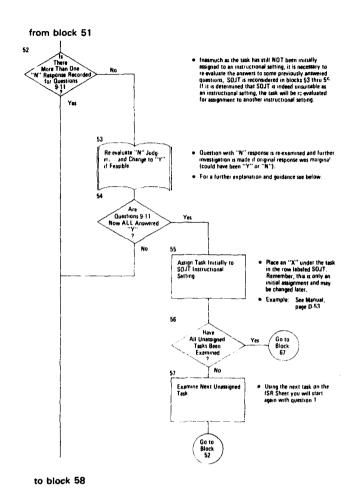
#### from blocks 43 and 47



 The task has not been initially assigned to an institutional, SQJT or Self Study instructional serling. Temporarily you will leave the tesk unassigned in a lear bold unassigned tasks will be re-examined and instructional setting assignments will be made.







### What should I consider when I re-evaluate the "N" response made to question 9. 10. or 11?

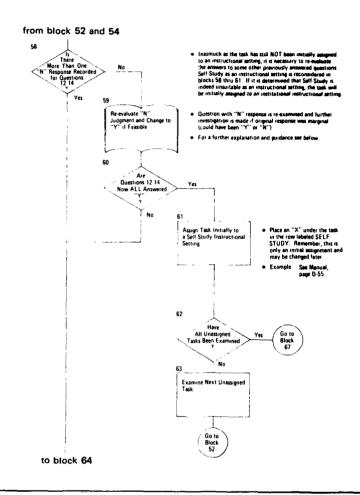
• At the time you recorded this "N" response you may have been in doubt about your answer. If this is the case, do some additional checking to determine if your initial judgment was correct. Check with your supervisor, a new sample of recent job incumbents, or other subject matter experts.

NOTE: It is important that you DO NOT change your "N" response unless you definitely think there is a legitimate basis for changing it to "Y."

### How and where do I record a change from "N" to "Y" for question 9. 10. or 11?

- Follow these steps for recording a change from "N" to "Y"
  - Step 1: Erase the "N" response
  - Step 2: Enter a "Y" response
  - Step 3: Circle the "Y" response as an indication that this response was previously recorded as a "N." You and/or your supervisor may want to pay particular attention to this task when you are reviewing the initial instructional setting assignments.

6) N	leed for Immediate Performance?	† †	•	•	•				-		•	**		•		
7) P	rerequisite for task selected for school?		- *-		• -		•••									•
8) E	quipment/Facilities Unique to School?			V N	V	NA	$\sqrt{v}$	\ N	N	_v	v	N	$\nu$	N	V	· ·
9) E	quipment Available at Unit?			Y	У		}			N	Y	Ч	~	Y	v	7
(O) S	upervision Available at Unit?			У,	. Y	1	N			. $ u$	. Y	. 7.	$\nu$	v		 . Y
11) 1	ime to Train Available at Unit?			Ÿ	ŢΫ́	1				ν	γ	0	V	1.	V	 ,%
12) L	ittle Supervision Required?	!					Υ.			N		$\mathcal{N}$	N	٧.		مِد.
13) 1	ime to Study Available?				 		Ni Ni			Ŋ		$\nu$	- . У	У		Ų
14} L	essons/Equipment Exportable?		T -			· · · · · · · · · · · · · · · · · · ·	У			Ÿ		$\nu$	N	. Y	У	, ,
	INSTITUTION			1	1	1		1								
Setting	<b>s</b> out			1	Ī	1	i		•-		•	•	•	•	_	•
100	SELF-STUDY	1 .	•	1				•	· 	: .		•			,	



## What should I consider when I re-evaluate the "N" response made to question 12, 13, or 14?

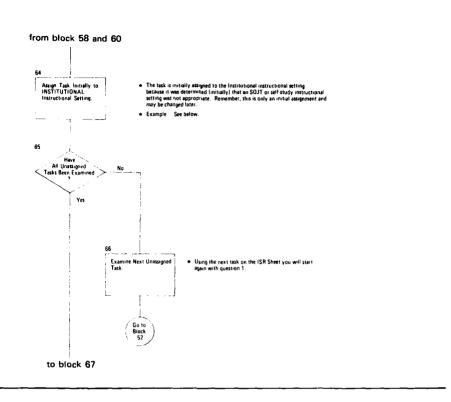
• At the time you recorded this "N" response you may have been in doubt about your answer. If this is the case, do some additional checking to determine if your initial judgment was indeed correct. Check with your supervisor, a new sample of recent job incumbents, or other subject matter experts, etc.

NOTE: It is important that you DO NOT change your "N" response unless you definitely think there is a legitimate basis for changing it to "Y".

### How and where do I record a change from "N" to "Y" for question 12.13. or 14?

- Follow these steps for recording a change from "N" to "Y."
  - Step 1: Erase the "N" response
  - Step 2: Enter a "Y" response
  - Step 3: Circle the "Y" response as an indication that this response was previously recorded as an "N." You and/or your supervisor may want to pay particular attention to this task when you are reviewing the initial instructional setting assignments.

E×	ample										•	•	•	•	• .	•		$\dashv$
				•	٠	٠	•		•		٠	• ·	• · ·	•	•		*	$\dashv$
	or unique to School			٠		٠	•		٠	•	•			•		•		1
1 -	Equipment Available at (): (1)	 			```	٧,		•					,	\	1	`\	t'	_
10	Supervision Available at Unit?			·								2	. 7		١.	 . v	1	,
111	Time to Train Available at Unit?	 				•			٠		·	<u>.</u>		$\left( \cdot \right)$	· 5	• •		·
1.71	Little Supervision Required?	•							y .			0		1	V	``	<b>,</b>	7
13,	Time to Study Available?	:									•	Ŋ	•	17	\ \		• • •	,
14)	Lessons/ Equipment   Exportable?											<u> </u>		٧.	N		· .	y
ī	INSTITUTION	_																7
Instructional Setting	SOUT	, 	•		•	•				•.	•	•	•	•	•	•	- •	
120	\$ELF-STUDY	İ	•		•	1	i			•	•	·	· i	•			: :	目



### What does the ISR sheet look like for tasks when assigned to institutional instructional settings?

Example																		_			
	ļ	·	÷	1	.N	΄.Λ	1.	N	. Y	. Y	$\mathcal{N}$	. N	1.7	<i>N</i>	. ^/	N	1	(N)	N	N	1
6) Need for Immediate Performance?	1				. Y	٠ ، ١	/ /	V	Y	.У	. v	$\mathcal{N}$	Y	γ	4.1	1	N	v	N	v	·ı
7) Prerequisite for task selected for school?	1	ì	1 _	!										iv	 V	N	1	W	1:	·····	1
8) Equipment Facilities Unique to School?		: :	:		v		v	N	_N	V	v	У	· 1	· ·		V	v	1/	۱,	· V	•
9) Equipment Available it Unit?		!	1				 i	У							ν	Y	Ÿ	$\mathcal{N}$	11	1'	— >
10) Supervision Available at Unit		!					• · √	· y	•	•	•	•	•	•	v	Y	+ - 1 Y	N	N	· '	<u></u> -
11) Time to Train Available at Unit?		Ī		•		,		У	•		•	•	•	•	$\dot{\nu}$	. <i>i</i> Y	(V)	N	v	 1/	' 4
12) Little Supervision Required?	Ī	ı	-												(ý)		N.	1	<u> </u>	— <del>`</del> ∀	
13) Time to Study Available?	I	•					•		•	•	•	•	•	•	.\		- ^ - \/	, ,	v ·	· / ·	<u>-</u> -
14) Lessons/Equipment Exportable?	1	: [		•	•	•	•		•	•	•	•			. ! Y		1/	$\mathcal{N}$	A'	. / V	•
INSTITUTION		×		```	. ×		_				U.		- V		<u> </u>		Ť	X	۳		



to block 68

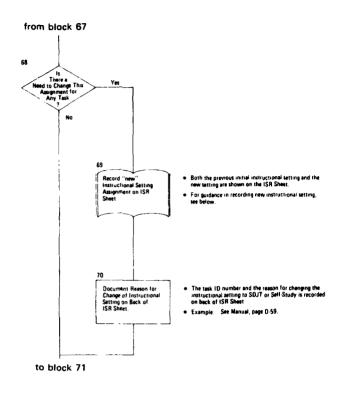
- All of the tasks previously initially assigned to an institutional setting are re-examined to determine if this classification is the best instructional setting for the tasks.
- For additional guidance see below

### What factors do I consider when I re-examine the tasks initially assigned to an institutional instructional setting?

- Your initial selection of the Institution as the instructional setting was based on questions 1 through 4 or 5 through 8 on the ISR Sheet. There may be some reasons why the task should not be trained in the institution even though it was initially assigned to an institutional setting.
- For each task initially assigned to the Institution consider any reason why the task should <u>NOT</u> be trained in an institutional setting. Following are <u>examples</u> of questions you might want to ask as you review each task:
  - Do feedback from the field or SQT results indicate that an Institutional setting has proven ineffective for any of these tasks?
  - Are appropriate cues or stimuli not available in the school for any task?
  - Are skilled instructors available for teaching the task in the school?
  - Is time and money available for training the task in the school?
  - Are there any job factors unique to this MOS which would cause you to change this instructional setting?
  - Will new equipment/simulators soon to be available cause you to change this setting?

You may have other reasons why the task should not be taught at the institution. Consider each reason carefully.

• If you decide that an institutional instructional setting is unsuitable review questions 7 through 14 on the ISR Sheet to determine if the task can be assinged to SOJT or Self-Study. If necessary, consult with other subject matter experts or your supervisor to arrive at a suitable instructional setting for the task.



### How do I record the new instructional setting on the ISR sheet?

- Procedure to use in recording new instructional setting:
  - Step 1: Record an "X" under the task in the SOJT or Self-Study row.
  - Step 2: Circle the "X" recorded under the task in the INSTITUTION row.

    DO NOT erase the originally recorded "X." This will later allow you and/or your supervisor to easily determine that the initial instructional setting was changed from INSTITUTION to SOJT or SELF-STUDY.

# What does the ISR sheet look like for tasks changed from an institutional setting to an SOJ7 or Self-Study instructional setting?

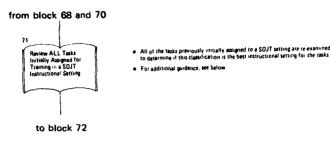
#### EXAMPLE

	Percent .																				
1) Com	nmon Skill Level Task?	,																			
2) High	Performance Task?		† !		,																
31 Trai	ning Requirements Highly Similar?		1		<del> </del>																
41 High	Task Retention?				:	•	•														
5) High	Theory Content?		-		!																
6) Need	for Immediate Performance?	Ī	-	<del>!</del> !	Ϊ.	-	•	•		•		•	•								
7) Prere	equisite for task selected for school?				Ī												•				
81 Eau	pment Facilities Unique to School?								·												_
9) Equ	pment Available at Unit?								;												
10) Supe	ervision Available at Unit?								:	i L											;
1) Time	e to Train Available at Unit?							1	1	i		1									
2) Littl	e Supervision Required?					1			i .						1.				1	<u> </u>	:
13) Time	e to Study Available?					!				:									1		;
***	on/Equipment Exportable/					[					·		i			T					
	INSTITUTION	X	$\otimes$	K	X	X	1	X	X	X	X	X	X	X		 !		×			
	SOJT		Х			1	×						•			X	×				
" -	SELF-STUDY		1	1		1							1	1	X		<u> </u>	]	X	X	Γ

# How do I document on the back of the ISR sheet the reason for changing the instructional setting from institution to 50J7 or self-study?

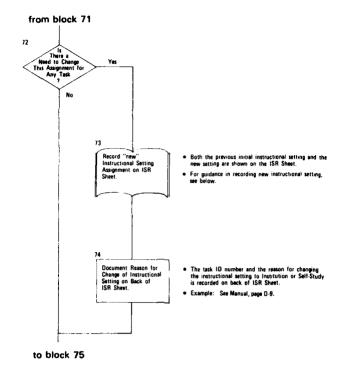
Example

<del></del>	
TASK ID NUMBER	REASON FOR CHANGING INITIAL INSTRUCTIONAL SETTING
1141 - 16H	
1002	Recent 527 results indicate that a majority of guidiers scored NO-60 soils task It would be more easily learned in the unit where exprepriate cues and stimuli are available
1019	time 100. The Task reference is 1000 and task meets all 3 requirements for 50,7 it so wild be trained in the institution because nearly 100 % of soldiers snowld be performing it
	,
1	



### What factors do I consider when I re-examine the tasks initially assigned to an 5097 instructional setting?

- Your initial selection of SOJT as the instructional setting was based on questions 7 through 9 on the ISR Sheet. There may be some reasons why the task should not be trained by SOJT even though initially assigned to a SOJT setting.
- For each task initially assigned to SOJT consider any reason why the task should NOT be trained in a SOJT setting. Following are examples of questions you might want to ask as you review each task.
  - Do feedback from the field or SQT results indicate that a SOJT setting has proven ineffective for any of these tasks?
  - Is the environment too hazardous for training this task in the field? For example, would errors made during training in a field environment be critical to the student, to others, or to equipment?
  - Will new equipment/simulators soon be available which would cause you to change the setting?
  - Do "percentage performing" figures indicate that fewer soldiers are performing this task than should be? If so, does the percent which should be performing meet the criterion for high task performance and therefore consideration for Institutional training?
  - Are there any job factors unique to this MOS which would cause you to change this instructional setting?
    - You may have other reasons why the task should not be taught by SOJT. Consider each reason carefully.
- If you decide that a SOJT instructional setting is unsuitable, review all of the questions on the ISR Sheet to determine if the task should be assigned to an Institutional or Self-Study instructional setting. If necessary, consult with other subject matter experts or your supervisor to arrive at a suitable instructional setting for the task.



#### How do I record the new instructional setting on the ISR sheet?

- Procedure to use in recording new instructional setting:
  - Step 1: Record an "X" under the task in the INSTITUTION or Self-Study row.
  - Step 2: <u>Circle the "X" recorded under the task in the SOJT row.</u> DO NOT erase the originally recorded "X." This will later allow you and/or your supervisor to easily determine that the initial instructional setting was charged from SOJT to INSTITUTION or Self-Study.



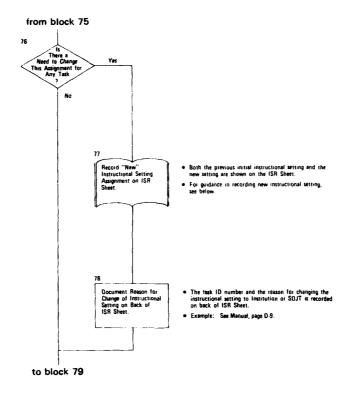
- All of the tasks prayrously initially assigned to a Self-Study setting are re-examined to determine if this classification is the best instructional setting for the basks.
- For additional guidance, see below.

### What factors do I consider when I re-examine the tasks initially assigned to a self-study instructional setting?

- Your initial selection of Self-Study as the instructional setting was based on questions 12 through 14 on the ISR Sheet. There may be some reasons why the task should not be trained by Self-Study even though initially assigned to a Self-Study setting.
- For each task initially assigned to Self-Study consider any reason why the task should <u>NOT</u> be trained in a Self-Study setting. Following are examples of questions you might want to ask as you review each task:
  - Do feedback from the field or SQT results indicate that a Self-Study setting has proven ineffective for any of these tasks?
  - Will new equipment/simulators soon be available which would cause you to change the setting?
  - Do "percentage performing" figures indicate that fewer soldiers are performing this task than should be? If so, does the percent which should be performing meet the criterion for high task performance and therefore consideration for Institutional training?
  - Would the percent performing figure change radically during mobilization?
    Would the task then become a candidate for training in the Institution?
  - Are there any job factors unique to this MOS which would cause you to change this instructional setting?

You may have other reasons why the task should not be taught by Self-Study. Consider each reason carefully.

• If you decide that a Self-Study instructional setting is unsuitable, review all of the questions on the ISR Sheet to determine if the task should be assigned to an Institutional or SOJT instructional setting. If necessary, consult with other subject matter experts or your supervisor to arrive at a suitable instructional setting for the task.



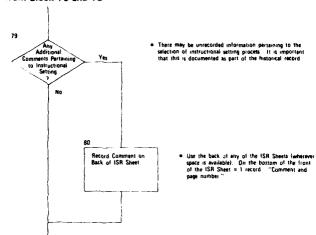
### How do I record the new instructional setting on the ISR sheet?

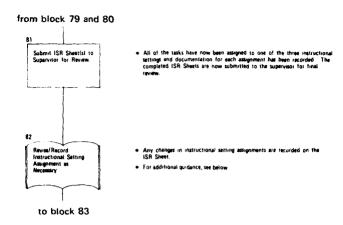
- Procedure to use in recording new instructional setting:
  - Step 1: Record an "X" under the task in the INSTITUTION or SOJT row.
  - Step 2: Circle the "X" recorded under the task in the SELF-STUDY row.

    DO NOT erase the originally recorded "X". This will later allow you and/or your supervisor to easily determine that the initial instructional setting was changed from INSTITUTION to SOJT or SELF-STUDY.

#### from block 76 and 78

to block 81



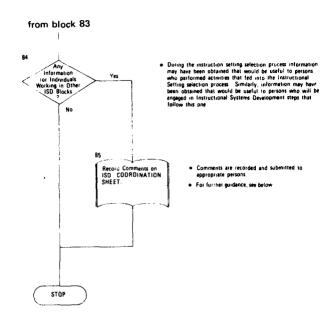


## How do I record changes in the instructional setting made as a result of my supervisor's review?

- Changes in instructional setting made by the supervisor are recorded in the same way that you recorded your changes. That is:
  - Step 1: Record an "X" under the task in the NEW instructional setting row.
  - Step 2: Circle the "X" recorded under the task in the previously assigned instructional setting. DO NOT erase the originally recorded "X."
  - Step 3: Record task ID number on back of ISD Sheet.
  - Step 4: Record reason for change in instructional setting and record that this change was as a result of supervisor review.



- The final instructional setting assignment has now been arrived at and recorded on the ISR Sheet. In this block the instructional setting assigned for each task is recorded on the Critical Task List
  To use a copy of a Critical Task List see Job Aid for Selecting Tasks for Training (ISD 1.2)



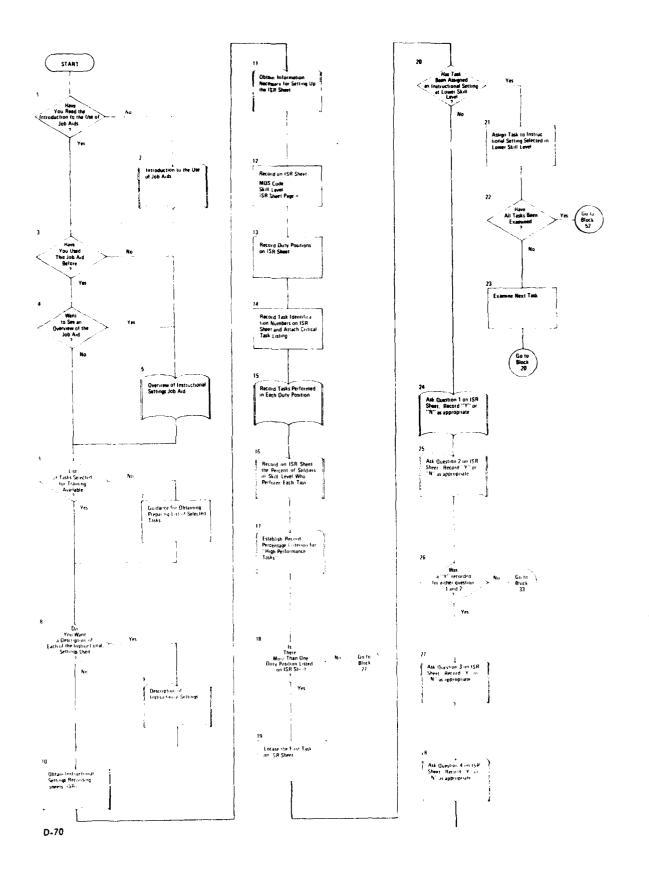
# What is the importance of preparing comments for people working in other steps of the instructional systems development process? How do I record them?

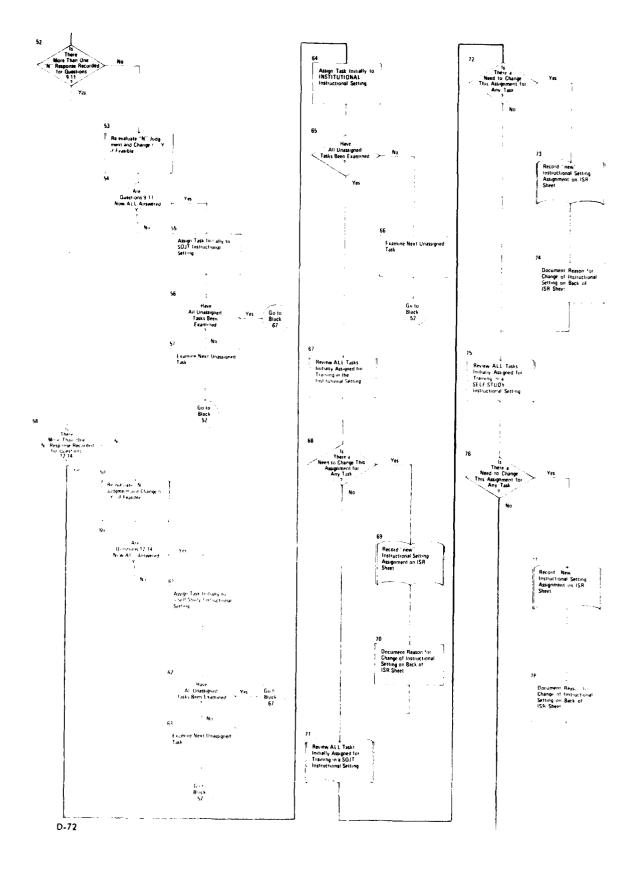
• In order for the Instructional Systems Development process to work effectively it is imperative that there be <u>forward and backward</u> communication between the people involved in the process. At some time or other you have probably complained about the input that has been provided to you. For example, you may have thought that other tasks should have been included in the critical task listing, or that the job performance measures were incomplete or inaccurate. Sometimes, you may have had to do work that should have been performed in previous steps.

IT IS IMPORTANT THAT YOU FEED THIS INFORMATION BACK TO THE APPROPRIATE PEOPLE SO THAT REVISIONS CAN BE MADE TO EFFECT IMPROVEMENT IN THE END PRODUCT. In your research for this step of the Instru tional Systems Development process you may have discovered additional information that you think may be useful to people who will be working in steps that follow this one. If so, it is equally important that you pass this information on to appropriate people.

REMEMBER, COMMUNICATION WITHIN THE INSTRUCTIONAL SYSTEMS DEVELOPMENT PROCESS IS CRITICAL FOR EFFECTIVE INSTRUCTIONAL DEVELOPMENT

- A copy of the ISD COORDINATION SHEET can be found in the back of this manual. Make sufficient copies to enable you to send one to every individual you wish to communicate with—plus copies for your records.
- Complete the ISD COORDINATION SHEET in duplicate. Send one copy to the individual and attach one copy to the Instruction Settings Selection Package (ISR Sheets).





D-73